

GENERAL MANAGER

Location: Crosby, L23

Are you a natural leader with a passion for hospitality? Do you thrive in a fast-paced environment? We have an exciting opportunity for an exceptional individual to join our team as the General Manager of our brand new bar & restaurant

Who are we?

We are The Angus. As a venue like no other, we strive to create an unforgettable food and drink experience for all our guests, complemented by the very best live music and sport.

At The Angus, our mission is to surround ourselves with amazing people day and night. Whether it's grabbing a bite to eat, meeting up with mates or staying for the game, we aim to provide an exceptional and immersive experience that keeps our customers coming back for more.

We take pride in our ambition and forward-thinking approach. We are constantly seeking new and innovative ways to enhance our offerings and exceed the expectations of our valued customers. Our team is dedicated to delivering exceptional service, ensuring that each visit to The Angus is nothing short of extraordinary.

We are committed to providing a space where guests can relax, enjoy great food and drinks, immerse themselves in live music and be the number one choice for live sport.

The role:

At The Angus we are fueled by ambition and determined to create unforgettable experiences for our customers. We believe that attention to detail is key, and we're looking for someone who shares this value. As the General Manager, you will be responsible for leading from the front and ensuring that every aspect of your venue operates seamlessly.

To excel in this role, you must have a natural talent for delivering the best customer service. Our guests are at the heart of everything we do and creating a welcoming and enjoyable atmosphere is paramount. Your ability to build relationships with both customers and staff will be instrumental in driving our success.

Experience of running a similar venue is an absolute must. We need someone who understands the unique challenges and demands of the bar & restaurant industry. Your previous experience will enable you to make informed decisions, implement effective strategies and ensure the smooth running of day-to-day operations.

In addition to your experience, we value creativity and innovation. We are constantly seeking new and exciting ways to enhance our customers' experience and we encourage our team members to contribute their ideas and take ownership of their work.

If you're an energetic, motivated and customer-focused individual with a proven track record in managing a bar & restaurant, we would love to hear from you.

Responsibilities:

- Ensure we are delivering the best experience for our guests on every visit
- Creating and delivering quarterly business plans



- Leading by example through training, coaching and developing a winning team
- Managing a P&L to meet financial targets and expectations
- Ensuring the business is managed correctly to achieve quarterly and yearly bonus
- Managing the safety, security and licensing aspects of the venue
- Maintain a fun and engaging culture using our brand playbook and company ethos
- Monthly reviews with all your team members encouraging their growth and development
- Recognising and nurturing talent from within your team
- Ensuring service standards are upheld throughout operating hours

Requirements:

- Previous experience in a GM role in a fast paced bar & restaurant is essential
- Creative mindset with the ability to think outside the box and bring new ideas to the table
- Attention to detail
- Ability to work in a fast-paced environment and handle pressure effectively
- Strong organisational and time management skills
- A team player with excellent communication skills
- A natural instinct to take responsibility and not pass the buck
- Be a problem solver and independent thinker

What you get:

- A excellent salary
- A quarterly and yearly bonus scheme
- A real say in how our business is run
- Discounts across all our venues
- Pension scheme

Join our team and be part of our journey towards becoming the go-to destination for food, drinks, and unforgettable memories!

How to apply:

To apply, please send your CV and a cover letter highlighting your relevant experience to liverpool@theangus.co

We can't wait to meet you and discover the unique qualities you'll bring to our team!