

# SPARK

*The Next Generation of **Cloud-based** Parking Management*

## 30+ Years of Parking Expertise, Now in the Cloud

SPARK is the cloud-based management platform, powered by AWS, built to run on X60 and X30 parking systems. Your custom dashboard turns insight into action with real-time, cross-portfolio analytics and controls that impact every facet of your operation.

## Streamlined Management

Manage the everyday functions of your business from a platform that goes everywhere you go.

## User-friendly Interface

Turn insight into action with the fewest number of clicks.

## 150+ Reports and Counting

Gain a holistic understanding of your portfolio on a regular basis.

## Automatic Updates

Always enjoy access to the latest features and modules.

## Simplified IT

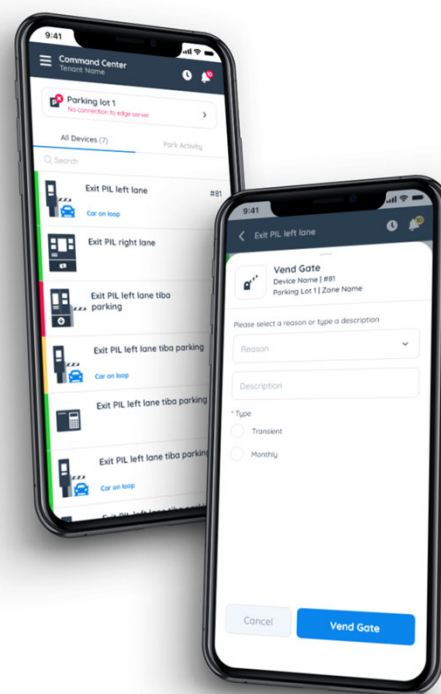
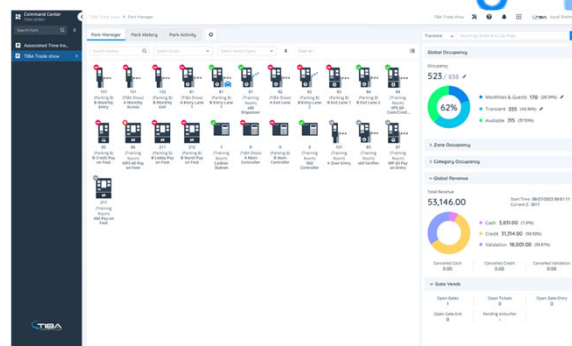
No on-site servers for you to maintain.

## Industry-leading Uptime

Take direct actions that keep customers satisfied.

## Anytime, Anywhere

24/7 access from your desktop, mobile browser, or SPARK app (Apple and Android).



### Backwards Compatibility

+ SPARK is supported on any TIBA hardware released since 1986 marking it easier to update a diverse equipment portfolio.

### Mobile Enabled

+ Manage device settings, accounts, and transient tickets in the palm of your hand with the SPARK mobile app, which also acts as an e-validation unit.

### Always On

+ SPARK's cloud architecture allows you to access robust analytics across your portfolio, while a local logic center maintains facility ops and offline capabilities.

## SPARK Software Modules

### Command Center

Insights from across your portfolio converge in the intuitive Command Center, where you can monitor activity and take key actions to keep gates down and revenue up. From a bird's eye view of your entire portfolio down to a single lane, the Command Center puts data and control at your fingertips.

### Account Management

Easily delegate control to local managers with the ability to create accounts and edit their access levels and permissions from anywhere.

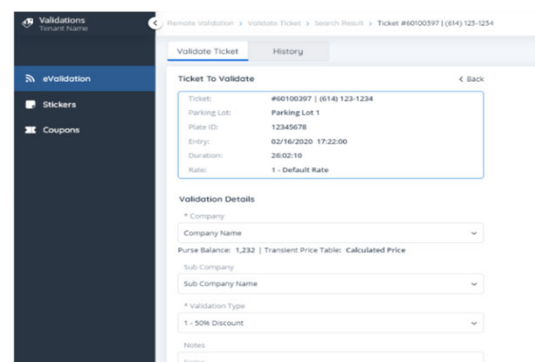
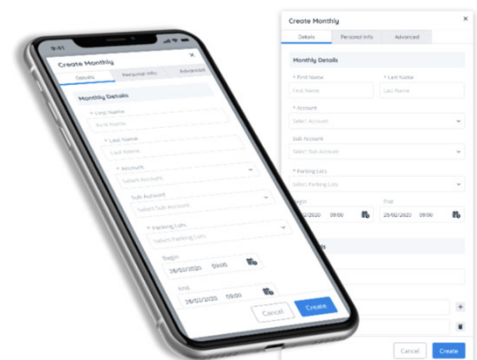
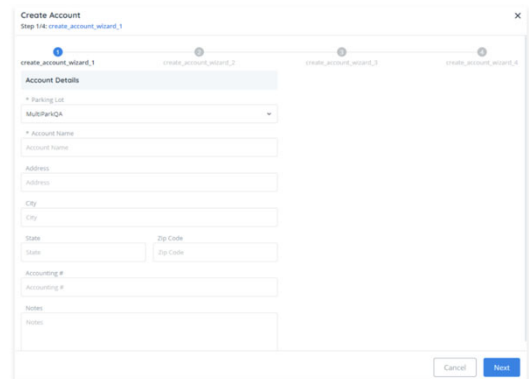
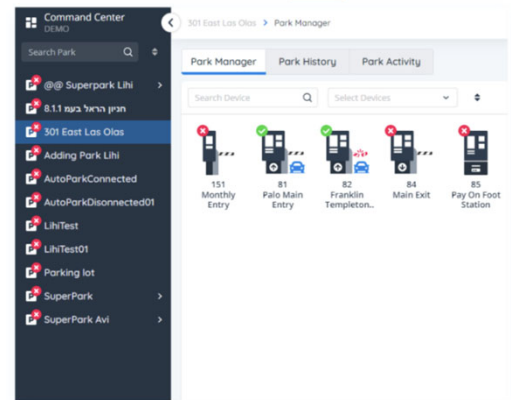
### Monthly Management

Create and manage monthly parking accounts for parkers at locations across your portfolio from your computer, laptop, phone, or tablet.

### Validations

Access a variety of options to provide validations for patrons.

- eValidations – Look up transient tickets and apply electronic validations.
- eCoupons – Create and send QR codes to customers by email.
- Stickers – Create barcoded stickers that can be affixed to tickets from any local printer.

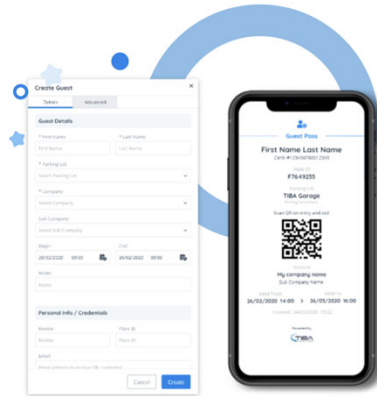


## SPARK Software Modules

### Guest Passes

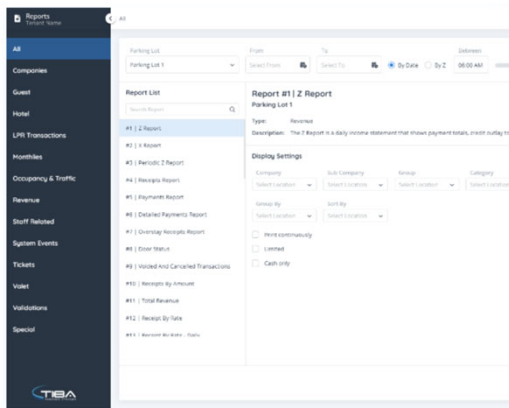
Enable owners, operators, and merchants to create temporary guest passes by phone number, license plate, or QR code.

Extended-stay parkers no longer have to pull tickets and get validations each day. Simply sign them up with a "Guest Pass" for automatic garage or lot access via a license plate, phone number, or emailed QR code.



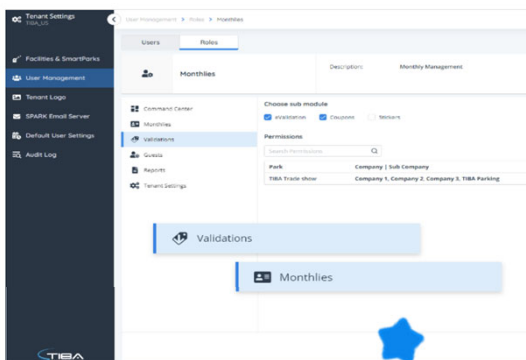
### Reports

Access 150+ built-in reports including occupancy, revenue, validations, contract parkers, guests, accounts, and specialized daily summaries.



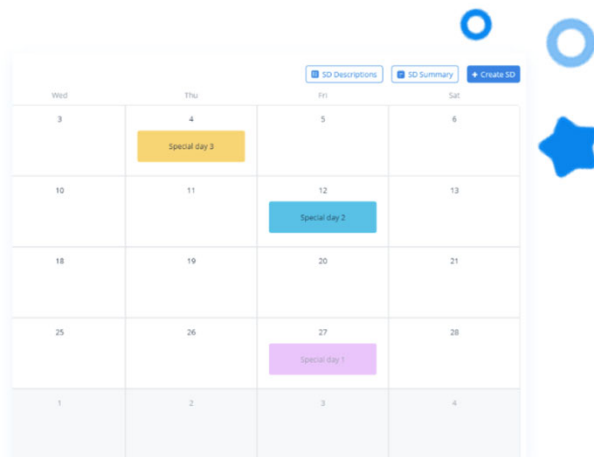
### Admin Tools

Manage user roles and permissions, turn on two-factor authentication, and access the Audit Log to see a timeline of actions within the system.



### Lot Configuration

Proactively plan out scheduled rates, special events, prepaid keys, and alternative access groups for facilities across your portfolio.



## New SPARK Self Service Software Modules

With our Self Service Portal, the latest SPARK modules, empowers parkers with the ability to create and manage an account, including connecting a credit card for subscriptions, pre-paid parking reservations, pay-as-you-go, or pay per stay.



### Park and Go (Credit Card on File)

Streamline your parking experience with Park and Go. By linking your vehicle's license plate to your credit card, you enable seamless, frictionless payment options. No more fumbling for cash or waiting in line—simply park and go, knowing your payment is handled effortlessly.

### Park Smart (Reservations)

Introducing an online booking module that empowers your parkers to pre-book their spots. Park Smart enhances your ability to predict demand, boost revenue, and optimize occupancy management effortlessly.

### Flex Pass (Subscriptions)

Enhance your customer service by offering a fully digital parking experience. With Flex Pass, parkers can manage their permits online or through our app, skipping the permit office.

Thinking about making the leap to SPARK?  
Scan this QR code to learn more about how  
SPARK can help you optimize and modernize  
your parking operation.



## Modernizing Parking Assets Through Innovation

TIBA, a brand of FAAC Parking Solutions, offers innovative parking management systems, integrating advanced technology for seamless, efficient, and secure parking solutions tailored to diverse customer needs.

Learn more at:

[tibaparking.com](https://tibaparking.com)  
[faacparkingsolutions.com](https://faacparkingsolutions.com)

Getting started is easy.

Visit [tibaparking.com/get-started](https://tibaparking.com/get-started) to connect with our team.

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