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Providing the latest in contemporary outpatient gastroenterology care to the greater Triad area

Referral Agreement

GAP	PCP/Referring Provider
Access Expectations: <ul style="list-style-type: none"> • Same day access for emergency referrals • Same day to one-week access for routine referrals Service Expectations: <ul style="list-style-type: none"> • Evaluation and care for constipation, diarrhea, IBS, rectal bleeding, etc. • Management of digestive diseases: GERD, Barrett's esophagus, etc. • Management of IBD & liver patients via in-house clinics • Screening colonoscopy and subsequent recalls • Management of Hepatitis C • Management of Cirrhosis • Management of Orbera gastric balloon weight loss program • Management of Interstim Peripheral Nerve Evaluation Therapy • Diagnostic gastroenterological procedures: upper GI endoscopy (EGD) with or without dilation, colonoscopy, flexible sigmoidoscopy, small bowel enteroscopy, endoscopic ultrasound (EUS), endoscopic retrograde cholangiopancreatography (ERCP), percutaneous endoscopic gastrostomy (PEG), percutaneous liver biopsy, capsule endoscopy, & hemorrhoid banding. 	Access Expectations: <ul style="list-style-type: none"> • Same day access for emergency referrals • Same day to one-week access for routine referrals Service Expectations: <ul style="list-style-type: none"> • Co-management of GERD, IBS, colorectal cancer screenings, diverticulitis, gallbladder disease, celiac disease, anemia, etc. • Follow-up care for constipation, diarrhea, IBS, etc. • Follow-up care for any new identified diagnosis not related to gastroenterology • Evaluation of acute problems not related to cirrhosis
Communication between GAP & the PCP/referring provider: <ul style="list-style-type: none"> • For Epic users, GAP & the PCP/referring provider will communicate electronically via the Epic referral regarding appointment details. If the PCP/referring provider is not an Epic user, the GAP Referral Request form will be the form of communication for appointment requests, responses, & details. • If the PCP/referring provider is not an Epic user, they should send any notes, labs, radiology, procedures, & current & past treatments related to the reason for the referral to ensure there will be no duplication in the plan of care established by GAP. • At the end of each visit, the patient will receive a printed after visit summary (AVS) to serve as a documented plan of care. It includes the diagnoses for the visit, vital signs, medications & orders, instructions, medication changes with directions, follow-up appointments, etc. GAP will communicate the results of any tests or labs along with subsequent changes to the treatment plan to the patient within 10 business days. • Any test results or treatment plans initiated by a GAP provider will be communicated to the PCP/referring provider via Epic within 10 business days. If the PCP/referring provider is not an Epic user, GAP will use electronic fax as the primary means of communication, followed by mail only if a valid fax number is not readily available. • Quality assurance & educational methods are established & monitored using the standards of care created by GAP based on recommendations of the American College of Gastroenterology & American Society for Gastrointestinal Endoscopy. 	

Revised 7/17/2019

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