

PROXY PRO RAS ULTRA QUICK START GUIDE: GETTING STARTED

- Windows Server 2016 or 2019 (VM is perfect) with 2 CPU, 4 GB memory, 50gb HDD space
- Generate a DNS alias for the server and install a matching certificate (i.e. support.acme.com or a wildcard like *.yourwebsite.com)
- Port forward 443 to the server to use PROXY Pro RAS externally

DOWNLOADING AND INSTALLING PROXY PRO RAS

- 1) Download the PROXY Pro RAS Edition software zip file from within the v10 folder at <u>ftp.proxynetworks.com</u> and extract
- 2) Install PROXYProServerProducts.exe to begin
- 3) The installer will download and install SQL Express by default; hit Next or specify an existing SQL Server instance then click Next.
 - a. Enter the web address that you want your PROXY Pro Web Console to be accessible at and click Next.
 - b. Equip the server with a certificate by choosing from a list of installed certificates and click Next.
 - c. The installer will ask you to create two service accounts (DOMAIN\RemoteControlGateway and DOMAIN\RemoteControlConsole). The installer will create accounts; supply a password for each and hit Next -> Finish.

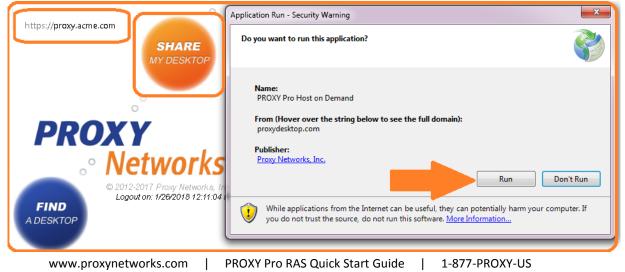
FIRST TIME LOGIN & ADDING TECHNICIANS

- 1) Visit your web console address using the one specified in step **3a**, log in using the local administrator account
- 2) Use the "Accounts" tab to import users or groups from your domain who will be using PROXY Pro

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SHARING A DESKTOP & CONNECTING TO IT

1. Launch the Host on Demand, click "Share my Desktop" on the Proxy Web Console landing page



Page 1 of 2



2. All endpoints are in "My Hosts"; endpoints running the Host on Demand instances are in the Host on Demand group

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3. Click to connect!

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Great! Now that the server-side software is installed, you can use the PROXY Pro Deployment Tool to create an installation package for the Host to get your list of machines populated. Please review our <u>Deployment Tool Walk-Through Video</u> for details on this process or call us for a complimentary one-on-one setup call to ensure you're off to a great start with the proper settings that match your use cases.