

# Grid<sup>®</sup> Report for Application Performance Monitoring (APM)

Winter 2021



## Application Performance Monitoring (APM) Software

Contenders									Leaders
Niche									High Performers

Satisfaction

Market Presence

G2 Grid<sup>®</sup> Scoring

*(Application Performance Monitoring (APM) Software continues on next page)*

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# Application Performance Monitoring (APM) Software (continued)

## Application Performance Monitoring (APM) Software Definition

Application performance monitoring (APM) tools allow users to monitor and track the performance of particular software or web applications to identify and solve any performance issues that may arise. These solutions provide performance metrics for applications, with specific insights into the statistics such as the amount of transactions processed by the application or the response time to process such transactions. APM products form a baseline for these metrics and monitor the applications for any variance from the baseline. The metrics are displayed in a variety of data visualizations for easy conceptualization of the overall performance. They are very commonly used by application administrators to manage web applications in hopes to discover possible reasons for delays in response time. With the ability to identify and fix any performance issues, businesses can provide an optimal user experience. Some APM solutions may offer similar functionality to [database management systems](#) and [network monitoring](#) solutions.

To qualify for inclusion in the Application Performance Monitoring category, a product must:

- ▶ Monitor and track the performance and response time of software or web applications
- ▶ Create a baseline of performance metrics and alert administrators when performance varies
- ▶ Provide visual data for users to better understand the performance metrics
- ▶ Assist in remedying any application performance issues

## Application Performance Monitoring (APM) Grid® Scoring Description

Products shown on the Grid® for Application Performance Monitoring (APM) have received a minimum of 10 reviews/ratings in data gathered by November 24, 2020. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- ▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: [Dynatrace](#), [New Relic APM](#), [AppDynamics](#), [Splunk Enterprise](#), [SolarWinds Server & Application Monitor](#), [Sumo Logic](#), [Veeam ONE](#), [Microsoft System Center](#), [LogicMonitor](#), [Datadog](#), [Instana](#), [Pulse Secure Virtual Traffic Manager](#), and [PRTG Network Monitor](#)
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: [LogRocket](#), [FusionReactor APM](#), [Logz.io](#), [Atatus](#), [Rollbar](#), [Serverless360](#), [Raygun](#), [Graylog](#), [Germain APM](#), [Catchpoint](#), [Scout APM](#), [Nagios XI](#), [Rigor](#), [Glassbox Digital](#), [IT-Conductor](#), [Netdata](#), and [Instrumental](#)
- ▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: [Splunk Cloud](#), [Red Hat OpenShift Container Platform](#), [Google Cloud Console](#), [New Relic Synthetics](#), [Micro Focus SiteScope](#), [Azure Monitor](#), [Google Cloud Monitoring](#), [New Relic Alerts](#), [New Relic Browser](#), [dotTrace](#), [Splunk SignalFX](#), and [New Relic Infrastructure](#)
- ▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: [SolarWinds Web Performance Monitor](#), [dotMemory](#), [SolarWinds Standard Toolset](#), [Anodot](#), [Retrace](#), [Icinga Monitoring](#), [Micro Focus Operations Bridge \(OpsBridge\)](#), [Zabbix](#), [Scalr](#), and [SolarWinds Appoptics](#)



# Grid® Scores for Application Performance Monitoring (APM)

The table below shows the Satisfaction and Market Presence scores that determine seller placement on the Grid®. To learn more about each of the products, please see the product profile section.

## Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
<a href="#">Dynatrace</a>	761	98	99	99
<a href="#">New Relic</a>	215	72	94	83
<a href="#">AppDynamics</a>	167	76	90	83
<a href="#">Splunk Enterprise</a>	168	73	90	82
<a href="#">SolarWinds Server &amp; Application Monitor</a>	231	80	78	79
<a href="#">Sumo Logic</a>	122	83	74	78
<a href="#">Veeam ONE</a>	57	85	69	77
<a href="#">Microsoft System Center</a>	250	68	84	76
<a href="#">LogicMonitor</a>	63	87	62	75
<a href="#">Datadog</a>	106	61	86	74
<a href="#">Instana</a>	56	79	53	66
<a href="#">Pulse Secure Virtual Traffic Manager</a>	57	70	53	61
<a href="#">PRTG</a>	49	59	54	56

## High Performers

<a href="#">LogRocket</a>	45	91	44	67
<a href="#">FusionReactor APM</a>	75	92	41	67
<a href="#">Logz.io</a>	39	80	49	65
<a href="#">Atatus</a>	30	87	37	62

(Grid® Scores for Application Performance Monitoring (APM) continues on next page)

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



# Grid® Scores for Application Performance Monitoring (APM)(continued)

The table below shows the Satisfaction and Market Presence scores that determine seller placement on the Grid®. To learn more about each of the products, please see the product profile section.

## High Performers

	# of Reviews	Satisfaction	Market Presence	G2 Score
Rollbar	22	79	42	60
Serverless360	17	93	27	60
Raygun	10	79	37	58
Graylog	39	60	48	54
Germain APM	29	76	31	54
Catchpoint	14	64	42	53
Scout APM	20	77	26	52
Nagios XI	32	55	46	51
Rigor	20	64	31	48
Glassbox Digital	22	51	41	46
IT-Conductor	10	87	5	46
Netdata	10	57	28	43
Instrumental	12	69	12	41

## Contenders

Splunk Cloud	14	50	64	57
Red Hat OpenShift Container Platform	31	39	62	51
Google Cloud Console	31	36	55	46
New Relic Synthetics	10	37	51	44
Micro Focus SiteScope	15	31	55	43

(Grid® Scores for Application Performance Monitoring (APM) continues on next page)

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



# Grid® Scores for Application Performance Monitoring (APM)(continued)

The table below shows the Satisfaction and Market Presence scores that determine seller placement on the Grid®. To learn more about each of the products, please see the product profile section.

## Contenders

	# of Reviews	Satisfaction	Market Presence	G2 Score
<a href="#">Azure Monitor</a>	13	31	55	43
<a href="#">Google Cloud Monitoring</a>	22	33	51	42
<a href="#">New Relic Alerts</a>	14	19	59	39
<a href="#">New Relic Browser</a>	13	16	54	35
<a href="#">dotTrace</a>	16	17	51	34
<a href="#">Splunk SignalFX</a>	14	5	53	29
<a href="#">New Relic Infrastructure</a>	11	5	51	28

## Niche

<a href="#">SolarWinds Web Performance Monitor</a>	17	46	48	47
<a href="#">dotMemory</a>	13	46	47	46
<a href="#">SolarWinds Standard Toolset</a>	10	33	44	38
<a href="#">Anodot</a>	17	42	30	36
<a href="#">Retrace</a>	39	33	38	35
<a href="#">Icinga Monitoring</a>	17	38	29	33
<a href="#">Micro Focus Operations Bridge</a>	10	14	49	31
<a href="#">Zabbix</a>	58	12	49	30
<a href="#">Scalyr</a>	14	34	27	30
<a href="#">SolarWinds Appoptics</a>	14	15	34	24

\* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



# Grid® Methodology

## Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Application Performance Monitoring (APM) category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

## Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for Application Performance Monitoring (APM) | Winter 2021 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through November 24, 2020. To view the Application Performance Monitoring (APM) Grid® with the most recent data, please visit the [Application Performance Monitoring \(APM\)](#) page.

### Satisfaction

The Satisfaction rating is affected by the following (in order of importance):

- ▶ Customer satisfaction with end user-focused product attributes based on user reviews
- ▶ Popularity and statistical significance based on the number of reviews received by G2
- ▶ Quality of reviews received (reviews that are more thoroughly completed will be weighted more heavily)
- ▶ Age of reviews (more-recent reviews provide relevant and up-to-date information that is reflective of the current state of a product)
- ▶ Customers' satisfaction with administration-specific product attributes based on user reviews
- ▶ Overall customer satisfaction and Net Promoter Score® (NPS) based on ratings by G2 users

Note: The customer satisfaction score is normalized for each Grid®, meaning the scores are relative.

*(Grid® Methodology continues on next page)*

\*\*Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.



# Grid® Methodology (continued)

## Market Presence

The Market Presence score is affected by the following (in order of importance):

- ▶ Market presence is a combination of 15 metrics from G2's reviews, publicly available information, and third-party sources
- ▶ Both the software sellers and the individual products are measured on various criteria. The criteria are listed in order of importance. Products metric receive greater weight than seller metrics

Criteria	Measured For		Metrics
	Product	Seller	
Number of Employees	✓	✓	Employee Count (based on social networks and public sources)
Reviews	✓		Review Count (weighted by recency)
Web Presence	✓	✓	
Social Presence	✓	✓	
Growth	✓	✓	Employee Growth, Web Presence Growth
Seller Age		✓	
Employee Satisfaction and Engagement		✓	

- ▶ Each input is normalized by category and segment. This means that scores are relative to other products in the category/segment and may change from segment to segment
- ▶ The scores are then scaled from 0-100

## Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available [categorization methodology](#). All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A [list of standard definitions](#) is available to G2 users to eliminate confusion and ease the buying process.

*(Grid® Methodology continues on next page)*



# Grid® Methodology (continued)

## Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through November 24, 2020. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

## Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

## Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to [suggest its addition](#) to our [Application Performance Monitoring \(APM\) category](#).

## Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.





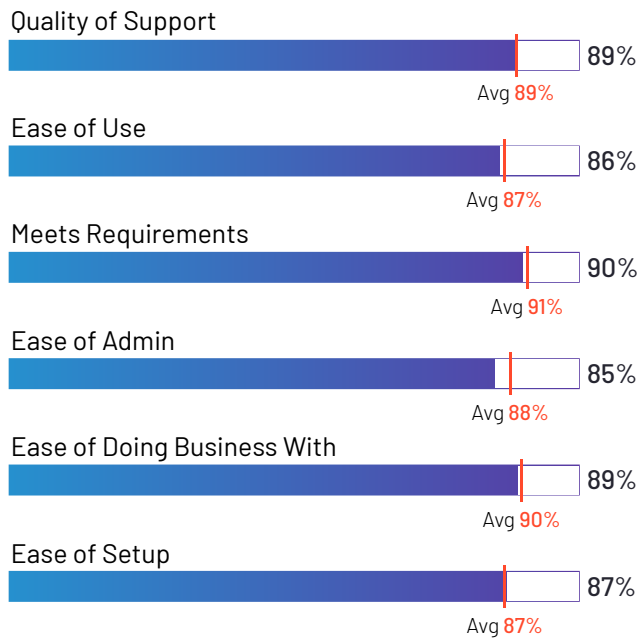
# Dynatrace

4.5 ★★★★★ (967)

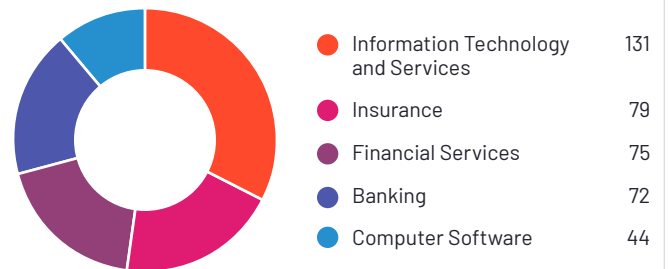


Dynatrace has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Dynatrace has the largest Market Presence and received the highest Satisfaction score among products in Application Performance Monitoring (APM). 98% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Dynatrace at a rate of 90%. Dynatrace is also in the Database Monitoring, IT Alerting, Network Monitoring, Website Monitoring, Incident Response, Log Analysis, Container Monitoring, Session Replay, ServiceNow Store Apps, Cloud Infrastructure Monitoring, Digital Experience Monitoring (DEM), AIOps Platforms, Log Monitoring, Enterprise Monitoring, and SAP App Center categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Dynatrace



**HQ Location**  
Waltham, MA



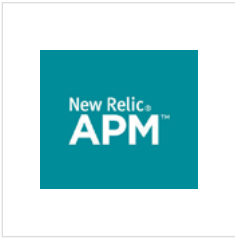
**Year Founded**  
2005



**Employees (Listed On LinkedIn™)**  
2507



**Company Website**  
[www.dynatrace.com](http://www.dynatrace.com)



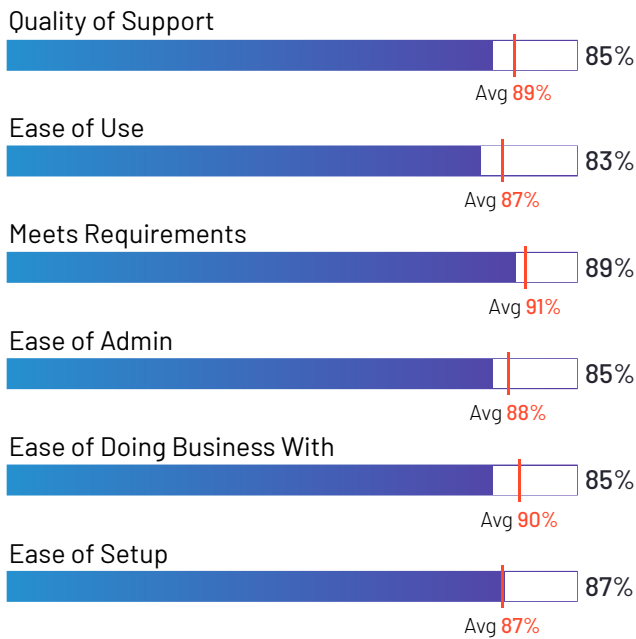
# New Relic APM

4.2 ★★★★★ (222)

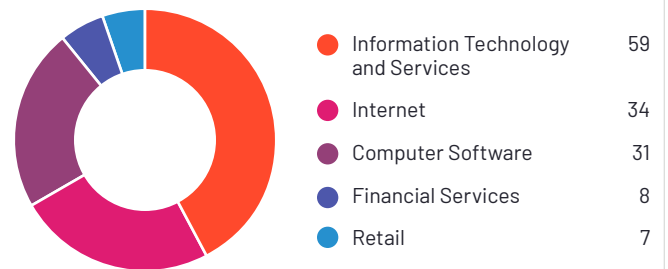


New Relic APM has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 92% of users rated it 4 or 5 stars, 80% of users believe it is headed in the right direction, and users said they would be likely to recommend New Relic at a rate of 85%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
New Relic



**HQ Location**  
San Francisco, CA



**Year Founded**  
2008



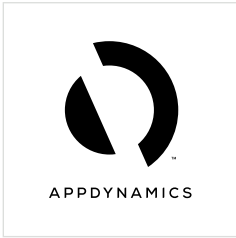
**Total Revenue**  
\$263 (USD MM)



**Employees (Listed On LinkedIn™)**  
2306



**Company Website**  
[newrelic.com](https://newrelic.com)



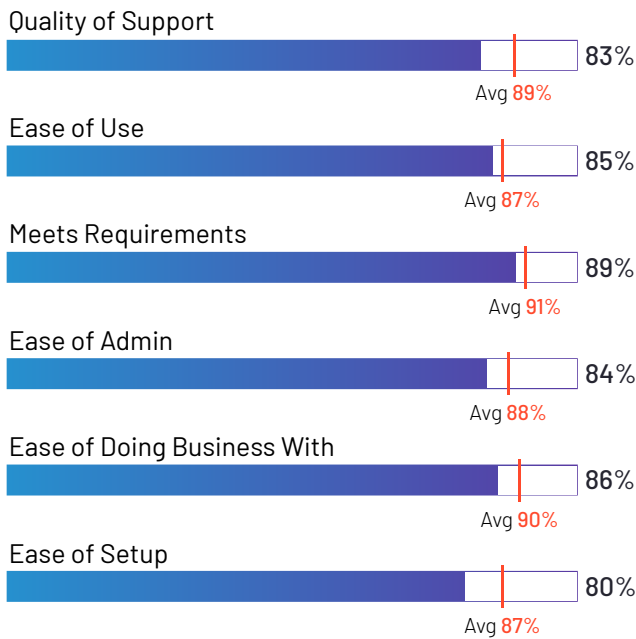
# AppDynamics

4.2 ★★★★★ (208)

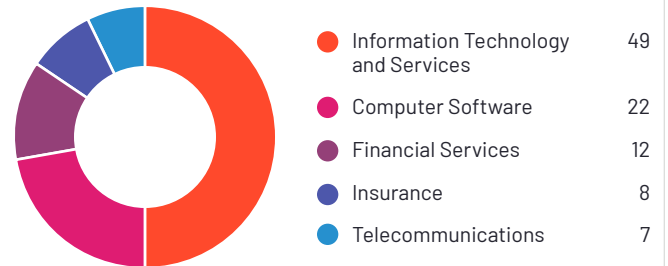


AppDynamics has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend AppDynamics at a rate of 84%. AppDynamics is also in the SAP App Center, AIOps Platforms, Container Monitoring, and ServiceNow Store Apps categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
AppDynamics



**HQ Location**  
San Francisco, CA



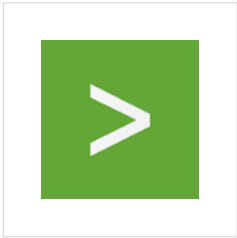
**Year Founded**  
2008



**Employees (Listed On LinkedIn™)**  
2037



**Company Website**  
[www.appdynamics.com](http://www.appdynamics.com)



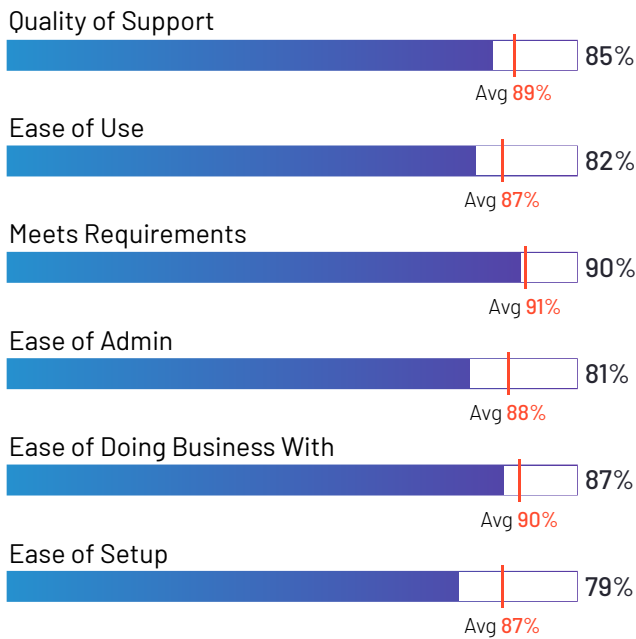
# Splunk Enterprise

4.2 ★★★★★ (273)

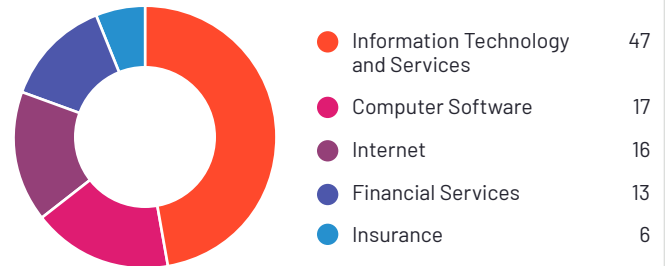


Splunk Enterprise has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 93% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk Enterprise at a rate of 85%. Splunk Enterprise is also in the Hardware Monitoring, Log Analysis, ServiceNow Store Apps, AIOps Platforms, and Enterprise Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Splunk



**HQ Location**  
San Francisco, CA



**Year Founded**  
2003



**Total Revenue**  
\$2,359 (USD MM)



**Employees (Listed On LinkedIn™)**  
6777



**Company Website**  
[www.splunk.com](http://www.splunk.com)



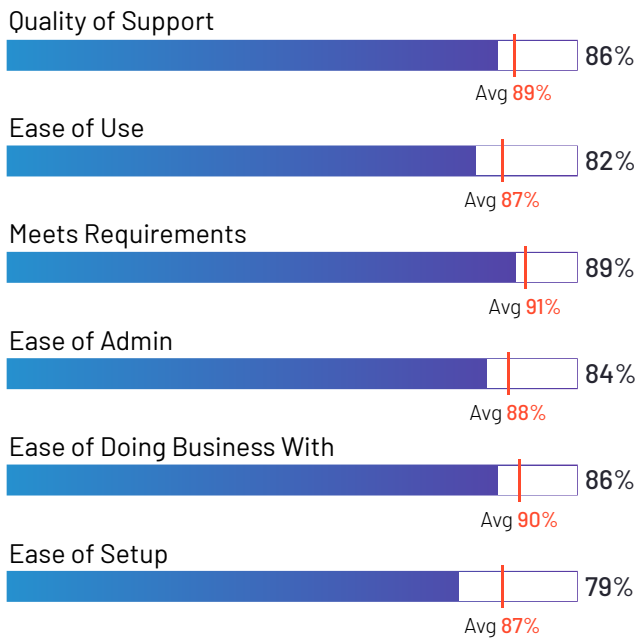
# SolarWinds Server & Application Monitor

4.3 ★★★★★ (244)

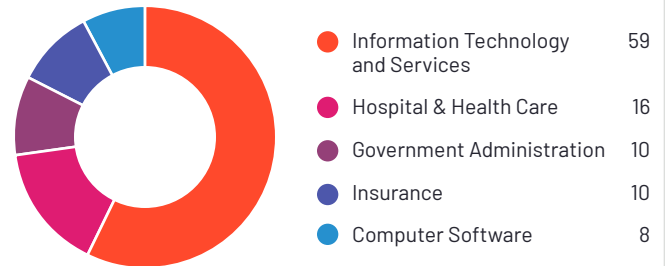


SolarWinds Server & Application Monitor has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 92% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Server & Application Monitor at a rate of 85%. SolarWinds Server & Application Monitor is also in the Server Monitoring category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
SolarWinds



**HQ Location**  
Austin, TX



**Year Founded**  
1999



**Employees (Listed On LinkedIn™)**  
2449



**Company Website**  
[www.solarwinds.com](http://www.solarwinds.com)



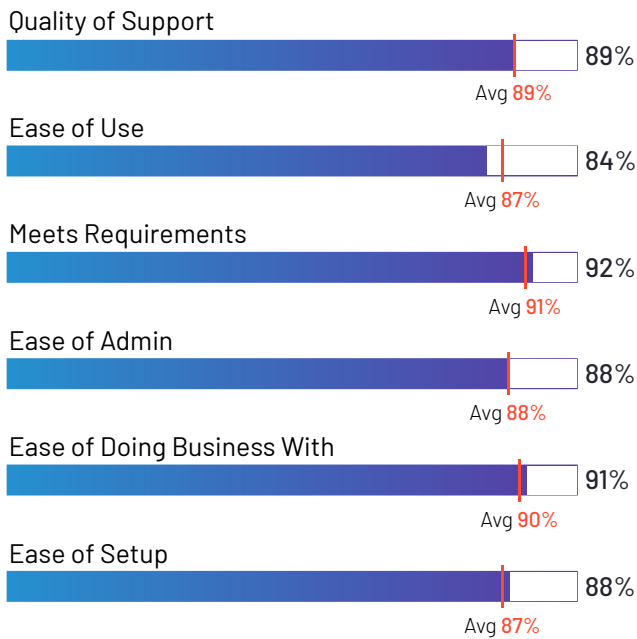
# Sumo Logic

4.3 ★★★★★ (236)

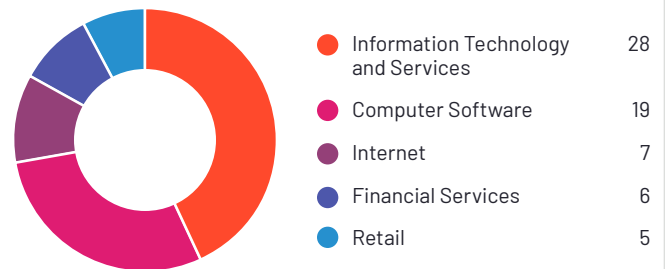


Sumo Logic has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Sumo Logic at a rate of 87%. Sumo Logic is also in the Security Information and Event Management (SIEM), Incident Response, Log Analysis, Container Monitoring, Cloud Infrastructure Monitoring, Log Monitoring, and Cloud Security Monitoring and Analytics categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Sumo Logic



**HQ Location**  
Redwood City, CA



**Year Founded**  
2010



**Employees (Listed On LinkedIn™)**  
798



**Company Website**  
[www.sumologic.com](http://www.sumologic.com)



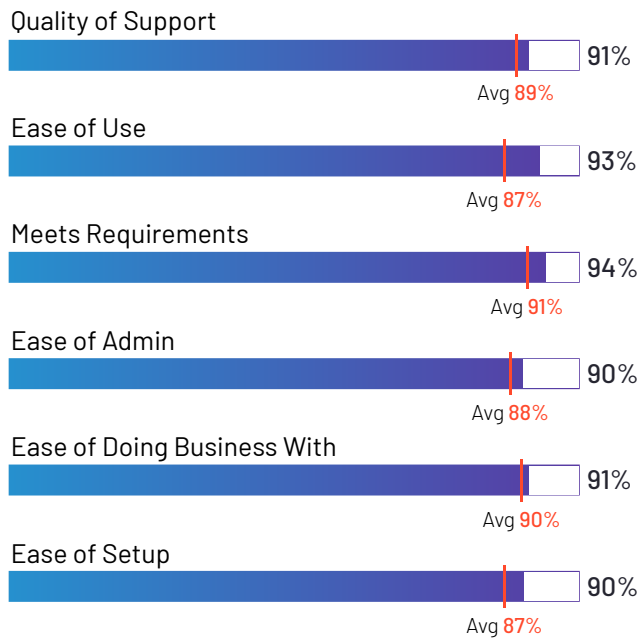
# Veeam ONE

4.6 ★★★★★ (142)

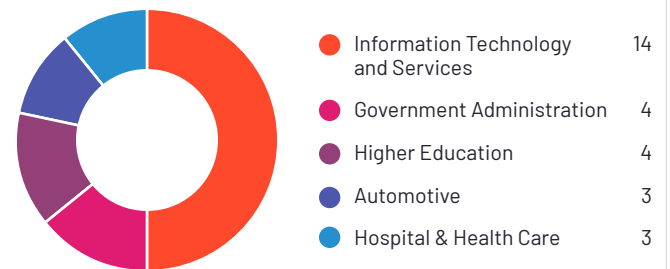


Veeam ONE has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Veeam ONE at a rate of 92%. Veeam ONE is also in the Server Monitoring and Cloud Infrastructure Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Veeam



**HQ Location**  
Columbus, OH



**Year Founded**  
2006



**Employees (Listed On LinkedIn™)**  
3985



**Company Website**  
[www.veeam.com](http://www.veeam.com)



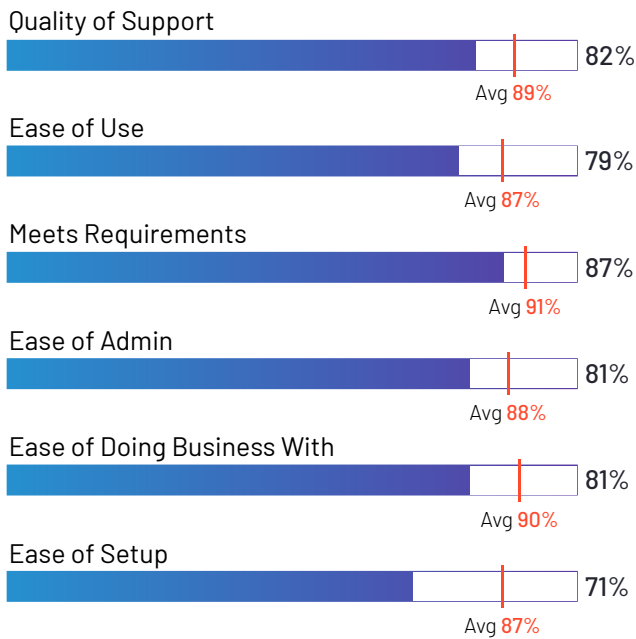
# Microsoft System Center

4.1 ★★★★★ (525)

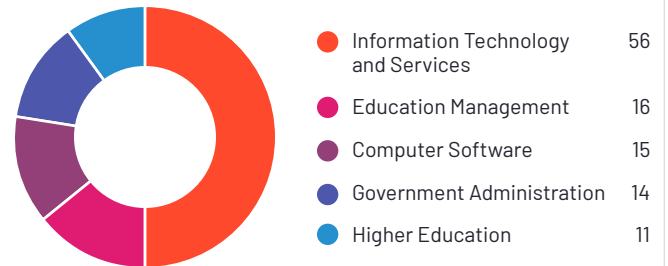


Microsoft System Center has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 89% of users rated it 4 or 5 stars, 78% of users believe it is headed in the right direction, and users said they would be likely to recommend Microsoft System Center at a rate of 82%. Microsoft System Center is also in the Data Center Infrastructure Management (DCIM), Network Monitoring, IT Process Automation, IT Service Management (ITSM) Tools, and Server Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Microsoft



**HQ Location**  
Redmond, WA



**Year Founded**  
1975



**Total Revenue**  
\$125,843 (USD MM)



**Employees (Listed On LinkedIn™)**  
190012



**Company Website**  
[news.microsoft.com](https://news.microsoft.com)





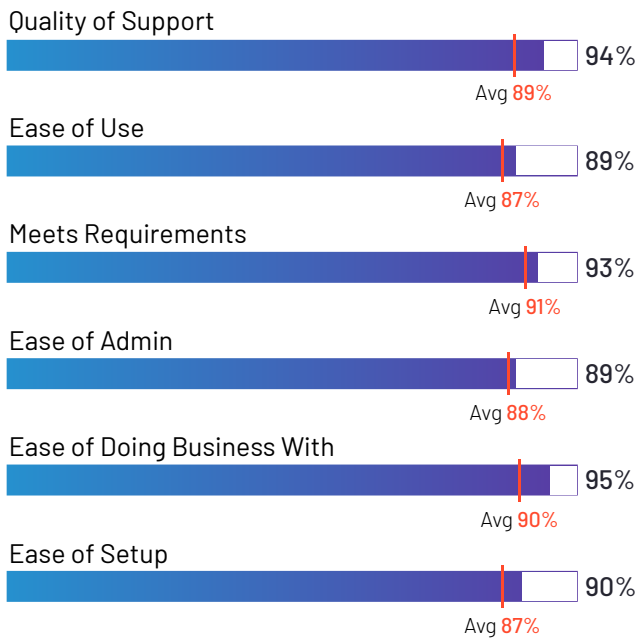
# LogicMonitor

4.5 ★★★★★ (243)

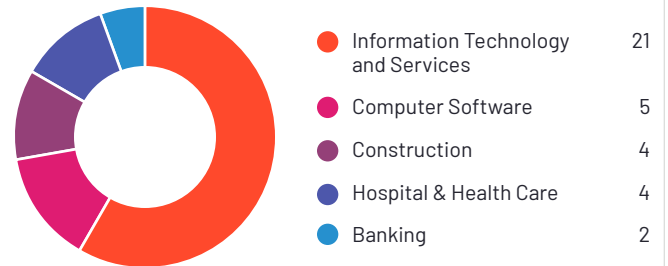


LogicMonitor has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend LogicMonitor at a rate of 92%. LogicMonitor is also in the Log Monitoring, Network Monitoring, Log Analysis, Container Monitoring, ServiceNow Store Apps, Cloud Infrastructure Monitoring, Website Monitoring, AIOps Platforms, and Enterprise Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
LogicMonitor



**HQ Location**  
Santa Barbara, CA



**Year Founded**  
2007



**Employees (Listed On LinkedIn™)**  
657



**Company Website**  
[www.logicmonitor.com](http://www.logicmonitor.com)



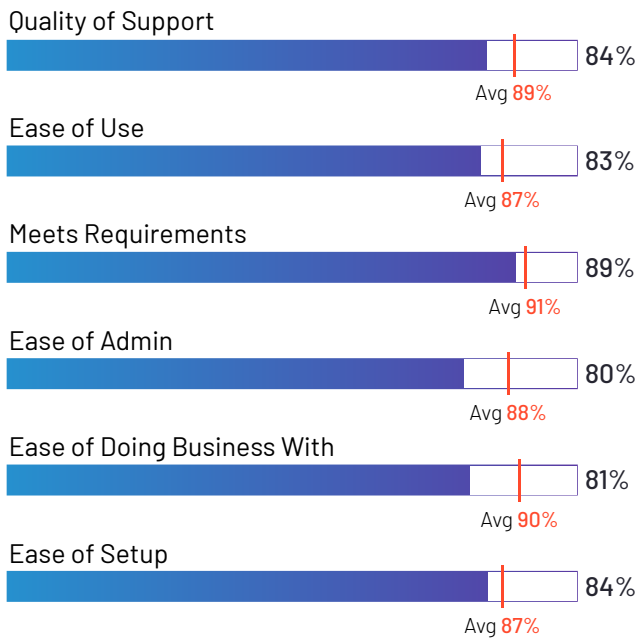
# Datadog

4.2 ★★★★★ (212)

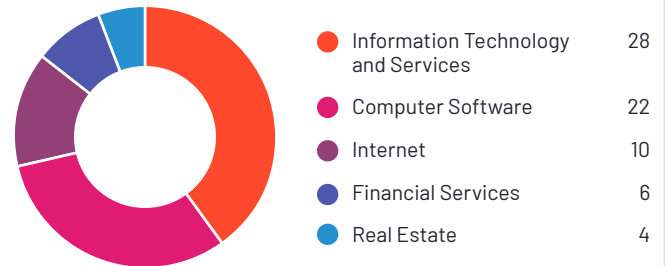


Datadog has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Datadog at a rate of 85%. Datadog is also in the Network Traffic Analysis (NTA), Security Information and Event Management (SIEM), Incident Response, Network Monitoring, API Marketplace, Log Analysis, Container Monitoring, IT Alerting, Cloud Infrastructure Monitoring, Website Monitoring, IoT Analytics, IoT Device Management, Database Monitoring, AIOps Platforms, Log Monitoring, and Enterprise Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Datadog



**HQ Location**  
New York, NY



**Year Founded**  
2010



**Employees (Listed On LinkedIn™)**  
2174



**Company Website**  
[www.datadoghq.com](http://www.datadoghq.com)



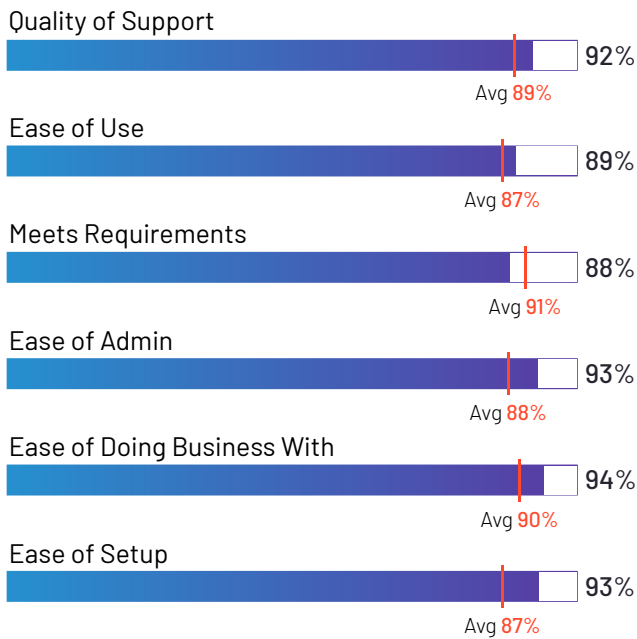
# Instana

4.5 ★★★★★ (60)



Instana has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Instana at a rate of 90%. Instana is also in the Container Monitoring, Log Analysis, Cloud Infrastructure Monitoring, and AIOps Platforms categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Instana



**HQ Location**  
Chicago, IL



**Year Founded**  
2015



**Employees (Listed On LinkedIn™)**  
162



**Company Website**  
[www.instana.com](http://www.instana.com)



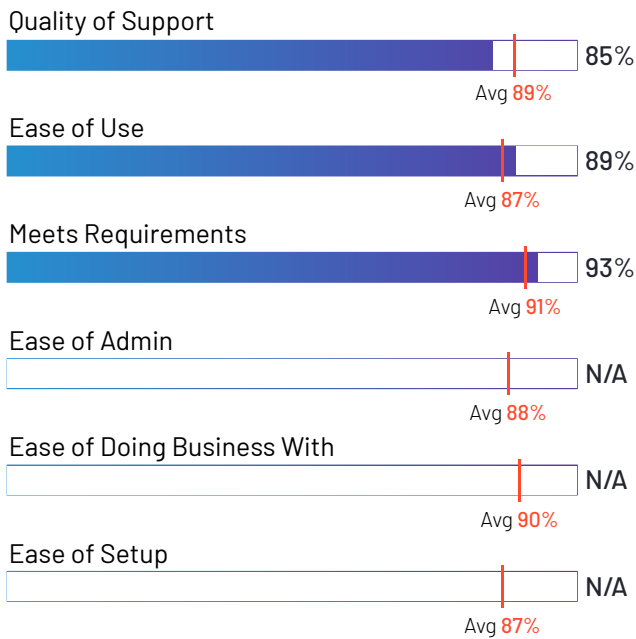
# Pulse Secure Virtual Traffic Manager

4.3 ★★★★★ (62)

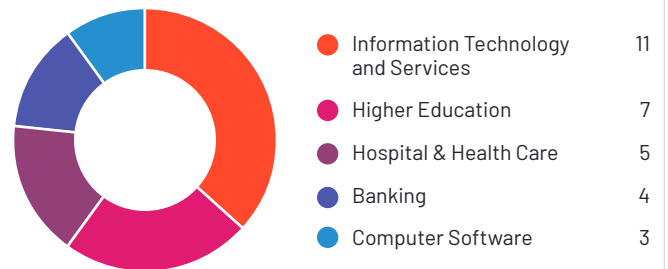


Pulse Secure Virtual Traffic Manager has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 89% of users rated it 4 or 5 stars, 82% of users believe it is headed in the right direction, and users said they would be likely to recommend Pulse Secure Virtual Traffic Manager at a rate of 86%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> Pulse Secure LLC</p>	<p><b>HQ Location</b> San Jose, CA</p>	<p><b>Year Founded</b> 2014</p>	<p><b>Employees (Listed On LinkedIn™)</b> 663</p>	<p><b>Company Website</b> <a href="https://pulsesecure.net">pulsesecure.net</a></p>
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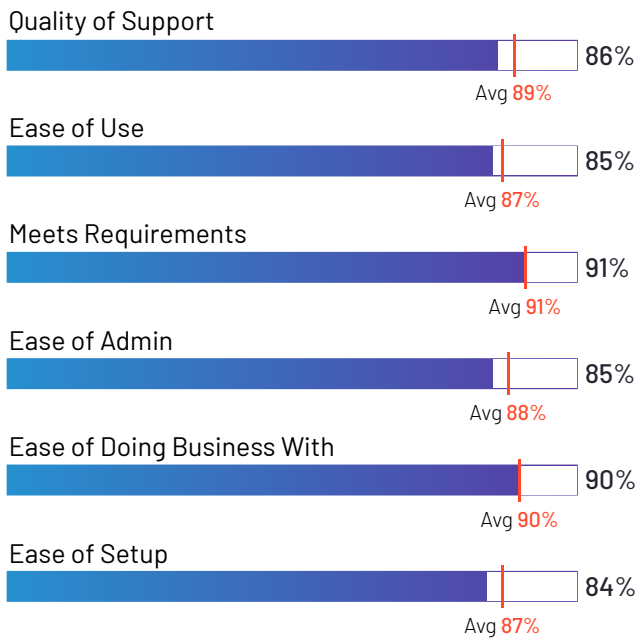
# PRTG Network Monitor

4.6 ★★★★★ (56)

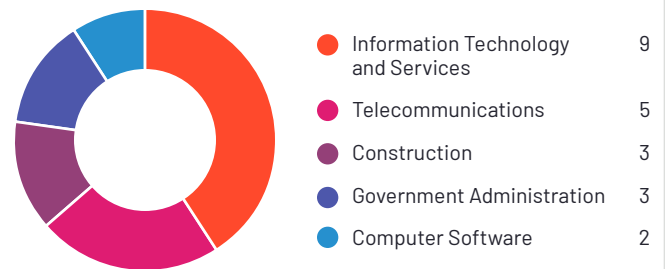


PRTG Network Monitor has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 96% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend PRTG at a rate of 91%. PRTG is also in the Enterprise Monitoring, Network Monitoring, Cloud Infrastructure Monitoring, Database Monitoring, Hardware Monitoring, and Server Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Paessler AG



**HQ Location**  
Nuremberg,  
Germany



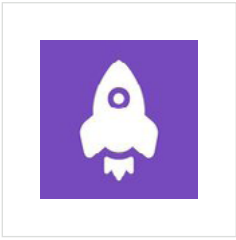
**Year Founded**  
1997



**Employees (Listed On LinkedIn™)**  
226



**Company Website**  
[www.paessler.com](http://www.paessler.com)



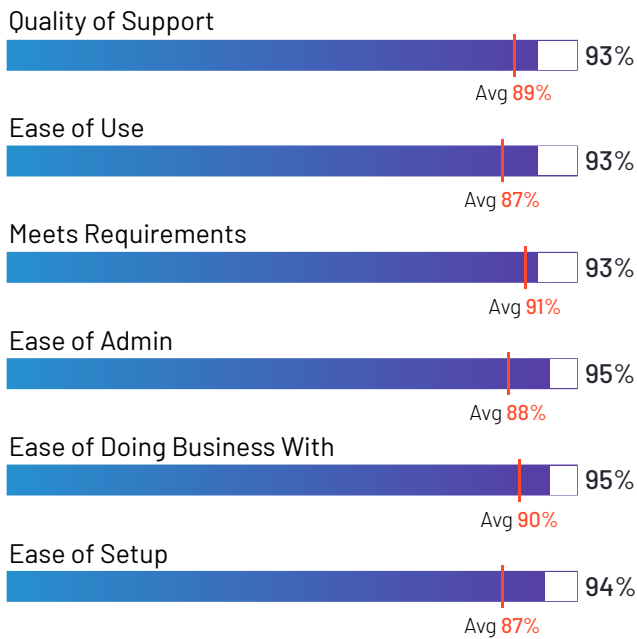
# LogRocket

4.7 ★★★★★ (109)

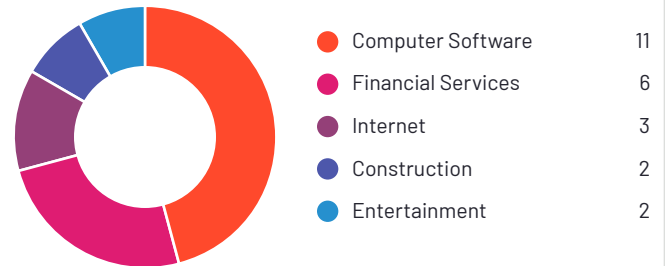


LogRocket has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend LogRocket at a rate of 94%. LogRocket is also in the Bug Tracking and Session Replay categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
LogRocket, Inc.



**HQ Location**  
Boston, MA



**Year Founded**  
2016



**Employees (Listed On LinkedIn™)**  
137



**Company Website**  
[logrocket.com](http://logrocket.com)



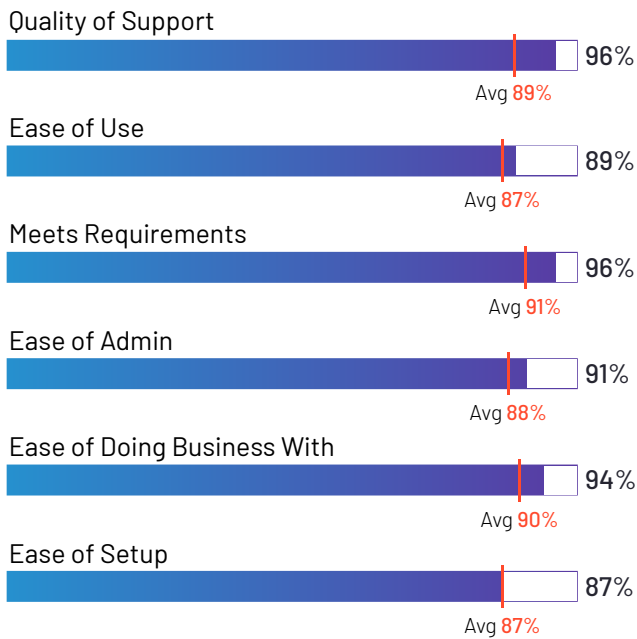
# FusionReactor APM

4.7 ★★★★★ (87)

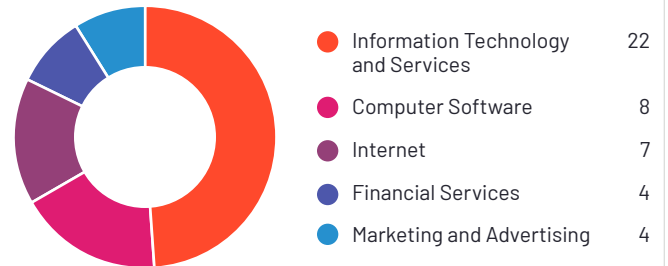


FusionReactor APM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 99% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend FusionReactor APM at a rate of 95%. FusionReactor APM is also in the Digital Experience Monitoring (DEM), Database Monitoring, Server Monitoring, and Enterprise Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Integral GmbH



**HQ Location**  
BOEBLINGEN,  
Germany



**Year Founded**  
1998



**Employees (Listed On LinkedIn™)**  
23



**Company Website**  
[www.integral.com](http://www.integral.com)



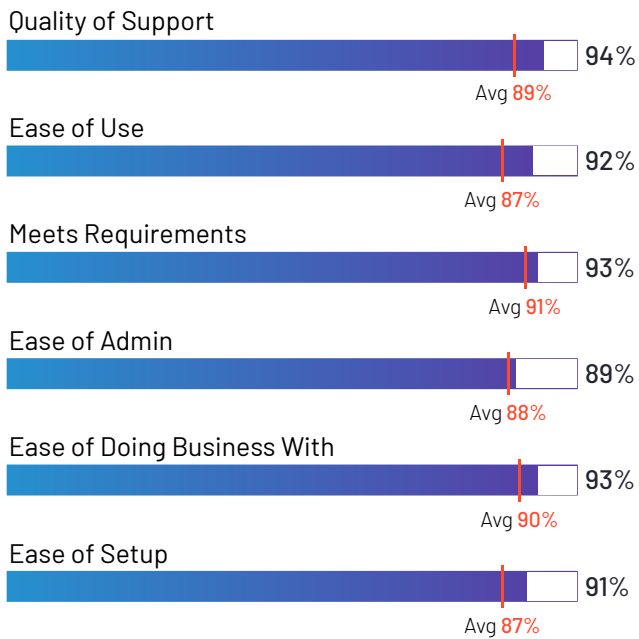
# Logz.io

4.6 ★★★★★ (109)

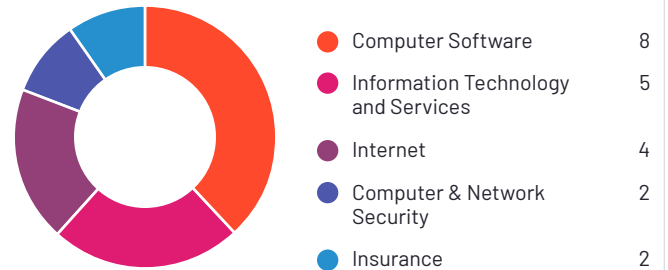


Logz.io has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Logz.io at a rate of 95%. Logz.io is also in the Cloud Infrastructure Monitoring, Security Information and Event Management (SIEM), and Log Analysis categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Logz.io



**HQ Location**  
Boston, MA



**Year Founded**  
2014



**Employees (Listed On LinkedIn™)**  
229



**Company Website**  
[logz.io](https://logz.io)





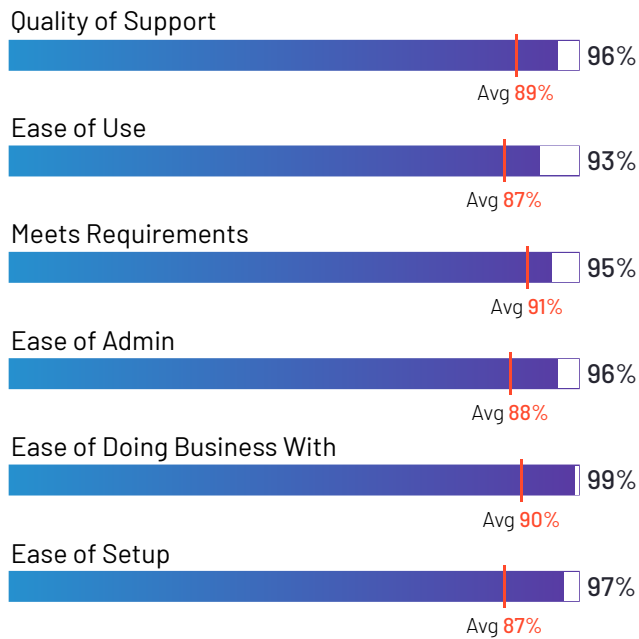
# Atatus

4.8 ★★★★★ (30)

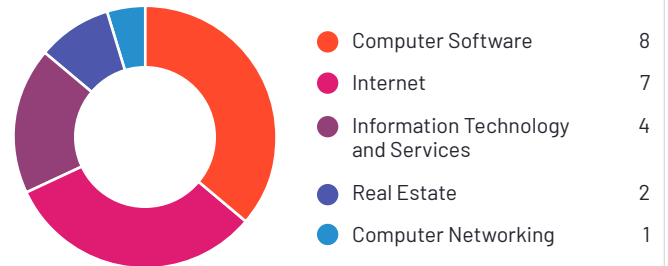


Atatus has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Atatus at a rate of 96%. Atatus is also in the Bug Tracking category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Atatus



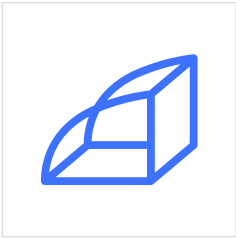
**Year Founded**  
2014



**Employees (Listed On LinkedIn™)**  
9



**Company Website**  
[www.atatus.com](http://www.atatus.com)



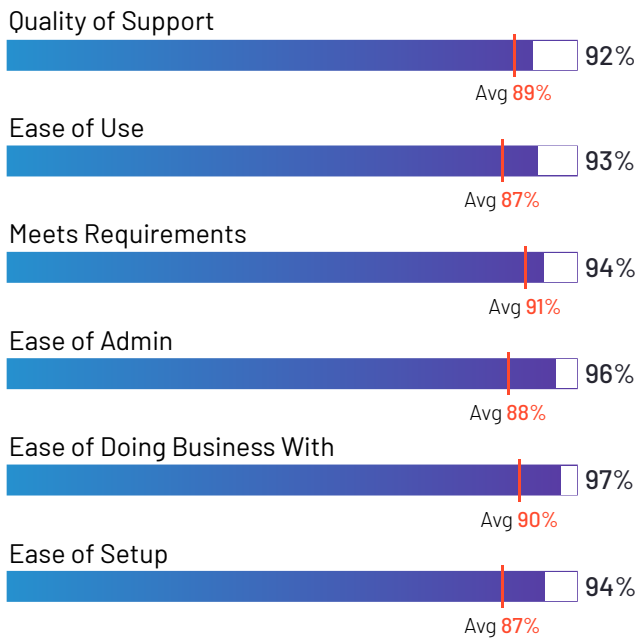
# Rollbar

4.6 ★★★★★ (115)

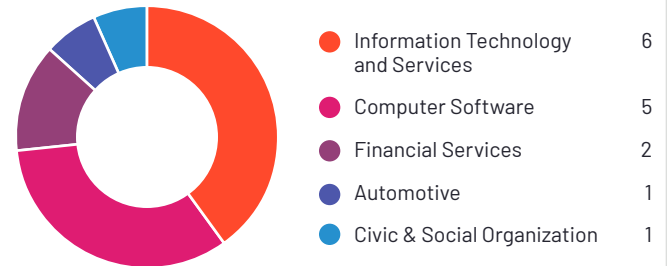


Rollbar has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Rollbar at a rate of 95%. Rollbar is also in the Bug Tracking and Mobile Crash Reporting categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Rollbar



**HQ Location**  
San Francisco, CA



**Year Founded**  
2012



**Employees (Listed On LinkedIn™)**  
75



**Company Website**  
[rollbar.com](https://rollbar.com)



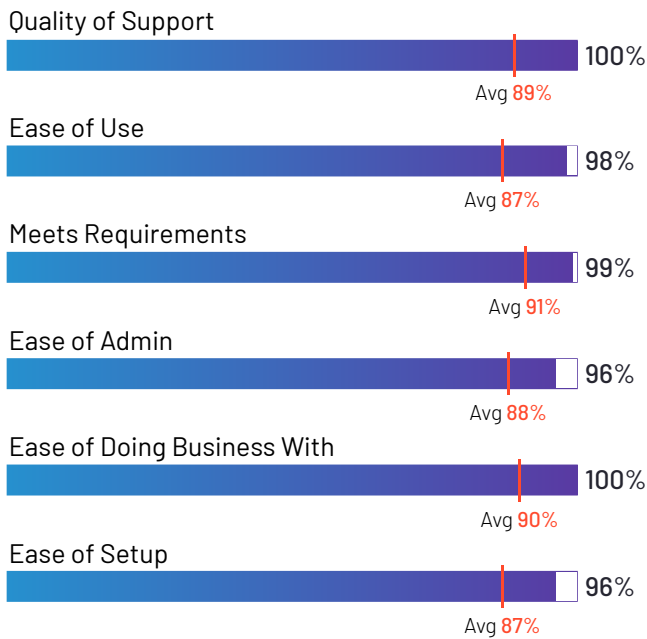
# Serverless360

5.0 ★★★★★ (17)

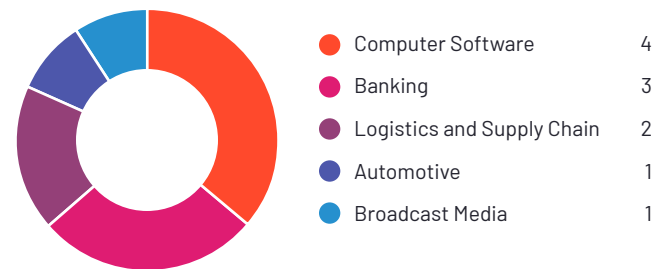


Serverless360 has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Serverless360 at a rate of 99%. Serverless360 is also in the Cloud Infrastructure Monitoring category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Kovai Limited



**HQ Location**  
London,  
United Kingdom



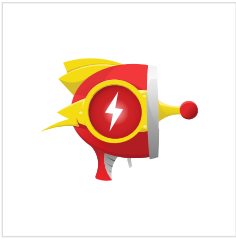
**Year Founded**  
2009



**Employees (Listed On LinkedIn™)**  
135



**Company Website**  
[document360.io](https://document360.io)



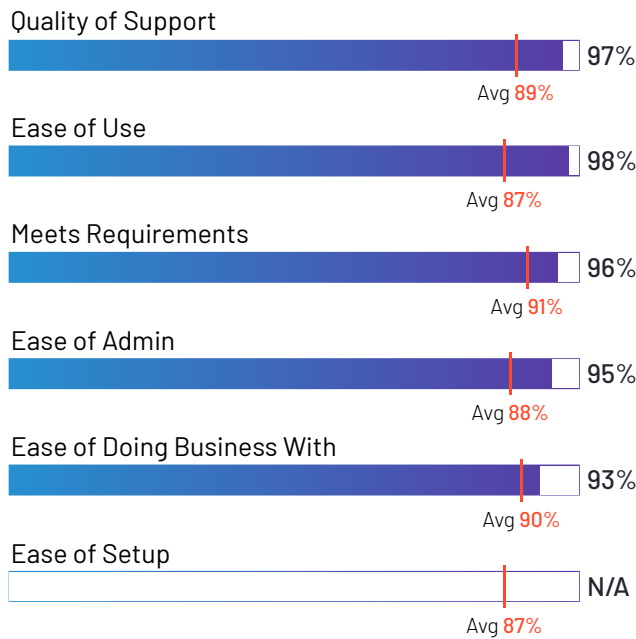
# Raygun

4.5 ★★★★★ (43)

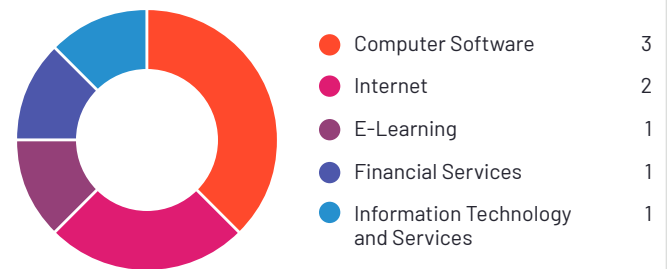


Raygun has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Raygun at a rate of 96%. Raygun is also in the Digital Experience Monitoring (DEM), Bug Tracking, and Mobile Crash Reporting categories.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> Raygun</p>	<p><b>HQ Location</b> Wellington, New Zealand</p>	<p><b>Year Founded</b> 2007</p>	<p><b>Employees (Listed On LinkedIn™)</b> 53</p>	<p><b>Company Website</b> <a href="http://raygun.com">raygun.com</a></p>
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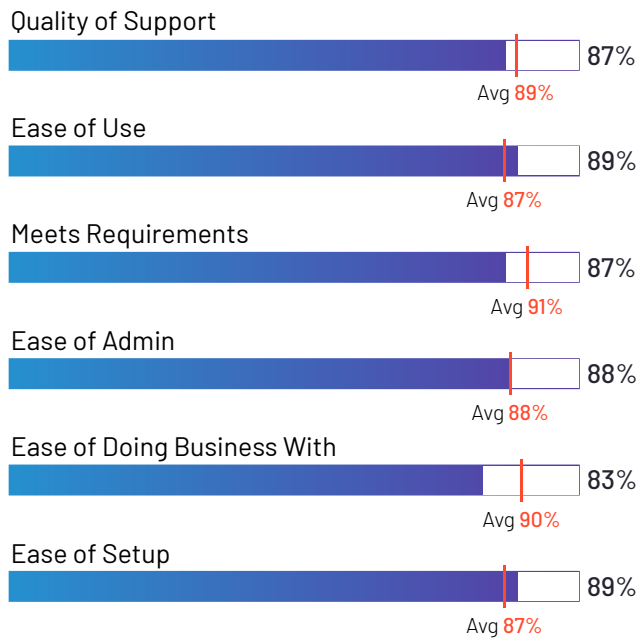
# Graylog

4.4 ★★★★★ (111)

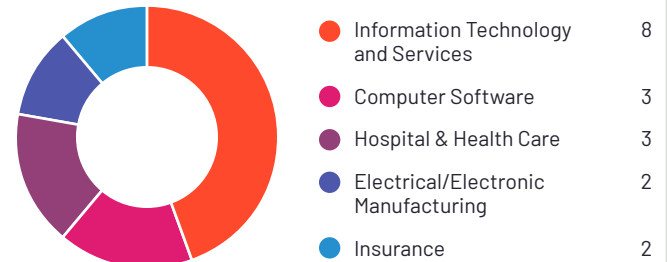


Graylog has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Graylog at a rate of 88%. Graylog is also in the Security Information and Event Management (SIEM) and Log Analysis categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Graylog



**HQ Location**  
Houston, TX



**Year Founded**  
2009



**Employees (Listed On LinkedIn™)**  
51



**Company Website**  
[www.graylog.org](http://www.graylog.org)



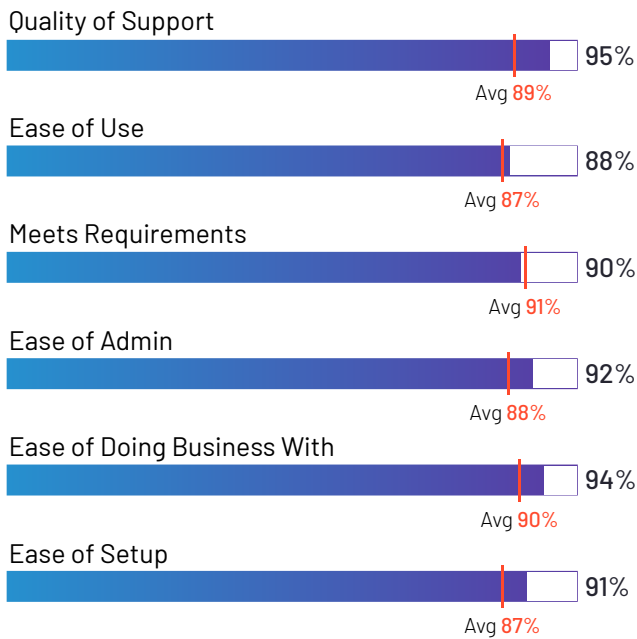
# Germain APM

4.7 ★★★★★ (43)

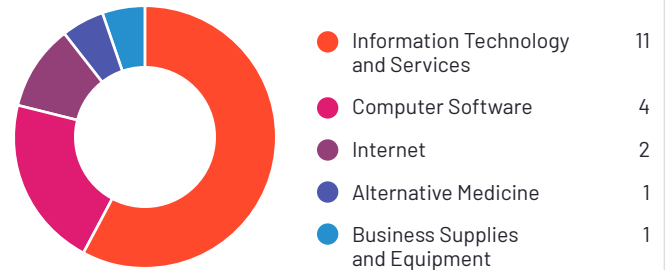


Germain APM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Germain APM at a rate of 93%. Germain APM is also in the Session Replay, Business Process Management, and Digital Experience Monitoring (DEM) categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
germain APM



**HQ Location**  
San Francisco, CA



**Year Founded**  
2006



**Employees (Listed On LinkedIn™)**  
19



**Company Website**  
[germainapm.com](http://germainapm.com)



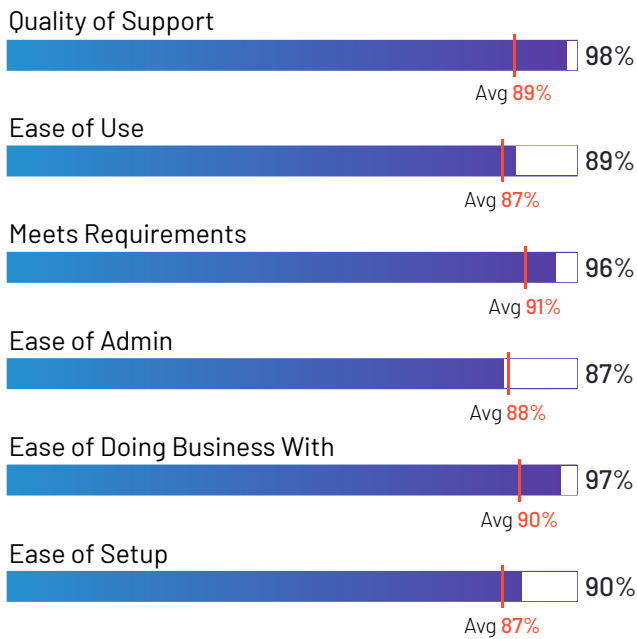
# Catchpoint

4.6 ★★★★★ (29)

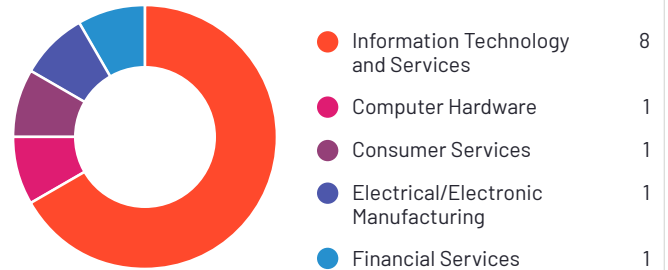


Catchpoint has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Catchpoint at a rate of 94%. Catchpoint is also in the Cloud Infrastructure Monitoring , Network Monitoring, and Digital Experience Monitoring (DEM) categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Catchpoint



**HQ Location**  
New York, NY



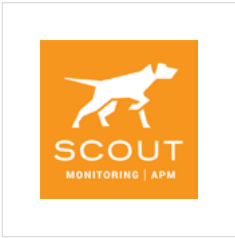
**Year Founded**  
2008



**Employees (Listed On LinkedIn™)**  
255



**Company Website**  
[www.catchpoint.com](http://www.catchpoint.com)



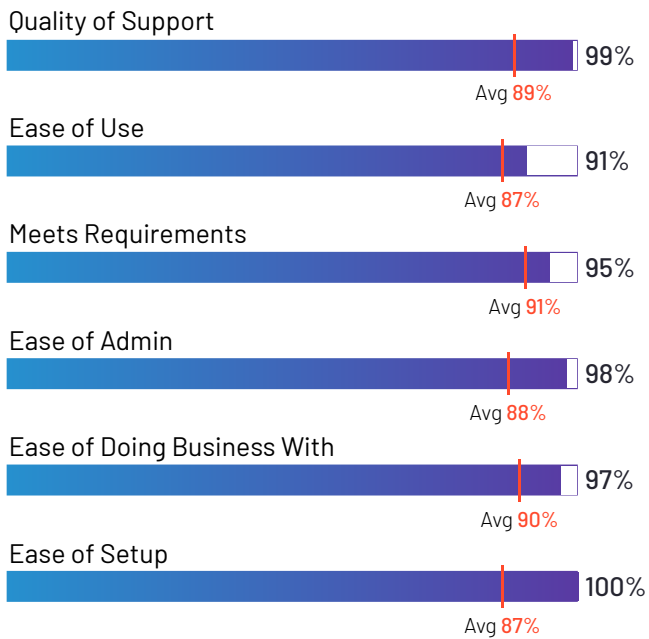
# Scout APM

4.8 ★★★★★ (20)

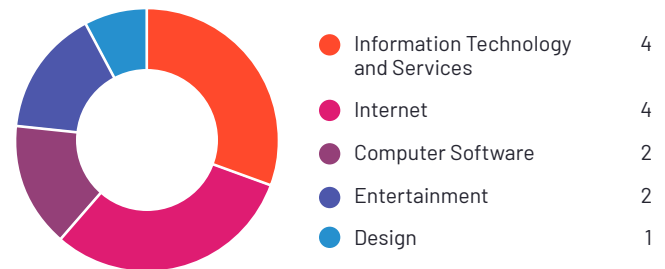


Scout APM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Scout APM at a rate of 96%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Scout APM



**HQ Location**  
Fort Collins, CO



**Year Founded**  
2008



**Employees (Listed On LinkedIn™)**  
28



**Company Website**  
[scoutapm.com](https://scoutapm.com)





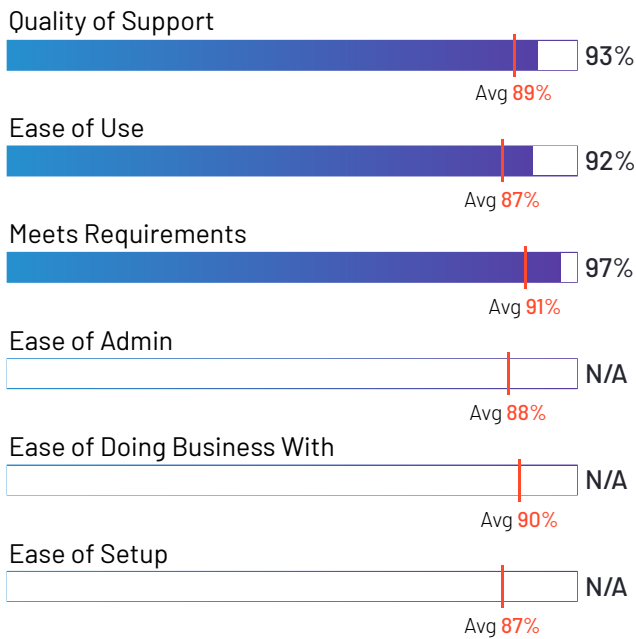
# Nagios XI

4.6 ★★★★★ (40)

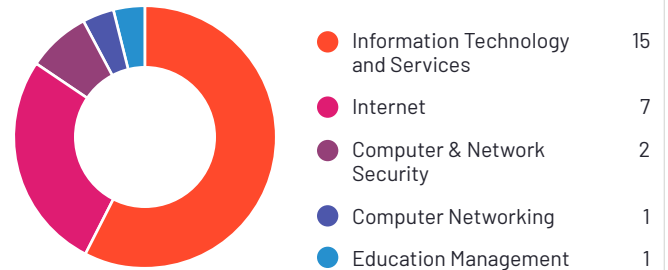


Nagios XI has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 97% of users believe it is headed in the right direction, and users said they would be likely to recommend Nagios XI at a rate of 93%. Nagios XI is also in the Server Monitoring, Enterprise Monitoring, and Network Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> Nagios</p>	<p><b>HQ Location</b> Saint Paul, MN</p>	<p><b>Year Founded</b> 2007</p>	<p><b>Employees (Listed On LinkedIn™)</b> 41</p>	<p><b>Company Website</b> <a href="http://www.nagios.com">www.nagios.com</a></p>
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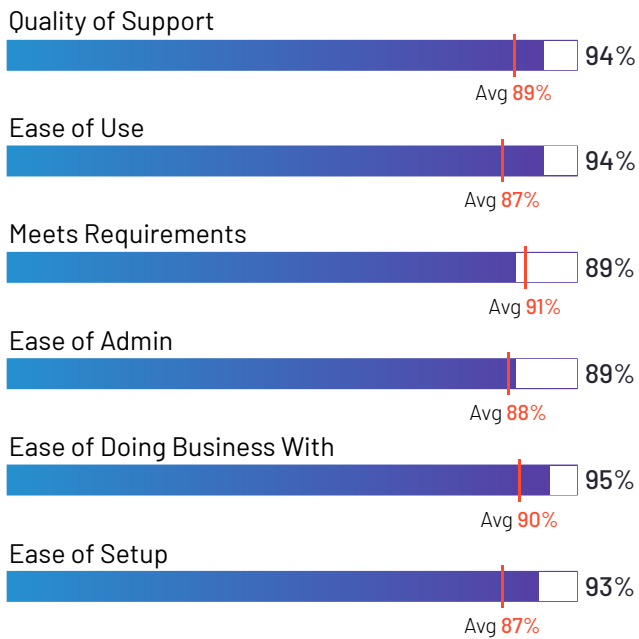
# Rigor

4.7 ★★★★★ (23)

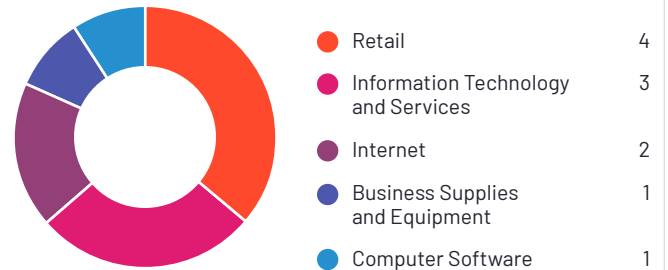


Rigor has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Rigor at a rate of 94%. Rigor is also in the Digital Experience Monitoring (DEM) and Digital Experience Platforms (DXP) categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Rigor



**HQ Location**  
Atlanta, GA



**Year Founded**  
2010



**Employees (Listed On LinkedIn™)**  
21



**Company Website**  
[rigor.com](http://rigor.com)



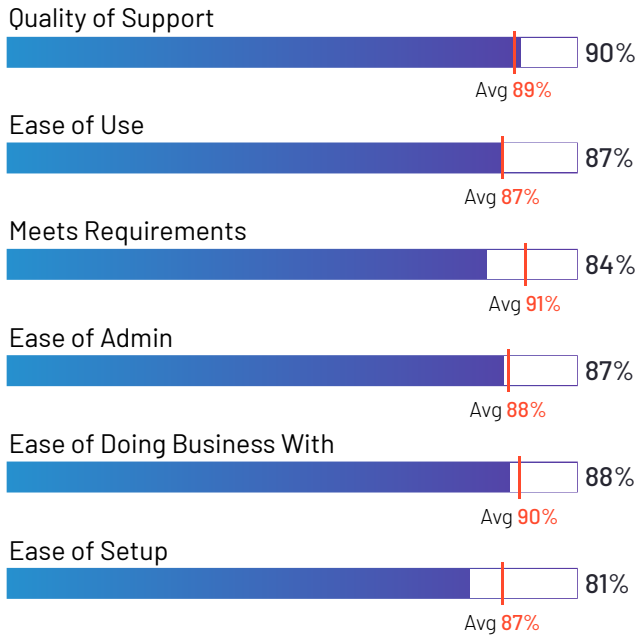
# Glassbox Digital

4.3 ★★★★★ (52)

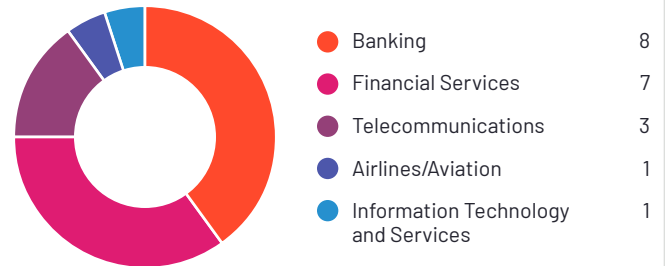


Glassbox Digital has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 91% of users rated it 4 or 5 stars, 94% of users believe it is headed in the right direction, and users said they would be likely to recommend Glassbox Digital at a rate of 87%. Glassbox Digital is also in the Digital Analytics, Customer Journey Analytics, and Session Replay categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Glassbox Digital



**HQ Location**  
London, England



**Year Founded**  
2010



**Employees (Listed On LinkedIn™)**  
178



**Company Website**  
[www.glassboxdigital.com](http://www.glassboxdigital.com)



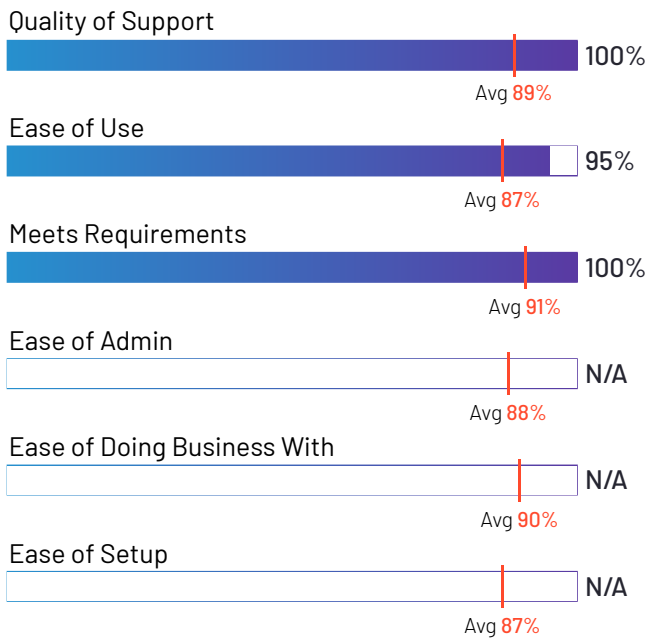
# IT-Conductor

4.9 ★★★★★ (14)



IT-Conductor has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend IT-Conductor at a rate of 100%. IT-Conductor is also in the SAP App Center, Cloud Infrastructure Monitoring , Network Monitoring, and Database Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> IT-Conductor</p>	<p><b>HQ Location</b> Cupertino, CA</p>	<p><b>Year Founded</b> 2014</p>	<p><b>Employees (Listed On LinkedIn™)</b> 9</p>	<p><b>Company Website</b> <a href="http://www.itconductor.com">www.itconductor.com</a></p>
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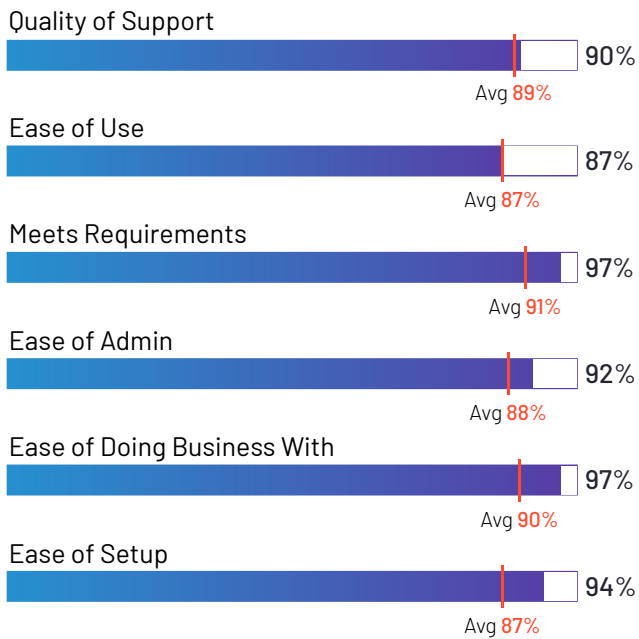
# Netdata

4.4 ★★★★★ (16)

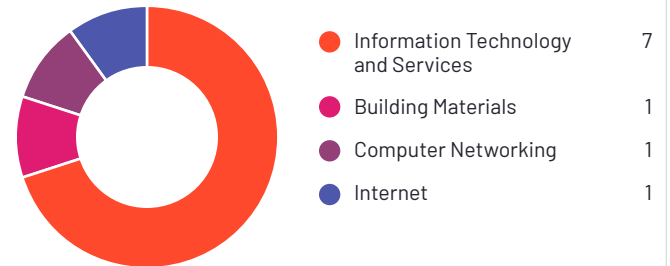


Netdata has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Netdata at a rate of 89%. Netdata is also in the Server Monitoring category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Netdata



**HQ Location**  
Delaware, US



**Year Founded**  
2018



**Employees (Listed On LinkedIn™)**  
41



**Company Website**  
[www.netdata.cloud](http://www.netdata.cloud)



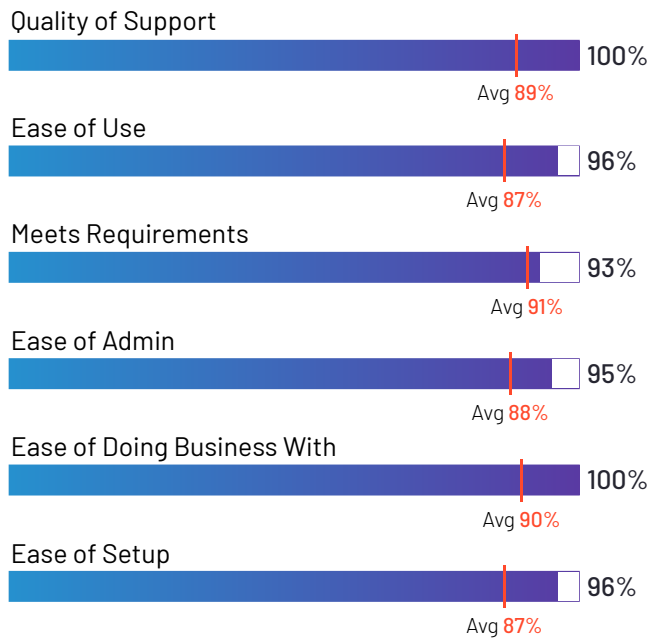
# Instrumental

4.9 ★★★★★ (12)



Instrumental has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Instrumental at a rate of 98%. Instrumental is also in the Website Monitoring, Container Monitoring, Database Monitoring, and Server Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Expected Behavior



**HQ Location**  
Indianapolis, IN



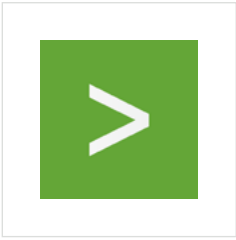
**Year Founded**  
2006



**Employees (Listed On LinkedIn™)**  
10



**Company Website**  
[www.expectedbehavior.com](http://www.expectedbehavior.com)

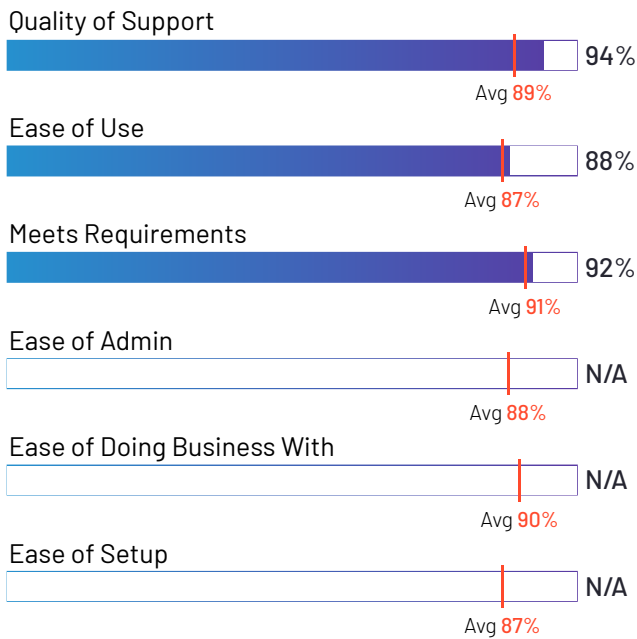


# Splunk Cloud

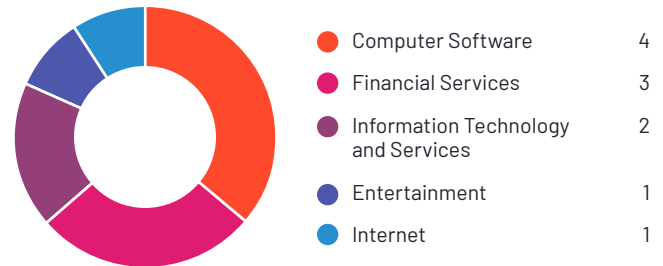
4.4 ★★★★★ (17)

Splunk Cloud has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk Cloud at a rate of 89%. Splunk Cloud is also in the AIOps Platforms category.

## Satisfaction Ratings

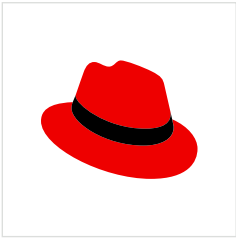


## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> Splunk</p>	<p><b>HQ Location</b> San Francisco, CA</p>	<p><b>Year Founded</b> 2003</p>	<p><b>Total Revenue</b> \$2,359 (USD MM)</p>	<p><b>Employees (Listed On LinkedIn™)</b> 6777</p>	<p><b>Company Website</b> <a href="http://www.splunk.com">www.splunk.com</a></p>
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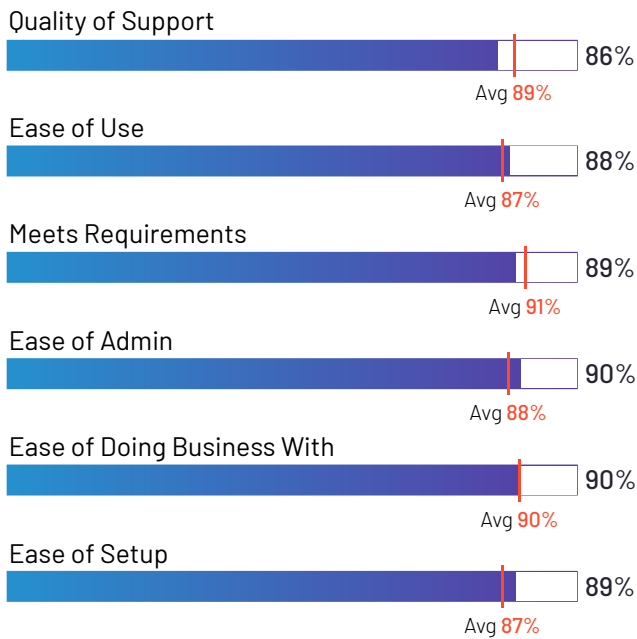


# Red Hat OpenShift Container Platform

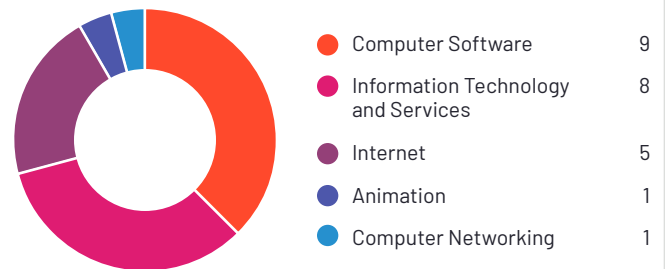
4.4 ★★★★★ (50)

Red Hat OpenShift Container Platform has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 97% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend Red Hat OpenShift Container Platform at a rate of 88%. Red Hat OpenShift Container Platform is also in the Cloud Platform as a Service (PaaS), Container Monitoring, Container Management, and Container Orchestration categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Red Hat



**HQ Location**  
Raleigh, NC



**Year Founded**  
1993



**Employees (Listed On LinkedIn™)**  
16191



**Company Website**  
[www.redhat.com](http://www.redhat.com)



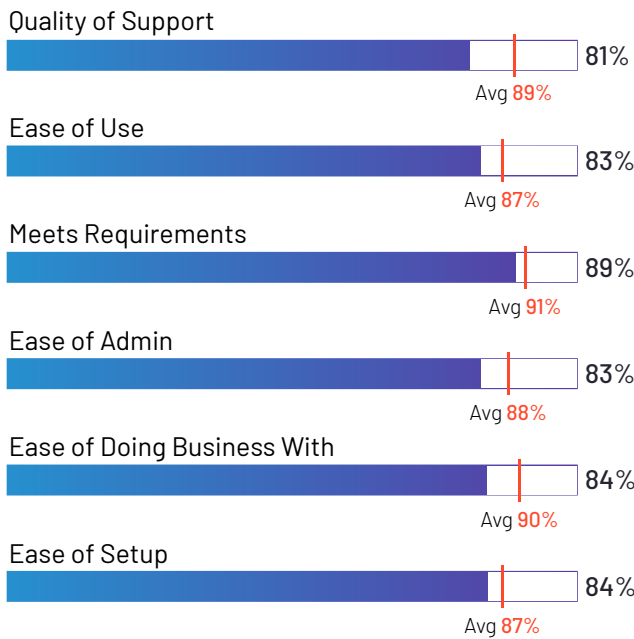


# Google Cloud Console

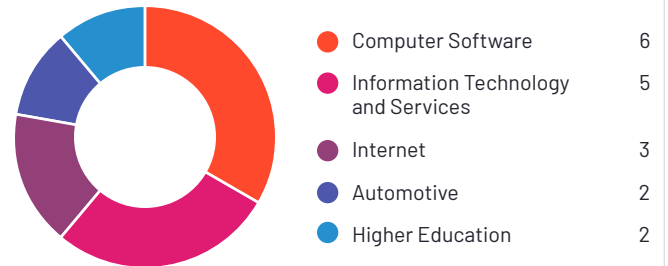
4.0 ★★★★★ (33)

Google Cloud Console has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 87% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Google Cloud Console at a rate of 80%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Google



**HQ Location**  
Mountain View, CA



**Year Founded**  
1998



**Total Revenue**  
\$161,857 (USD MM)



**Employees (Listed On LinkedIn™)**  
219561



**Company Website**  
[www.google.com](http://www.google.com)

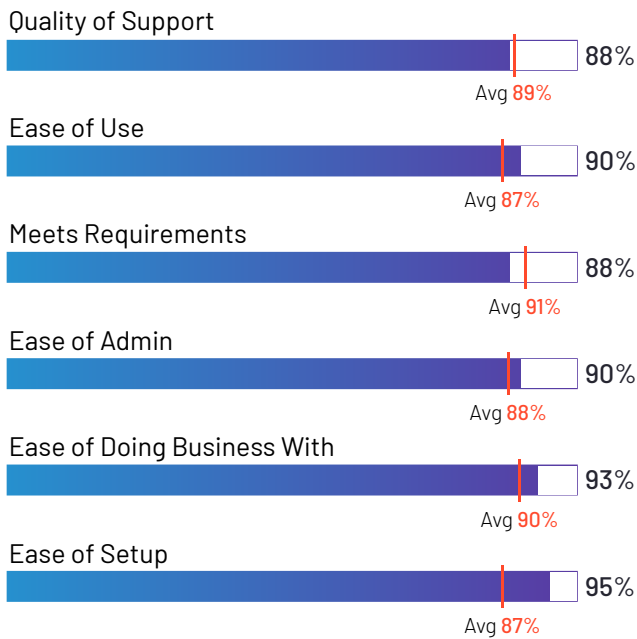


# New Relic Synthetics

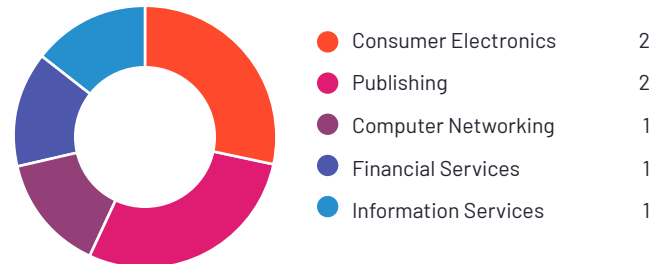
3.8 ★★★★★ (12)

New Relic Synthetics has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 67% of users believe it is headed in the right direction, and users said they would be likely to recommend New Relic Synthetics at a rate of 80%. New Relic Synthetics is also in the Digital Experience Monitoring (DEM) category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
New Relic



**HQ Location**  
San Francisco, CA



**Year Founded**  
2008



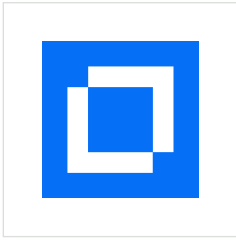
**Total Revenue**  
\$263 (USD MM)



**Employees (Listed On LinkedIn™)**  
2306



**Company Website**  
[newrelic.com](https://newrelic.com)

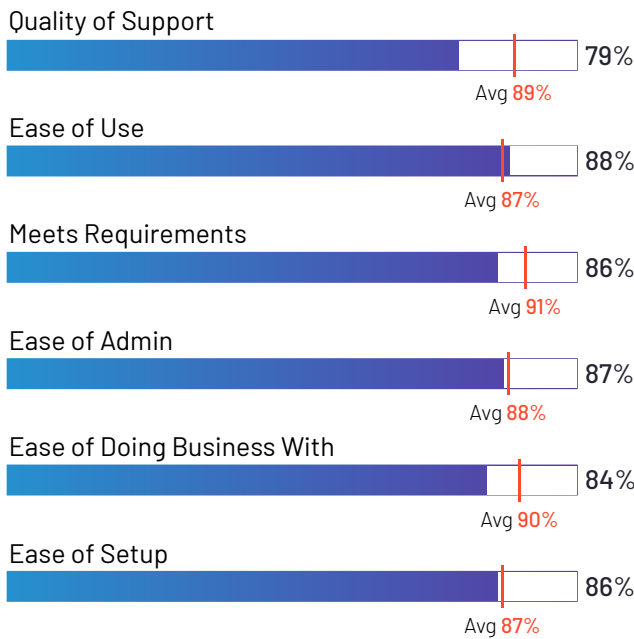


# Micro Focus SiteScope

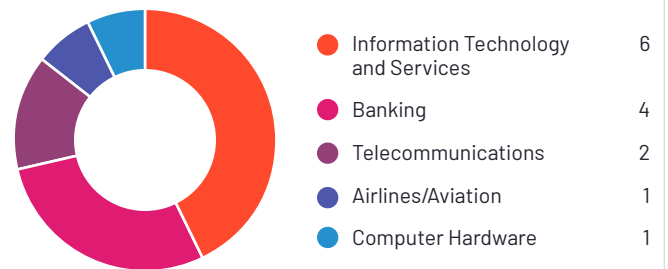
4.0 ★★★★★ (21)

Micro Focus SiteScope has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 80% of users rated it 4 or 5 stars, 67% of users believe it is headed in the right direction, and users said they would be likely to recommend Micro Focus SiteScope at a rate of 79%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Micro Focus



**HQ Location**  
Newbury, Berkshire



**Year Founded**  
1976



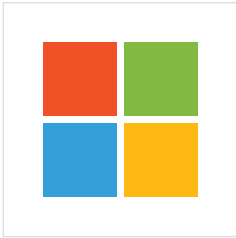
**Total Revenue**  
\$4,754 (USD MM)



**Employees (Listed On LinkedIn™)**  
9513



**Company Website**  
[www.microfocus.com](http://www.microfocus.com)

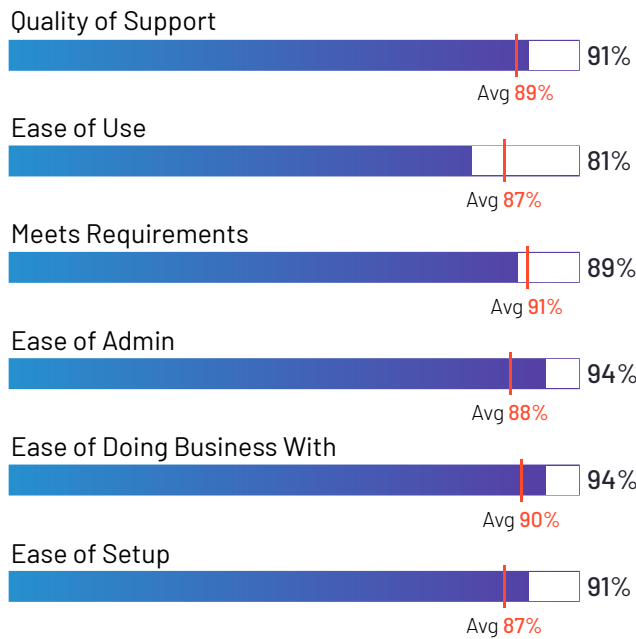


# Azure Monitor

4.3 ★★★★★ (36)

Azure Monitor has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Azure Monitor at a rate of 85%. Azure Monitor is also in the Cloud Infrastructure Monitoring category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Microsoft



**HQ Location**  
Redmond, WA



**Year Founded**  
1975



**Total Revenue**  
\$125,843 (USD MM)



**Employees (Listed On LinkedIn™)**  
190012



**Company Website**  
[news.microsoft.com](https://news.microsoft.com)

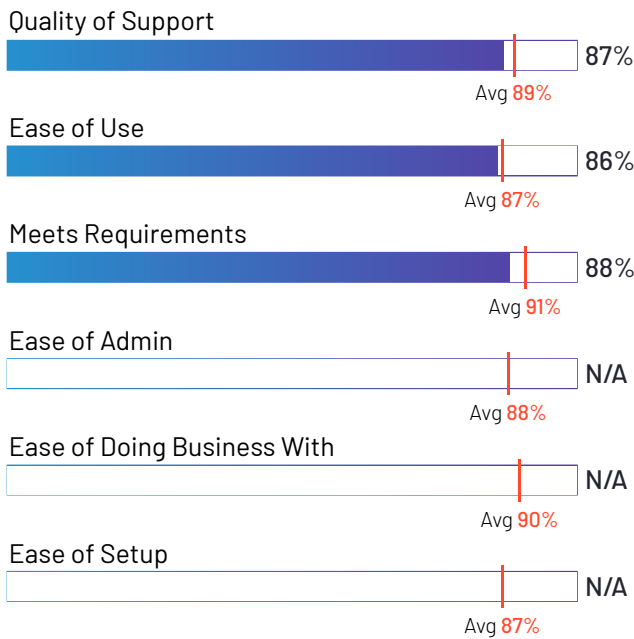


# Google Cloud Monitoring

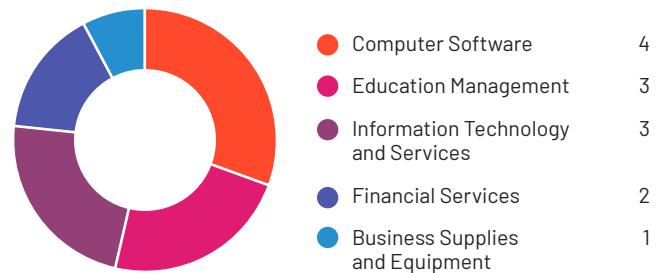
4.0 ★★★★★ (32)

Google Cloud Monitoring has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 86% of users rated it 4 or 5 stars, 76% of users believe it is headed in the right direction, and users said they would be likely to recommend Google Cloud Monitoring at a rate of 81%. Google Cloud Monitoring is also in the Cloud Infrastructure Monitoring category.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> Google</p>	<p><b>HQ Location</b> Mountain View, CA</p>	<p><b>Year Founded</b> 1998</p>	<p><b>Total Revenue</b> \$161,857 (USD MM)</p>	<p><b>Employees (Listed On LinkedIn™)</b> 219561</p>	<p><b>Company Website</b> <a href="http://www.google.com">www.google.com</a></p>
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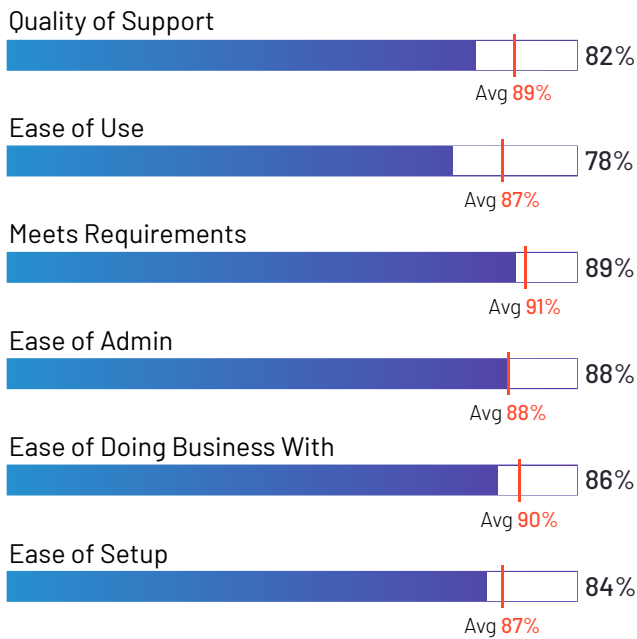


# New Relic Alerts

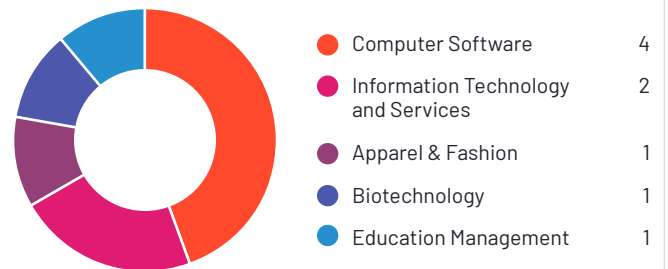
4.3 ★★★★★ (15)

New Relic Alerts has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend New Relic Alerts at a rate of 86%. New Relic Alerts is also in the IT Alerting category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
New Relic



**HQ Location**  
San Francisco, CA



**Year Founded**  
2008



**Total Revenue**  
\$263 (USD MM)



**Employees (Listed On LinkedIn™)**  
2306



**Company Website**  
[newrelic.com](http://newrelic.com)

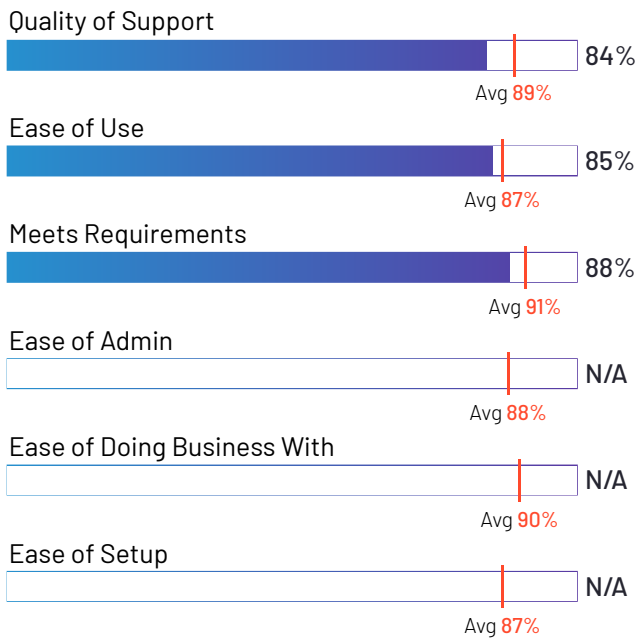


# New Relic Browser

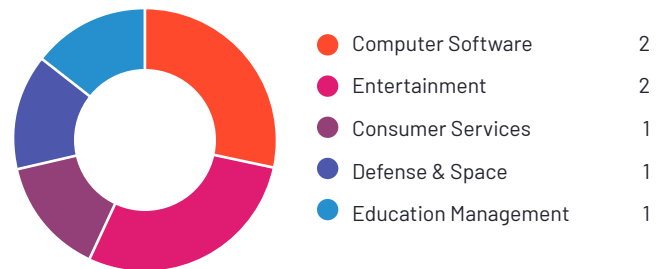
4.0 ★★★★★ (13)

New Relic Browser has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 77% of users rated it 4 or 5 stars, 69% of users believe it is headed in the right direction, and users said they would be likely to recommend New Relic Browser at a rate of 80%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> New Relic</p>	<p><b>HQ Location</b> San Francisco, CA</p>	<p><b>Year Founded</b> 2008</p>	<p><b>Total Revenue</b> \$263 (USD MM)</p>	<p><b>Employees (Listed On LinkedIn™)</b> 2306</p>	<p><b>Company Website</b> <a href="https://newrelic.com">newrelic.com</a></p>
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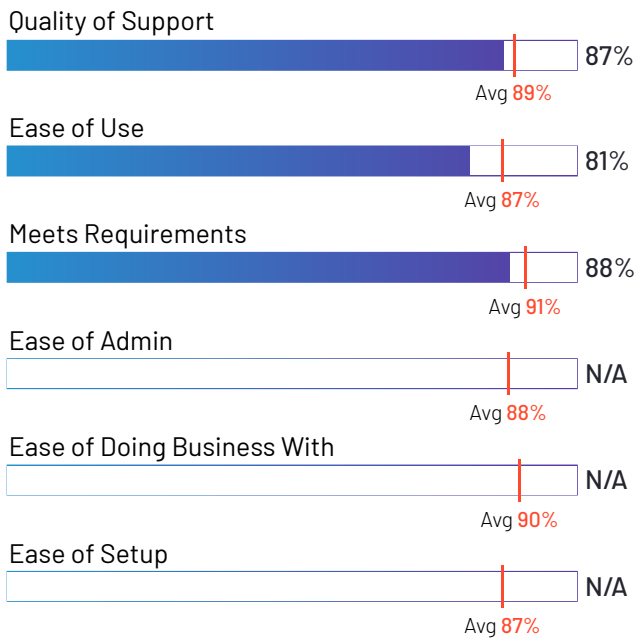


# dotTrace

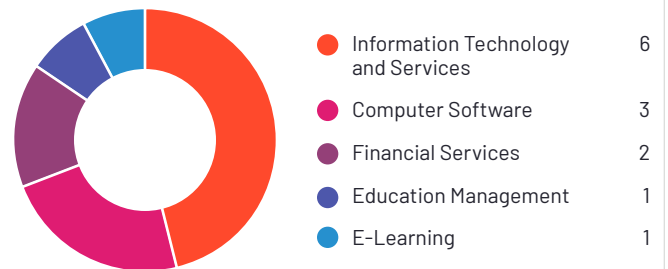
4.2 ★★★★★ (17)

dotTrace has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend dotTrace at a rate of 83%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> JetBrains</p>	<p><b>HQ Location</b> Prague, Czech Republic</p>	<p><b>Year Founded</b> 2000</p>	<p><b>Employees (Listed On LinkedIn™)</b> 1015</p>	<p><b>Company Website</b> <a href="http://www.jetbrains.com">www.jetbrains.com</a></p>
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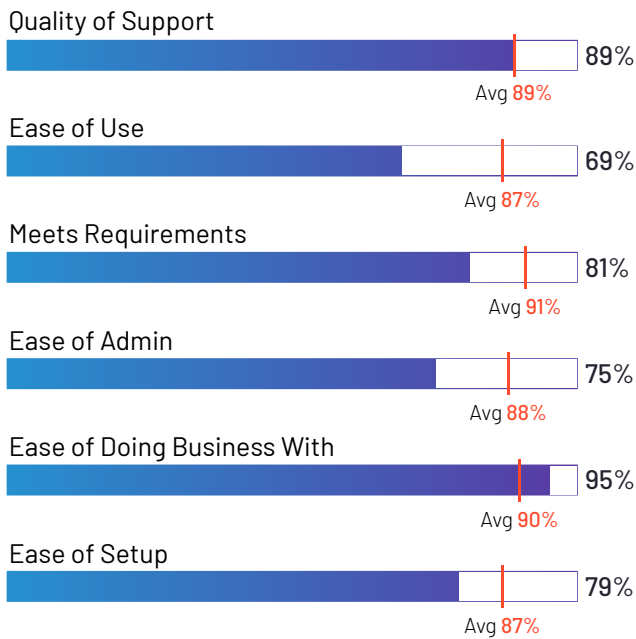


# Splunk SignalFX

4.1 ★★★★★ (21)

Splunk SignalFX has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk SignalFX at a rate of 84%. Splunk SignalFX is also in the Enterprise Monitoring, Network Monitoring, Log Analysis, Container Monitoring, Cloud Infrastructure Monitoring, Hardware Monitoring, Log Monitoring, and Server Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Splunk



**HQ Location**  
San Francisco, CA



**Year Founded**  
2003



**Total Revenue**  
\$2,359 (USD MM)



**Employees (Listed On LinkedIn™)**  
6777



**Company Website**  
[www.splunk.com](http://www.splunk.com)

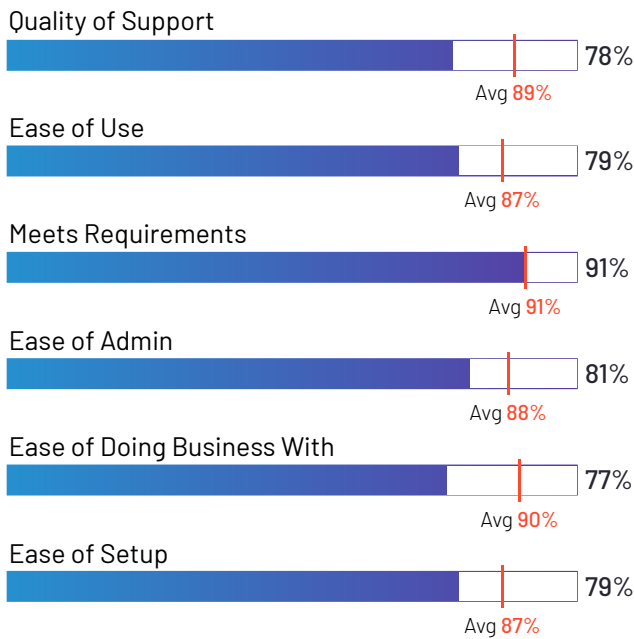


# New Relic Infrastructure

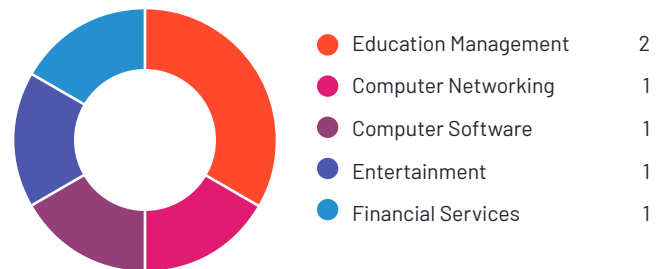
4.3 ★★★★★ (11)

New Relic Infrastructure has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 82% of users rated it 4 or 5 stars, 78% of users believe it is headed in the right direction, and users said they would be likely to recommend New Relic Infrastructure at a rate of 85%. New Relic Infrastructure is also in the Server Monitoring category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
New Relic



**HQ Location**  
San Francisco, CA



**Year Founded**  
2008



**Total Revenue**  
\$263 (USD MM)



**Employees (Listed On LinkedIn™)**  
2306



**Company Website**  
[newrelic.com](https://newrelic.com)

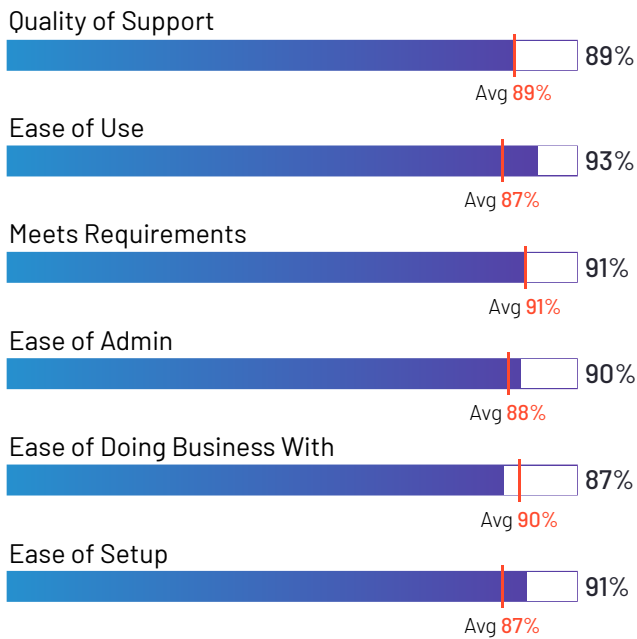


# SolarWinds Web Performance Monitor

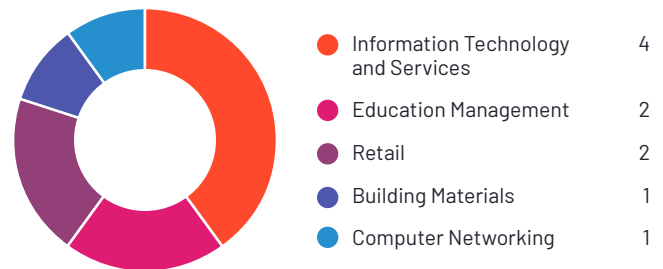
4.4 ★★★★★ (19)

SolarWinds Web Performance Monitor has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 94% of users rated it 4 or 5 stars, 73% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Web Performance Monitor at a rate of 88%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
SolarWinds



**HQ Location**  
Austin, TX



**Year Founded**  
1999



**Employees (Listed On LinkedIn™)**  
2449



**Company Website**  
[www.solarwinds.com](http://www.solarwinds.com)

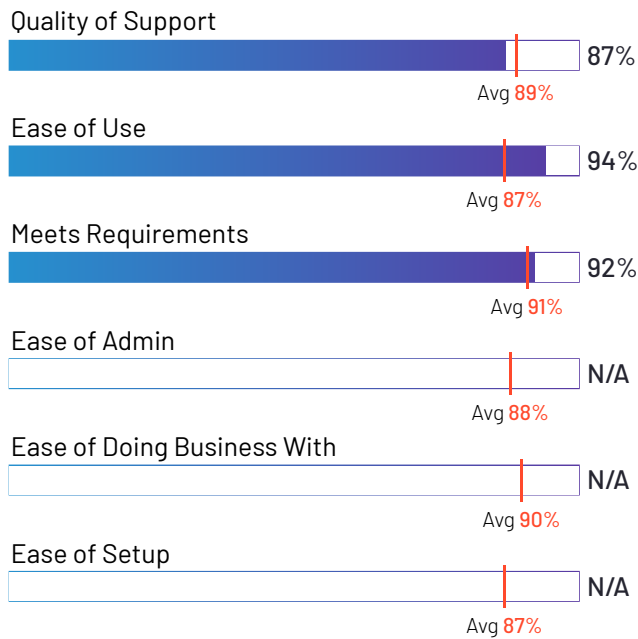


# dotMemory

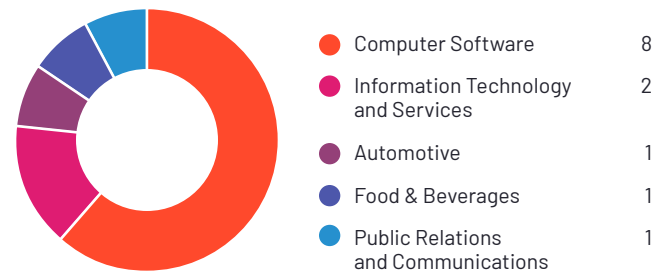
4.6 ★★★★★ (13)

dotMemory has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend dotMemory at a rate of 92%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> JetBrains</p>	<p><b>HQ Location</b> Prague, Czech Republic</p>	<p><b>Year Founded</b> 2000</p>	<p><b>Employees (Listed On LinkedIn™)</b> 1015</p>	<p><b>Company Website</b> <a href="http://www.jetbrains.com">www.jetbrains.com</a></p>
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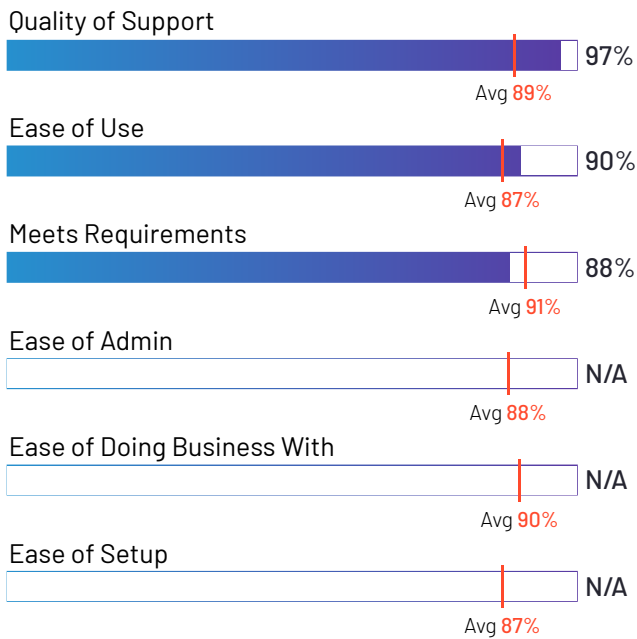


# SolarWinds Standard Toolset

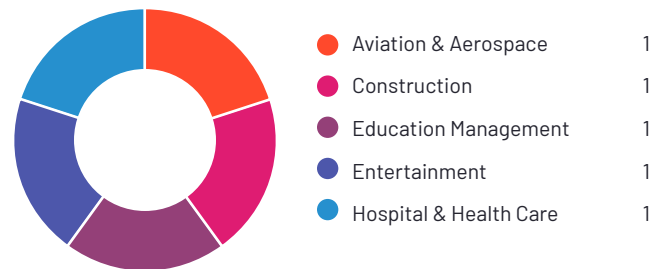
4.4 ★★★★★ (13)

SolarWinds Standard Toolset has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Standard Toolset at a rate of 88%.

## Satisfaction Ratings



## Top Industries Represented



\*N/A is displayed when fewer than five responses were received for the question.

<p><b>Ownership</b> SolarWinds</p>	<p><b>HQ Location</b> Austin, TX</p>	<p><b>Year Founded</b> 1999</p>	<p><b>Employees (Listed On LinkedIn™)</b> 2449</p>	<p><b>Company Website</b> <a href="http://www.solarwinds.com">www.solarwinds.com</a></p>
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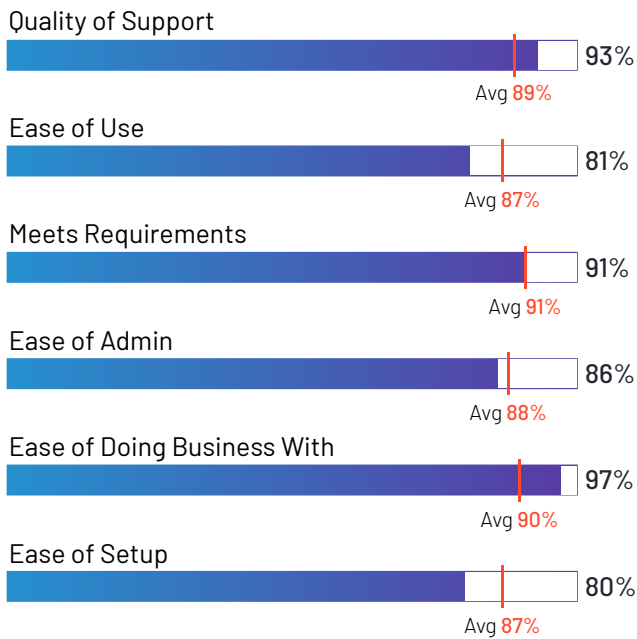


# Anodot

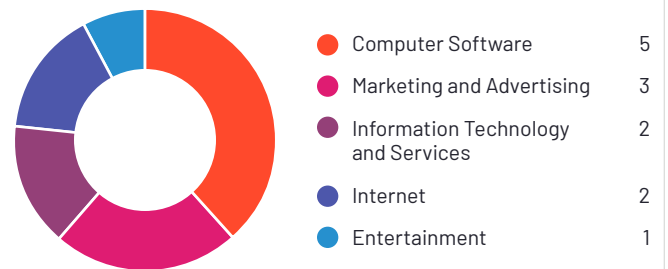
4.4 ★★★★★ (21)

Anodot has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Anodot at a rate of 90%. Anodot is also in the Analytics Platforms, Digital Analytics, Log Analysis, Customer Journey Analytics, and Time Series Intelligence categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Anodot



**HQ Location**  
Raana, Israel



**Year Founded**  
2014



**Employees (Listed On LinkedIn™)**  
89



**Company Website**  
[www.anodot.com](http://www.anodot.com)

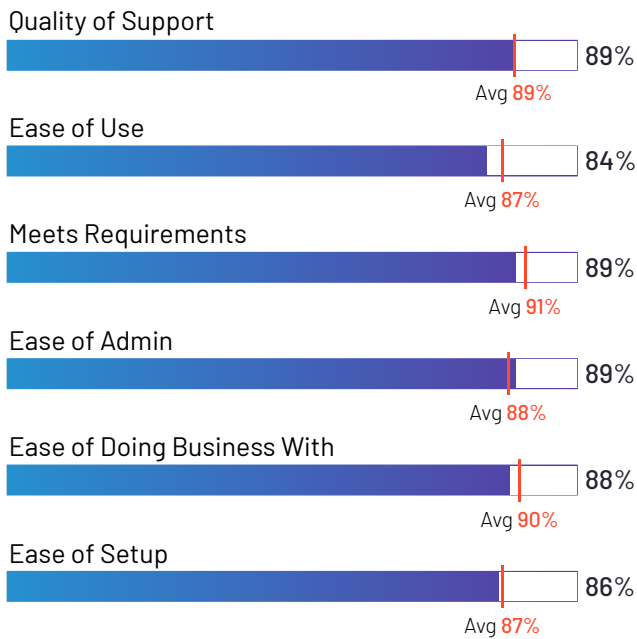


# Retrace

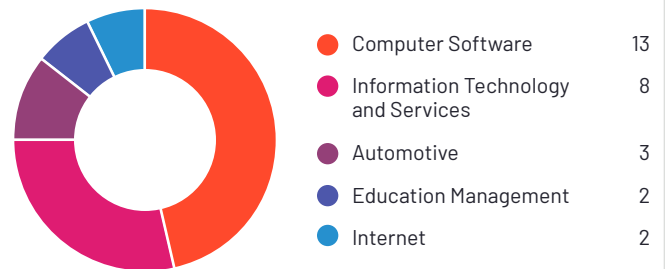
4.3 ★★★★★ (53)

Retrace has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Retrace at a rate of 86%. Retrace is also in the Bug Tracking category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Stackify



**HQ Location**  
Leawood, KS



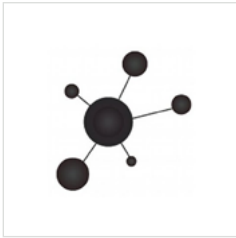
**Year Founded**  
2012



**Employees (Listed On LinkedIn™)**  
30



**Company Website**  
[stackify.com](https://stackify.com)

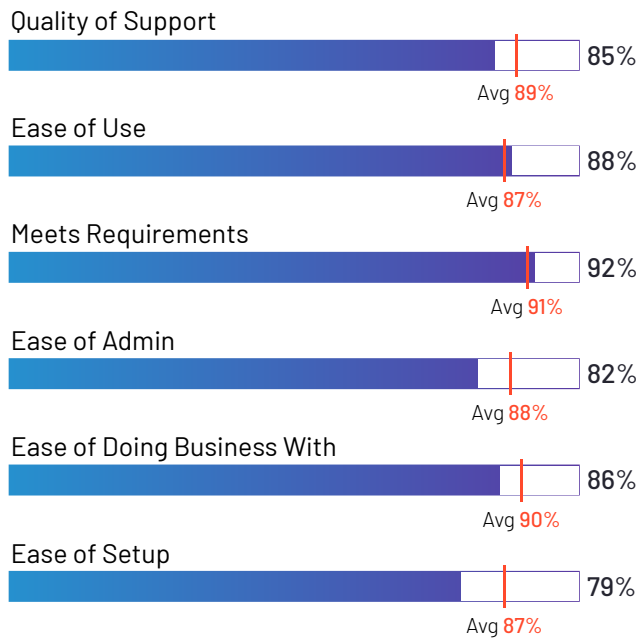


# Icinga Monitoring

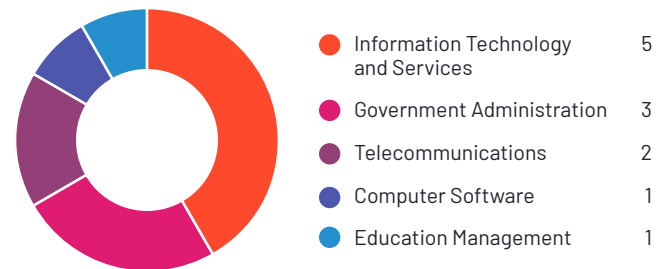
4.4 ★★★★★ (17)

Icinga Monitoring has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Icinga Monitoring at a rate of 88%.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Icinga



**HQ Location**  
Nuremberg, Bavaria



**Year Founded**  
2018

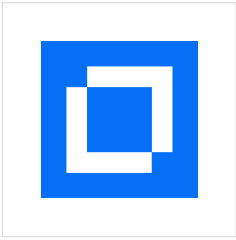


**Employees (Listed On LinkedIn™)**  
3



**Company Website**  
[icinga.com](https://icinga.com)



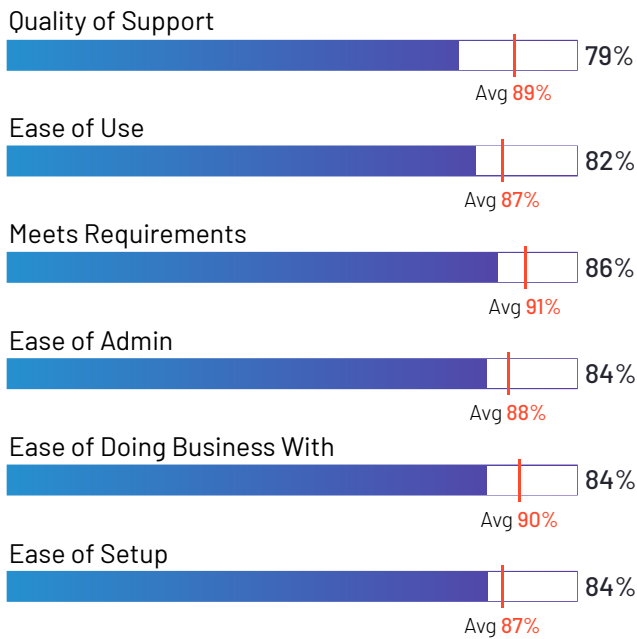


# Micro Focus Operations Bridge (OpsBridge)

4.2 ★★★★★ (33)

Micro Focus Operations Bridge (OpsBridge) has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Micro Focus Operations Bridge at a rate of 85%. Micro Focus Operations Bridge is also in the Incident Management, Log Analysis, Container Monitoring, IT Alerting, Cloud Infrastructure Monitoring, Digital Experience Monitoring (DEM), Database Monitoring, AIOps Platforms, and Enterprise Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Micro Focus



**HQ Location**  
Newbury, Berkshire



**Year Founded**  
1976



**Total Revenue**  
\$4,754 (USD MM)



**Employees (Listed On LinkedIn™)**  
9513



**Company Website**  
[www.microfocus.com](http://www.microfocus.com)

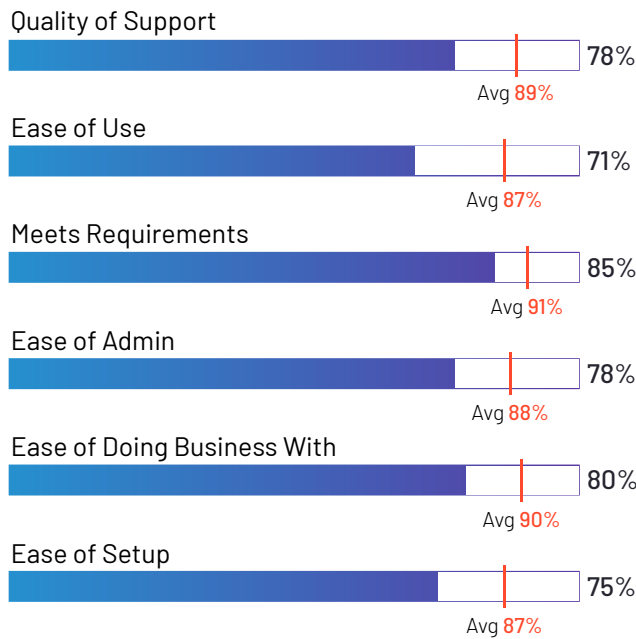


# Zabbix

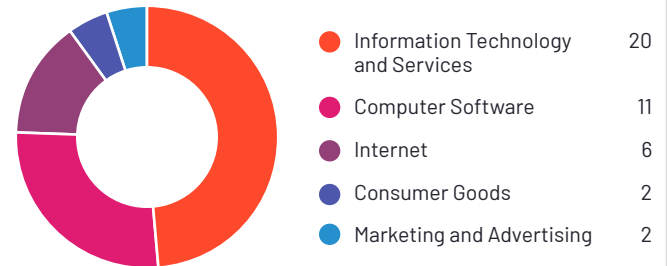
4.2 ★★★★★ (115)

Zabbix has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 91% of users rated it 4 or 5 stars, 78% of users believe it is headed in the right direction, and users said they would be likely to recommend Zabbix at a rate of 84%. Zabbix is also in the Network Monitoring, Cloud Infrastructure Monitoring, Hardware Monitoring, Server Monitoring, and Enterprise Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Zabbix LLC



**HQ Location**  
Riga, Latvia



**Year Founded**  
2005



**Employees (Listed On LinkedIn™)**  
73



**Company Website**  
[www.zabbix.com](http://www.zabbix.com)

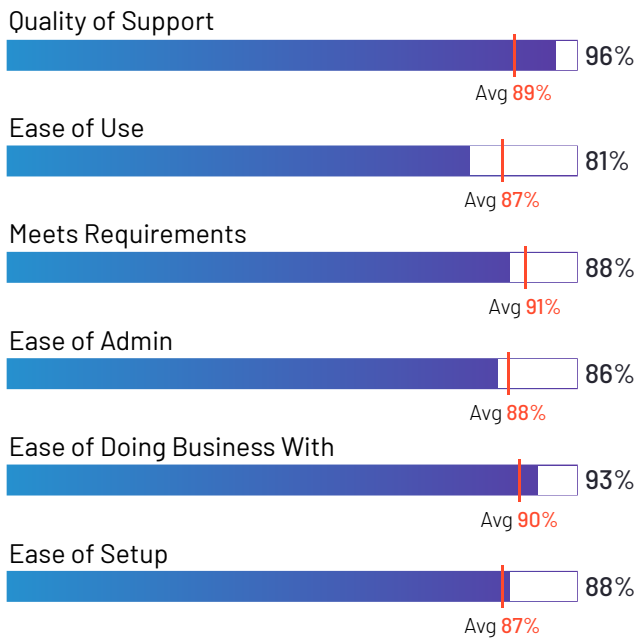


# Scalyr

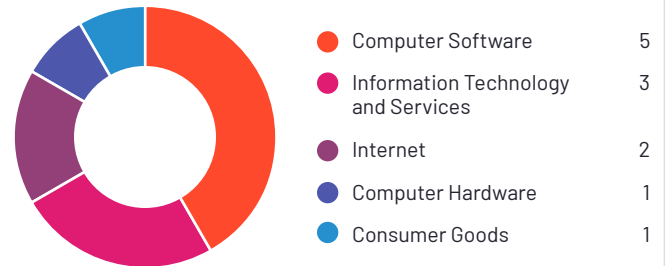
4.6 ★★★★★ (42)

Scalyr has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Scalyr at a rate of 91%. Scalyr is also in the Log Analysis category.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
Scalyr



**HQ Location**  
San Mateo, CA



**Year Founded**  
2011



**Employees (Listed On LinkedIn™)**  
50



**Company Website**  
[www.scalyr.com](http://www.scalyr.com)

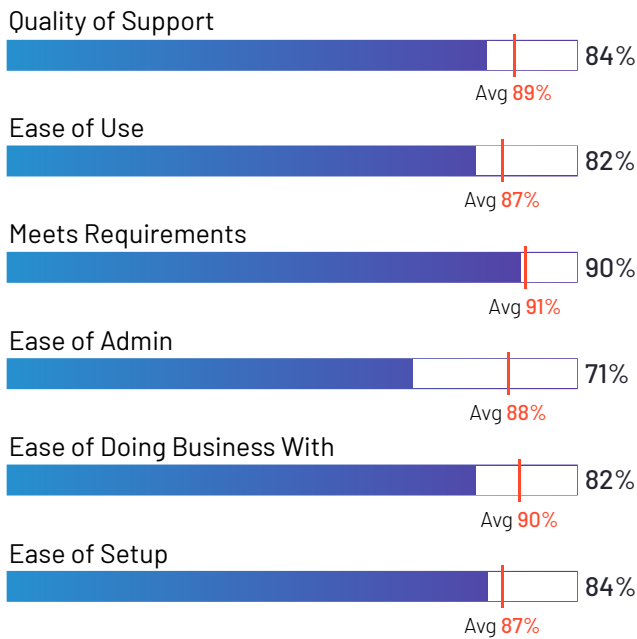


# SolarWinds Appoptics

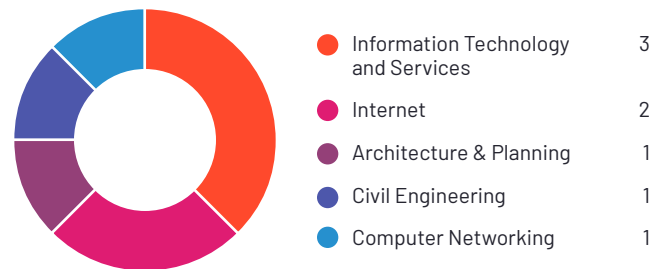
4.2 ★★★★★ (18)

SolarWinds Appoptics has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 71% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Appoptics at a rate of 83%. SolarWinds Appoptics is also in the IT Alerting, Cloud Infrastructure Monitoring , and Server Monitoring categories.

## Satisfaction Ratings



## Top Industries Represented



**Ownership**  
SolarWinds



**HQ Location**  
Austin, TX



**Year Founded**  
1999



**Employees (Listed On LinkedIn™)**  
2449



**Company Website**  
[www.solarwinds.com](http://www.solarwinds.com)



# Satisfaction Ratings for Application Performance Monitoring (APM)

G2 reviewers rated software sellers' ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likely to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Dynatrace	90%	95%	90%	85%	89%	89%	87%	86%	68
New Relic	85%	80%	89%	85%	85%	85%	87%	83%	46
AppDynamics	84%	83%	89%	84%	86%	83%	80%	85%	49
Splunk Enterprise	85%	82%	90%	81%	87%	85%	79%	82%	45
SolarWinds Server & Application Monitor	85%	83%	89%	84%	86%	86%	79%	82%	48
Sumo Logic	87%	92%	92%	88%	91%	89%	88%	84%	58
Veeam ONE	92%	88%	94%	90%	91%	91%	90%	93%	73
Microsoft System Center	82%	78%	87%	81%	81%	82%	71%	79%	34
LogicMonitor	92%	91%	93%	89%	95%	94%	90%	89%	71
Datadog	85%	91%	89%	80%	81%	84%	84%	83%	49
Instana	90%	86%	88%	93%	94%	92%	93%	89%	75
Pulse Secure Virtual Traffic Manager	86%	82%	93%	N/A	N/A	85%	N/A	89%	49
PRTG	91%	87%	91%	85%	90%	86%	84%	85%	73
LogRocket	94%	93%	93%	95%	95%	93%	94%	93%	86
FusionReactor APM	95%	90%	96%	91%	94%	96%	87%	89%	82
Logz.io	95%	91%	93%	89%	93%	94%	91%	92%	92
Atatus	96%	95%	95%	96%	99%	96%	97%	93%	93
Rollbar	95%	86%	94%	96%	97%	92%	94%	93%	90

(Satisfaction Ratings for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100

# Satisfaction Ratings for Application Performance Monitoring (APM)(continued)

G2 reviewers rated software sellers' ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likely to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
<b>Serverless360</b>	99%	100%	99%	96%	100%	100%	96%	98%	100
<b>Raygun</b>	96%	100%	96%	95%	93%	97%	N/A	98%	90
<b>Graylog</b>	88%	89%	87%	88%	83%	87%	89%	89%	53
<b>Germain APM</b>	93%	89%	90%	92%	94%	95%	91%	88%	79
<b>Catchpoint</b>	94%	100%	96%	87%	97%	98%	90%	89%	78
<b>Scout APM</b>	96%	89%	95%	98%	97%	99%	100%	91%	85
<b>Nagios XI</b>	93%	97%	97%	N/A	N/A	93%	N/A	92%	84
<b>Rigor</b>	94%	100%	89%	89%	95%	94%	93%	94%	85
<b>Glassbox Digital</b>	87%	94%	84%	87%	88%	90%	81%	87%	68
<b>IT-Conductor</b>	100%	100%	100%	N/A	N/A	100%	N/A	95%	100
<b>Netdata</b>	89%	100%	97%	92%	97%	90%	94%	87%	70
<b>Instrumental</b>	98%	83%	93%	95%	100%	100%	96%	96%	91
<b>Splunk Cloud</b>	89%	91%	92%	N/A	N/A	94%	N/A	88%	71
<b>Red Hat OpenShift Container Platform</b>	88%	87%	89%	90%	90%	86%	89%	88%	54
<b>Google Cloud Console</b>	80%	89%	89%	83%	84%	81%	84%	83%	29
<b>New Relic Synthetics</b>	80%	67%	88%	90%	93%	88%	95%	90%	30
<b>Micro Focus SiteScope</b>	79%	67%	86%	87%	84%	79%	86%	88%	33
<b>Azure Monitor</b>	85%	92%	89%	94%	94%	91%	91%	81%	53

(Satisfaction Ratings for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100



# Satisfaction Ratings for Application Performance Monitoring (APM)(continued)

G2 reviewers rated software sellers' ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likely to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
<b>Google Cloud Monitoring</b>	81%	76%	88%	N/A	N/A	87%	N/A	86%	31
<b>New Relic Alerts</b>	86%	92%	89%	88%	86%	82%	84%	78%	57
<b>New Relic Browser</b>	80%	69%	88%	N/A	N/A	84%	N/A	85%	23
<b>dotTrace</b>	83%	86%	88%	N/A	N/A	87%	N/A	81%	43
<b>Splunk SignalFX</b>	84%	83%	81%	75%	95%	89%	79%	69%	42
<b>New Relic Infrastructure</b>	85%	78%	91%	81%	77%	78%	79%	79%	45
<b>SolarWinds Web Performance Monitor</b>	88%	73%	91%	90%	87%	89%	91%	93%	52
<b>dotMemory</b>	92%	100%	92%	N/A	N/A	87%	N/A	94%	84
<b>SolarWinds Standard Toolset</b>	88%	100%	88%	N/A	N/A	97%	N/A	90%	60
<b>Anodot</b>	90%	93%	91%	86%	97%	93%	80%	81%	76
<b>Retrace</b>	86%	92%	89%	89%	88%	89%	86%	84%	48
<b>Icinga Monitoring</b>	88%	93%	92%	82%	86%	85%	79%	88%	58
<b>Micro Focus Operations Bridge</b>	85%	88%	86%	84%	84%	79%	84%	82%	60
<b>Zabbix</b>	84%	78%	85%	78%	80%	78%	75%	71%	37
<b>Scalyr</b>	91%	100%	88%	86%	93%	96%	88%	81%	71
<b>SolarWinds Appoptics</b>	83%	71%	90%	71%	82%	84%	84%	82%	42
<b>Average</b>	89%	88%	91%	88%	90%	89%	87%	87%	63

\*N/A is displayed when fewer than five responses were received for the question.

\*\*Net Promoter Score ranges from -100 to +100



# Additional Data for Application Performance Monitoring (APM)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

## Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise ( >1000 emp.)
Dynatrace	4%	19%	77%
New Relic	35%	38%	27%
AppDynamics	19%	33%	49%
Splunk Enterprise	5%	30%	65%
SolarWinds Server & Application Monitor	10%	40%	51%
Sumo Logic	11%	52%	37%
Veeam ONE	16%	61%	23%
Microsoft System Center	17%	37%	46%
LogicMonitor	19%	46%	35%
Datadog	17%	59%	24%
Instana	9%	32%	59%
Pulse Secure Virtual Traffic Manager	12%	16%	72%
PRTG	16%	59%	24%
LogRocket	91%	9%	0%
FusionReactor APM	67%	28%	5%
Logz.io	18%	61%	21%
Atatus	87%	10%	3%
Rollbar	68%	23%	9%
Serverless360	18%	76%	6%
Raygun	50%	50%	0%

*(Additional Data for Application Performance Monitoring (APM) continues on next page)*

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



# Additional Data for Application Performance Monitoring (APM)(continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

## Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise ( >1000 emp.)
Graylog	21%	46%	33%
Germain APM	97%	3%	0%
Catchpoint	0%	14%	86%
Scout APM	60%	35%	5%
Nagios XI	3%	78%	19%
Rigor	20%	45%	35%
Glassbox Digital	14%	41%	45%
IT-Conductor	20%	40%	40%
Netdata	30%	70%	0%
Instrumental	50%	25%	25%
Splunk Cloud	7%	21%	71%
Red Hat OpenShift Container Platform	71%	10%	19%
Google Cloud Console	39%	42%	19%
New Relic Synthetics	30%	50%	20%
Micro Focus SiteScope	7%	33%	60%
Azure Monitor	38%	46%	15%
Google Cloud Monitoring	64%	27%	9%
Azure Monitor	38%	46%	15%
Google Cloud Monitoring	64%	27%	9%
New Relic Alerts	29%	43%	29%

(Additional Data for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

# Additional Data for Application Performance Monitoring (APM)(continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

## Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
New Relic Browser	46%	23%	31%
dotTrace	31%	31%	38%
Splunk SignalFX	21%	36%	43%
New Relic Infrastructure	9%	55%	36%
SolarWinds Web Performance Monitor	35%	29%	35%
dotMemory	23%	31%	46%
SolarWinds Standard Toolset	10%	60%	30%
Anodot	29%	47%	24%
Retrace	23%	44%	33%
Icinga Monitoring	12%	41%	47%
Micro Focus Operations Bridge	0%	0%	100%
Zabbix	17%	53%	29%
Scalyr	43%	29%	29%
SolarWinds Appoptics	43%	21%	36%
Average	29%	37%	33%

(Additional Data for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

## Implementation

	Deployment		Implementation Time	Implementation Method			Number of Users Purchased	Contract Term
	Cloud	On-Premise	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Median Number of Users Bought	Avg. Contract Term (Months)
Dynatrace	52%	48%	3.5	72%	23%	3%	37	22
New Relic	78%	22%	1.2	93%	3%	3%	7	7
AppDynamics	53%	47%	2.8	78%	18%	2%	7	17
Splunk Enterprise	31%	69%	2.6	78%	15%	7%	175	19
SolarWinds Server & Application Monitor	11%	89%	1.9	86%	12%	3%	17	12
Sumo Logic	89%	11%	1.6	90%	10%	0%	37	8
Veeam ONE	11%	89%	1.7	95%	3%	3%	7	22
Microsoft System Center	28%	72%	3.5	76%	15%	10%	37	16
LogicMonitor	81%	19%	1.9	92%	8%	0%	17	17
Datadog	94%	6%	2.0	73%	27%	0%	75	12
Instana	86%	14%	2.4	88%	8%	0%	37	18
Pulse Secure Virtual Traffic Manager	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PRTG	9%	91%	1.4	100%	0%	0%	3	12
LogRocket	78%	22%	1.4	96%	0%	0%	5	1
FusionReactor APM	50%	50%	0.6	89%	2%	7%	3	7
Logz.io	85%	15%	1.1	78%	17%	0%	17	8
Atatus	67%	33%	1.9	94%	6%	0%	3	4
Rollbar	91%	9%	0.3	100%	0%	0%	3	2

(Additional Data for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

## Implementation

	Deployment		Implementation Time	Implementation Method			Number of Users Purchased	Contract Term
	Cloud	On-Premise	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Median Number of Users Bought	Avg. Contract Term (Months)
<b>Serverless360</b>	100%	0%	0.3	100%	0%	0%	N/A	N/A
<b>Raygun</b>	N/A	N/A	N/A	83%	0%	0%	17	1
<b>Graylog</b>	36%	64%	1.3	83%	7%	0%	12	2
<b>Germain APM</b>	N/A	N/A	0.1	N/A	N/A	N/A	N/A	N/A
<b>Catchpoint</b>	75%	25%	3.3	67%	22%	0%	37	N/A
<b>Scout APM</b>	80%	20%	1.2	80%	20%	0%	75	3
<b>Nagios XI</b>	N/A	N/A	N/A	82%	18%	0%	N/A	N/A
<b>Rigor</b>	71%	29%	0.6	100%	0%	0%	7	12
<b>Glassbox Digital</b>	36%	64%	4.4	62%	38%	0%	N/A	10
<b>IT-Conductor</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Netdata</b>	43%	57%	1.6	88%	13%	0%	17	0
<b>Instrumental</b>	88%	13%	0.3	100%	0%	0%	17	N/A
<b>Splunk Cloud</b>	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>Red Hat OpenShift Container Platform</b>	90%	10%	1.6	88%	12%	0%	3	2
<b>Google Cloud Console</b>	86%	14%	N/A	100%	0%	0%	N/A	N/A
<b>New Relic Synthetics</b>	80%	20%	N/A	N/A	N/A	N/A	N/A	N/A
<b>Micro Focus SiteScope</b>	30%	70%	2.9	70%	20%	0%	106	12
<b>Azure Monitor</b>	80%	20%	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

## Implementation

	Deployment		Implementation Time	Implementation Method			Number of Users Purchased	Contract Term
	Cloud	On-Premise	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Median Number of Users Bought	Avg. Contract Term (Months)
Google Cloud Monitoring	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
New Relic Alerts	67%	33%	0.6	100%	0%	0%	N/A	N/A
New Relic Browser	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
dotTrace	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Splunk SignalFX	86%	14%	1.4	88%	13%	0%	37	15
New Relic Infrastructure	50%	50%	0.5	100%	0%	0%	7	5
SolarWinds Web Performance Monitor	33%	67%	0.4	86%	0%	14%	3	N/A
dotMemory	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SolarWinds Standard Toolset	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Anodot	44%	56%	1.4	80%	20%	0%	17	N/A
Retrace	76%	24%	1.4	93%	7%	0%	7	5
Icinga Monitoring	30%	70%	3.1	92%	8%	0%	17	0
Micro Focus Operations Bridge	14%	86%	2.4	100%	0%	0%	17	19
Zabbix	38%	63%	2.5	89%	3%	8%	7	2
Scalyr	83%	17%	0.2	100%	0%	0%	7	1
SolarWinds Appoptics	86%	14%	N/A	N/A	N/A	N/A	N/A	N/A

(Additional Data for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

## User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Dynatrace	47%	22
New Relic	68%	13
AppDynamics	51%	20
Splunk Enterprise	61%	22
SolarWinds Server & Application Monitor	70%	15
Sumo Logic	54%	16
Veeam ONE	78%	15
Microsoft System Center	76%	17
LogicMonitor	82%	16
Datadog	48%	19
Instana	57%	16
Pulse Secure Virtual Traffic Manager	N/A	N/A
PRTG	70%	9
LogRocket	77%	9
FusionReactor APM	61%	8
Logz.io	55%	17
Atatus	91%	11
Rollbar	85%	3
Serverless360	87%	N/A

*(Additional Data for Application Performance Monitoring (APM) continues on next page)*

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

## User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Raygun	80%	7
Graylog	71%	12
Germain APM	45%	16
Catchpoint	44%	20
Scout APM	N/A	4
Nagios XI	N/A	N/A
Rigor	68%	9
Glassbox Digital	41%	N/A
IT-Conductor	N/A	N/A
Netdata	13%	54
Instrumental	82%	N/A
Splunk Cloud	N/A	N/A
Red Hat OpenShift Container Platform	56%	9
Google Cloud Console	N/A	N/A
New Relic Synthetics	N/A	N/A
Micro Focus SiteScope	73%	15
Azure Monitor	N/A	N/A
Google Cloud Monitoring	N/A	N/A
New Relic Alerts	N/A	N/A

(Additional Data for Application Performance Monitoring (APM) continues on next page)

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

## User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
<b>New Relic Browser</b>	N/A	N/A
<b>dotTrace</b>	N/A	N/A
<b>Splunk SignalFX</b>	76%	8
<b>New Relic Infrastructure</b>	65%	N/A
<b>SolarWinds Web Performance Monitor</b>	87%	7
<b>dotMemory</b>	N/A	N/A
<b>SolarWinds Standard Toolset</b>	N/A	N/A
<b>Anodot</b>	34%	26
<b>Retrace</b>	58%	10
<b>Icinga Monitoring</b>	76%	9
<b>Micro Focus Operations Bridge</b>	21%	N/A
<b>Zabbix</b>	72%	14
<b>Scalyr</b>	87%	N/A
<b>SolarWinds Appoptics</b>	N/A	N/A
<b>Average</b>	64%	15

*(Additional Data for Application Performance Monitoring (APM) continues on next page)*

\*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each product's impact and influence in the category.

## Market Presence

	Seller Name	Year Founded	Revenue (\$MM)	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating	Alexa Web Traffic Rank
<b>Dynatrace</b>	Dynatrace	2005	N/A	2,507	58,497	17,007	4.5	21,330
<b>New Relic</b>	New Relic	2008	\$263	2,306	63,375	70,722	4.6	4,977
<b>AppDynamics</b>	AppDynamics	2008	N/A	2,037	72,223	22,905	4.4	23,376
<b>Splunk Enterprise</b>	Splunk	2003	\$2,359	6,777	304,368	69,079	4.1	11,164
<b>SolarWinds Server &amp; Application Monitor</b>	SolarWinds	1999	N/A	2,449	62,577	17,174	2.7	12,213
<b>Sumo Logic</b>	Sumo Logic	2010	N/A	798	23,247	6,053	3.3	28,844
<b>Veeam ONE</b>	Veeam	2006	N/A	3,985	216,508	51,907	3.7	8,580
<b>Microsoft System Center</b>	Microsoft	1975	\$125,843	190,012	13,006,097	9,145,611	4.3	21
<b>LogicMonitor</b>	LogicMonitor	2007	N/A	657	11,248	3,856	4.5	69,268
<b>Datadog</b>	Datadog	2010	N/A	2,174	60,488	30,163	3.7	4,631
<b>Instana</b>	Instana	2015	N/A	162	3,634	3,833	4.8	247,793
<b>Pulse Secure Virtual Traffic Manager</b>	Pulse Secure LLC	2014	N/A	663	15,414	6,972	4.1	91,446
<b>PRTG</b>	Paessler AG	1997	N/A	226	9,601	4,713	4.4	31,246
<b>LogRocket</b>	LogRocket, Inc.	2016	N/A	137	1,981	1,924	4.8	8,024
<b>FusionReactor APM</b>	Intergral GmbH	1998	N/A	23	186	8,086	4.7	8,040,740
<b>Logz.io</b>	Logz.io	2014	N/A	229	8,095	1,607	4.1	42,999
<b>Atatus</b>	Atatus	2014	N/A	9	47	48	N/A	161,516
<b>Rollbar</b>	Rollbar	2012	N/A	75	1,607	4,252	5.0	28,322

*(Additional Data for Application Performance Monitoring (APM) continues on next page)*

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# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each product's impact and influence in the category.

## Market Presence

	Seller Name	Year Founded	Revenue (\$MM)	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating	Alexa Web Traffic Rank
<b>Serverless360</b>	Kovai Limited	2009	N/A	135	6,361	2,138	3.2	100,814
<b>Raygun</b>	Raygun	2007	N/A	53	3,021	2,881	4.4	70,871
<b>Graylog</b>	Graylog	2009	N/A	51	2,382	8,711	N/A	108,106
<b>Germain APM</b>	germain APM	2006	N/A	19	773	210	N/A	1,676,150
<b>Catchpoint</b>	Catchpoint	2008	N/A	255	9,250	4,778	4.4	73,206
<b>Scout APM</b>	Scout APM	2008	N/A	28	1,036	1,170	N/A	83,735
<b>Nagios XI</b>	Nagios	2007	N/A	41	4,837	5,948	3.3	117,569
<b>Rigor</b>	Rigor	2010	N/A	21	2,912	5,101	4.9	116,971
<b>Glassbox Digital</b>	Glassbox Digital	2010	N/A	178	3,415	531	4.8	199,595
<b>IT-Conductor</b>	IT-Conductor	2014	N/A	9	155	39	N/A	5,699,710
<b>Netdata</b>	Netdata	2018	N/A	41	1,376	3,538	N/A	76,603
<b>Instrumental</b>	Expected Behavior	2006	N/A	10	90	366	0.0	2,316,608
<b>Splunk Cloud</b>	Splunk	2003	\$2,359	6,777	304,368	69,079	4.1	11,164
<b>Red Hat OpenShift Container Platform</b>	Red Hat	1993	N/A	16,191	838,686	210,831	4.2	3,199
<b>Google Cloud Console</b>	Google	1998	\$161,857	219,561	19,634,098	22,400,462	4.5	1
<b>New Relic Synthetics</b>	New Relic	2008	\$263	2,306	63,375	70,722	4.6	4,977
<b>Micro Focus SiteScope</b>	Micro Focus	1976	\$4,754	9,513	90,387	40,182	3.1	14,900
<b>Azure Monitor</b>	Microsoft	1975	\$125,843	190,012	13,006,097	9,145,611	4.3	21

*(Additional Data for Application Performance Monitoring (APM) continues on next page)*

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# Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each product's impact and influence in the category.

## Market Presence

	Seller Name	Year Founded	Revenue (\$MM)	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating	Alexa Web Traffic Rank
<b>Google Cloud Monitoring</b>	Google	1998	\$161,857	219,561	19,634,098	22,400,462	4.5	1
<b>New Relic Alerts</b>	New Relic	2008	\$263	2,306	63,375	70,722	4.6	4,977
<b>New Relic Browser</b>	New Relic	2008	\$263	2,306	63,375	70,722	4.6	4,977
<b>dotTrace</b>	JetBrains	2000	N/A	1,015	169,486	141,333	4.6	2,149
<b>Splunk SignalFX</b>	Splunk	2003	\$2,359	6,777	304,368	69,079	4.1	11,164
<b>New Relic Infrastructure</b>	New Relic	2008	\$263	2,306	63,375	70,722	4.6	4,977
<b>SolarWinds Web Performance Monitor</b>	SolarWinds	1999	N/A	2,449	62,577	17,174	2.7	12,213
<b>dotMemory</b>	JetBrains	2000	N/A	1,015	169,486	141,333	4.6	2,149
<b>SolarWinds Standard Toolset</b>	SolarWinds	1999	N/A	2,449	62,577	17,174	2.7	12,213
<b>Anodot</b>	Anodot	2014	N/A	89	7,154	1,108	4.0	274,193
<b>Retrace</b>	Stackify	2012	N/A	30	2,161	18,582	3.9	12,171
<b>Icinga Monitoring</b>	Icinga	2018	N/A	3	432	5,843	N/A	362,597
<b>Micro Focus Operations Bridge</b>	Micro Focus	1976	\$4,754	9,513	90,387	40,182	3.1	14,900
<b>Zabbix</b>	Zabbix LLC	2005	N/A	73	21,497	8,247	N/A	33,999
<b>Scalyr</b>	Scalyr	2011	N/A	50	3,929	4,440	5.0	113,602
<b>SolarWinds Appoptics</b>	SolarWinds	1999	N/A	2,449	62,577	17,174	2.7	12,213

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