

# MOBILE VALET SOLUTION POWERED BY SMS VALET



### **Engaged "Valet" Parking Experience**

TIBA's Mobile Valet, Powered by SMS Valet, brings Best-In-Class Valet solutions to market.

TIBA's reputation of being Fast. Flexible. Credible. now meets Ticketless. App-free. Simple. for all your Valet system needs.

TIBA Parking Systems is pleased to introduce to Parking Operators and Asset Owners the addition of a comprehensive Mobile Valet Solution. Now, with TIBA's integrated Mobile Valet solution, you have even more ways to deliver an Engaged Parking Experience. TIBA's Mobile Valet Solution, allows operators to maximize revenue while providing a best-in-class valet experience.

TIBA is partnering with TEZ (a mobile technology leader) to leverage its industry leading technology, and power TIBA's valet solution as part of an end-to-end PARCS portfolio. This simple, ticketless system

### AST FLEXIBLE CREDIBLE

is a fully cloud-based management platform which utilizes advanced Near Field Communications (NFC) to provide a "ticketless" valet solution. This advanced technology also provides continued communication between the valet parking operator and their customer mobile devices throughout the duration of their stay.

### **FEATURES\***

- Completely ticketless mobile device serves as the guest's ticket
- Ultimate configurability and flexibility based on facility dynamics and valet needs
- Advanced VIP program for white glove valet experience
- Extensive real-time operational and revenue visibility
- Detailed damage tracking to eliminate "finger pointing"
- Seamlessly integrated with TIBA Parking equipment and Smart Park Management Platform

\* Not all features are available or standard in all regions. Check with your local TIBA representative for availability.

### **APPLICATIONS & USES**



Mixed usage facilities



Hotel, Valet, event operations



Municipal properties



Residential, commercial complexes



Airports, other transport facilities



Sport arenas, convention centers



Shopping malls



University, medical campuses

## Why You'll Love TIBA Mobile Valet:

- Eliminate paper tickets; no more ticket fraud or lost tickets
- Prevent validation sticker scams
- Prevent lost keys & tickets
- Eliminate false customer damage claims
- Two-way text communication between guests and runners
- Easy, real-time auditing of car counts
- Fast, smooth checkout
- Minimize overtime pay
- Real-time online reporting

# PLEASE SHOW THIS PAGE TO THE VALET REQUESTED ON THE WAY READY PLATE: ABC123



### Why Your Guests Will Love TIBA Mobile Valet:

- Experience vastly improved
  - No app to download
  - No paper tickets to keep track of
  - No more waiting around in the elements for your car to arrive
- All transaction done via mobile device
  - With a text or through a link
  - Notification when their vehicle is ready, and it is waiting when they arrive
  - Pay & tip directly from the mobile device no cash needed
  - All receipts available online

### **Key Valet Integration Components:**

As part of the partnership with the SMS Valet, we have developed extensive integration with the TIBA PARCS system to ensure wide-ranging flexibility based on facility needs and first-rate customer experience across PARCS and Valet, including:

- Access of valet customers' vehicles into a self-parkingcontrolled garage – unified, single record of runner, vehicle license plate and valet ticket
- Multiple payment options payment with coins, cash or credit card at a pay-on-foot station, cashier station or mobile device
- Single validation platform contract tenants can validate both their transient parkers and valet visitor tickets through easy-to-use tenant portal

Contact TIBA Parking Systems today at **www.tibaparking.com** or 866.901.8883.

We will work together with you to get started on your path to an easy, innovative approach to achieving the best possible Engaged Valet Parking Experience.

TIBA Parking Systems is the leader of solutions for the parking and mobility industry. With the most advanced and flexible systems, TIBA products are simple, reliable and user-friendly. TIBA is wholly committed to an "Engaged Parking Experience" through a focus on superior products, providing the industry's most configurable solutions, and delivering a first-rate customer success partnership. TIBA's robust, scalable cloud architecture enables parking operators to leverage technology and market trends and unlock new revenue opportunity. TIBA serves parking operators and owners both directly and through an extensive network of value-added resellers. Visit www.tibaparking.com to learn more.



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