

Bonus Terms and Conditions Version: 5 (November 2024)

- 1. **General** The Company reserves the right to offer various Bonus Programs (the "Bonus Programs") to its clients periodically. These Bonus Programs may be limited to specific jurisdictions, account types, or other criteria. Always refer to this document, which outlines the general terms and conditions applicable to all Bonus Programs offered by the Company, as well as the special conditions and characteristics of certain Bonus Programs. The term "Bonus(es)" may be used interchangeably in both legal documentation and the Company's interfaces.
- 2. **Applicability** These Terms and Conditions apply to Crystal Ball Markets LLC ("the Company") and its clients (legal entities or individuals) who have active trading accounts and have been granted a Bonus (hereinafter "the Client" or "you").
- 3. **Agreement to Terms** Read these Terms and Conditions carefully before registering for any Bonus Programs or accepting any Bonus offered by the Company, and ensure that you agree with them. These Terms and Conditions may be amended in the same way as the Company's Client Agreement, found at www.crystalballmarkets.com.
- 4. **Bonus Programs** The Company offers various types of Bonus Programs from time to time. Each has different characteristics, criteria, and requirements that must be met to qualify for a Bonus. Read and understand the characteristics of each Bonus. The Bonus Programs are optional, and you can opt out at any time.
- 5. **Jurisdiction** The Company reserves the right to determine the list of countries participating in Bonus Programs. Not all Bonus Programs may be available in some countries.
- 6. **Discretion** The decision to grant a Bonus to a Client is at the Company's sole discretion. Specific Bonus Programs may grant Bonuses in the form of direct deposits to trading accounts.
- 7. **Use of Bonuses** Once a Bonus is granted, it can be used for trading per the Company's Client Agreement. Profits made after trading with the Bonus can be withdrawn.
- 8. **Trade Closures** The Company reserves the right to close the Client's trades if there are no funds available for withdrawal in the Trading Account, i.e., only the Bonus is left.
- 9. **New Positions** The Company reserves the right to cancel the opening of new positions if there are no funds available for withdrawal in the Trading Account, i.e., only the Bonus is left.
- 10. **Bonus Transfers** Bonuses may not be transferred to other Trading Accounts, except in specific cases determined by the Company and after notifying the Client.
- 11. **Multiple Accounts** If you have multiple Trading Accounts with the Company, each will be treated separately. You may receive a Bonus in each if conditions are met. The relevant Bonus will be credited to the specific Trading Account.
- 12. Base Currency Bonuses are credited in the Base Currency of the Trading Account.
- 13. **Minimum Balance** Clients must maintain a minimum balance in their trading account to use the Bonus for trading purposes. Withdrawing funds that reduce the balance below this minimum will lead to an automatic deduction of the Bonus.



- 14. **Waivers and Releases** The Company reserves the right to require Clients to execute a separate waiver, release, or other document as a condition precedent to the granting of any Bonus.
- 15. **Deduction and Cancellation** Bonus funds can be deducted from the Trading Account at any time without prior notice at the Company's sole discretion.
- 16. **Cancellation of Programs** The Company reserves the right to cancel Bonus Programs and deduct Bonuses at its discretion, without prior notice.
- 17. **Disqualification** The Company may disqualify Clients from Bonus Programs for any of the following reasons (non-exhaustive list):
 - Violation of any laws, regulations, or Terms and Conditions.
 - Providing incomplete, incorrect, or fraudulent details.
 - Failure to fulfill conditions for participation.
 - Acting in bad faith or fraudulently.
 - o Multiple Clients using the same address, email, or Personal Area.
 - o Employees of Crystal Ball Markets or immediate relatives.
 - Collusion among Clients.
 - o Use of software to alter or hide IP addresses.
 - Using several IP addresses to participate in the Bonus Program.
- 18. **Expiration** Limits may be imposed on the period in which granted Bonuses must be used to avoid expiration.
- 19. **Calculation of Bonus** The amount of Bonus credited to the Client's trading account is determined at the Company's sole discretion. Unused Bonuses will be annulled and debited upon expiration. Used Bonuses will remain in the Trading Account indefinitely.
- 20. **Severability** If any part of these Terms and Conditions is deemed unenforceable or in contravention of any rule, regulation or laws of any country or jurisdiction, it shall be excluded from these Terms and Conditions, and the remaining provisions will remain in effect.
- 21. Law and Jurisdiction All disputes arising out of these Terms and Conditions will be settled in the jurisdiction specified in the Client Agreement. These Terms and Conditions are governed by the same jurisdiction's laws.
- 22. Complaints Complaints may be sent to support@crystalballmarkets.com.
- 23. **Warning** Bonuses give extra trading leverage but involve a risk of loss. Your trading orders and invested capital may experience both profits and losses.
- 24. **Language** These Terms and Conditions are made in English. In case of inconsistency between the English text and its translation, the English version shall prevail.