

I need control of my garage even if attendants are not on site. Does TIBA have a way to handle site issues remotely?

Of Course We Do!



As life slowly comes back to normal and people return to pre-pandemic activities, one lingering impact of the COVID-19 pandemic is the shortage of available workers across industries. This has definitely extended into the parking industry. Parking management companies are beginning to see higher demand for parking as facilities inch closer to how things used to be before lockdowns. However, these same companies are finding it difficult to staff these facilities and provide the level of control, security, and customer service that clients demand.

TIBA is uniquely suited to address the remote management challenge through the use of our Mobile Control App. The TIBA Mobile Control App allows off-site personnel to remotely access and oversee the operations of the facility and troubleshoot issues without being physically at the facility. The app can enable the operator to vend gates, update rates, validate users, address machine issues, and other critical functions — all from their handheld smart device. This allows one operator to handle operations at several facilities simultaneously, without having to staff each facility 24/7. Fast, flexible, credible — it's the TIBA way!

TIBA Mobile Control App — providing remote management of facilities via a smart device.

- Vend Gates
- Manage Rate changes
- Send fees to devices
- Troubleshoot issues
- Monitor/Control Devices
- Take customer support calls from parkers in-lane at the same time

Contact TIBA today to see how you can achieve an Engaged Parking Experience!

TECHNOLOGY + FLEXIBILITY

ISRAEL

17 Ha-Mefalsim Street, Petah-Tikva 4951251
T. +972 3619 9777 • F. +972 3 905 4306

USA

2228 Citygate Drive, Columbus, Ohio 43219
T. +1 614 328 2040 • F. +1 614 864 2153

www.tibaparking.com