COURSE LISTINGS 2022

GLOBAL VERSION

iFinance ACADEMY
PART OF THE CONEXUS GROUP

COMPLIANCE & SKILLS TRAINING FOR PAYMENTS BUSINESSES

WHAT WE DO

iFinance Academy helps fintech and payment organisations train employees on regulatory compliance topics and specialist job skills.

Need to demonstrate compliance for audit? Tasked with training new recruits or upskilling teams? iFinance Academy provides the industry's most efficient and effective training solutions.

- ✓ Quality courses, always up to date
- ✓ Full reports, ideal for audit
- ✓ Cost-effective and scaleable

50k Learners
Train with us every year worldwide

300k Tests
Completed ready for reports and audit

HOW IT WORKS

OUR ELEARNING SERVICE

1 Build

Select from our library of specialist eLearning courses, featuring a comprehensive range of fintech and payments compliance and job skills content.

2 Train

Assign and deploy highly engaging and effective training for employees to complete online, including interactive tasks and assessments.

3 Report

Track employee engagement and progress and generate detailed reports that are ideal for regulatory audits.

Click here to view our interactive online training, the ideal solution for payment and fintech businesses to train staff effectively and to minimise compliance risks

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OUR ELEARNING COURSES

HIGH QUALITY INDUSTRY SPECIALIST INTERACTIVE ELEARNING

OUR ELEARNING COURSES

All our eLearning courses are interactive and offer an engaging and memorable learning experience.

We work with experts from within industry and academia, as well as governmental and trade bodies to create high quality specialist content. Our courses are regularly reviewed and updated in line with the latest guidelines and industry developments.

- **Engaging learning experience**
- **By industry experts & specialists**
- **CPD Accredited**

READY TO TRY IT?

Request an eLearning demo: **ifinancecademy.com**

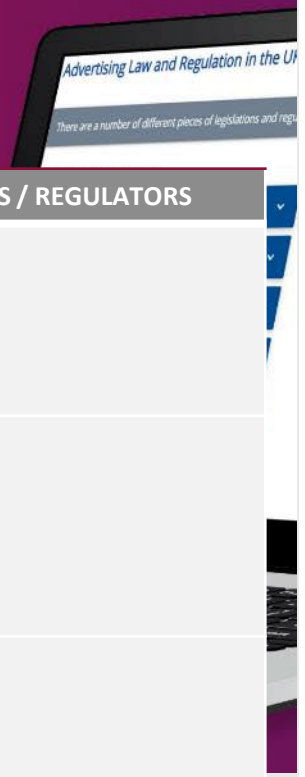
ELEARNING COURSES

TITLE	SUMMARY	LEARNING OBJECTIVES	REGIONS / REGULATORS
AN INSIDER'S GUIDE TO PAYMENTS AND PAYMENT SYSTEMS *Full Course Description*	The course will guide you through the history and future of payments, who the key players are and what products are available, along with applicable insights. Ideal for those working within the industry or looking to expand their knowledge and understanding across the sector.	• Understand how money came into existence and how our current banking system is set up • Gain an insight into payment technologies both from an issuing and acquiring perspective • Learn about digital banking and money remittance services • Gain insight into the future of payments and crypto currencies	EU, UK
ANTI-BRIBERY (2010 BRIBERY ACT) *Full Course Description*	Learn the necessary steps that you need to take in order to prevent and avoid bribery in accordance with the UK bribery act. Our anti-bribery course will guide you and give you knowledge on what you must do in order to resist and avoid bribery in all forms.	• Define what bribery is • Explain the consequences of offering or accepting bribes • Describe the provisions of the UK bribery act 2010 • Recognise common bribery red flags • Comply with our company's policies for gifts, corporate hospitality, travel expenses and facilitation payments • Recognise when and how to seek advice, and report concerns or suspicions of bribery	UK
ANTI-FRAUD & PAYMENTS HANDLING *Full Course Description*	Our Anti-fraud and payments training has been specifically designed for payments and fintech employees in the Operations teams of the business, to be an interactive training experience, filled with potentially fraudulent scenarios in which they interact to identify the fraud, and decide on the actions to be taken.	• Understand the basics of fraud and the cybercriminal • Know what suspicious activity and red flags to identify • Know how to prevent and manage these red flags and suspicious activity • Have an overview of basic customer due diligence • Have a thorough understanding of different verticals, and the suspicious activity to identify	Global
ANTI-MONEY LAUNDERING AND COUNTER-TERRORIST FINANCING UK *Full Course Description*	All online payment and fintech jurisdictions require their licensees to train relevant staff in Anti-Money Laundering (AML) and Combatting the Funding of Terrorism (CFT) techniques as part of the terms of their licence. Our AML/CFT training course has been specifically developed in an engaging, practical and comprehensive format to help you and your staff meet this regulatory training requirement.	• Understand the basics of AML/CFT • Know AML/CFT legislation and how it applies to payment companies • Know the offences and penalties relating to AML/CFT • Appreciate the need for customer due diligence • Recognise the red flags for ML/FT and appreciate the importance of reporting suspicious activity	UK

ELEARNING COURSES

TITLE	SUMMARY	LEARNING OBJECTIVES	REGIONS / REGULATORS
CYBER SECURITY AWARENESS *Full Course Description*	Learn the fundamentals of Cyber Security and how to protect your organisation or even your desktop/laptop and your digital accounts from cyber threats.	• Define what Cyber Security is • Learning how to protect yourself from phishing attacks • Identifying different types of hackers • Identifying different hacking techniques • Understanding the stages of hacking • Learning what Social Engineering is	Global
EQUALITY & DIVERSITY IN THE WORKPLACE *Full Course Description*	This course covers what equality is, how one can avoid and prevent discrimination and harassment, and how to can comply with the Act for Malta - Equality for Men and Women Act.	• Appreciate the value of diversity • Describe the protected characteristics and types of discrimination under the Equality for Men and Women Act • Explain what harassment is and how it can arise in the workplace • Recognise your responsibility to prevent discrimination and harassment • Express how you can avoid discriminating and harassing behaviour in the workplace • Promote respect, equality and the appreciation and understanding of diversity by pro-active engagement	Global
GENERAL DATA PROTECTION REGULATION (GDPR) *Full Course Description*	The Data Protection course has been designed for users who deal with client data. This course will show users what personal data is, what data should be protected and how to comply with the General Data Protection Regulation and procedures.	• Demonstrate the importance of the GDPR • Identify the main requirements of the GDPR • Recognise potential breaches of the GDPR • Understand and apply the rights of an individual • Interpret how you can make changes to become GDPR compliant	EU

ELEARNING COURSES



TITLE	SUMMARY	LEARNING OBJECTIVES	REGIONS / REGULATORS
HEALTHY WORKING *Full Course Description*	This course covers making health and wellbeing a priority at work. Students will learn how to follow best practice guidelines to help promote a happier and healthier version of themselves in the working environment.	• Identify the consequences of failing to look after your health and wellbeing • Maintain an appropriate posture to prevent upper limb disorders and back pain • Take appropriate action to promote wellbeing when using technology • Follow best-practice guidelines when lifting goods manually at work • Reduce stress and promote a greater sense of wellbeing in your working environment • Observe the Department of Health's recommendations on alcohol consumption.	EU
INFORMATION SECURITY *Full Course Description*	Improve online security by increasing awareness of the potential risks and learning to safeguard data.	• Recognise why information security is critical to our business • Know how and why information is classified • Use email and the internet correctly • Follow network access procedures • Use portable media and portable devices correctly • Be aware of physical security procedures • Recognise how and when to report actual or suspected data breaches	EU, UK
INTRODUCTION TO BLOCKCHAIN *Full Course Description*	Build your understanding of blockchain and distributed ledger technology (DLT), including the key principles, its application potential and real-life case studies across multiple industries and sectors	• Learn about the history of blockchain • Understand the working mechanisms of DLT and blockchain technology • Identify the various industries where blockchain can be applied • Understand the challenges and advantages of blockchain • Become familiar with commonly used blockchain vocabulary	EU
MODERN SLAVERY *Full Course Description*	This course provides knowledge on what Modern Slavery is, teaches how to spot the signs of it, and to introduce measures which can be taken within a business to prevent it.	• Recognise what modern slavery is and the scale of the problem • Know what signs to look out for • Recognise the key risks to our Company and how we may be implicated • Take appropriate action to manage the risks, and tackle modern slavery and human trafficking	EU

ELEARNING COURSES

TITLE	SUMMARY	LEARNING OBJECTIVES	REGIONS / REGULATORS
OPEN BANKING *Full Course Description*	Understand the inner workings of Open Banking: how it works and who the key parties are, as well as its use cases and adoption rate. Focusing on Open Banking within the EEA various applicable regulations will also be reviewed.	• How open banking works and who the key players are that make the ecosystem work • What is required from each of the key players and how organisations verify who they are working with • How open banking is regulated in the EEA and the UK • About access to data and security requirements in Open Banking • The rapid adoption of Open Banking worldwide and its future in the EEA	EU, UK
PAYMENT CARD INDUSTRY DATA SECURITY STANDARD *Full Course Description*	PCI DSS is highly recommended for all employees who handle cardholder data in the payment and fintech industry.	• Explain what PCI DSS is and why it is important • Identify the likely consequences of failing to comply with PCI DSS • Distinguish between different merchant levels • Identify the goals and 12 requirements of PCI DSS compliance • Recognise what is required by a business to comply with PCI DSS Merchant Level Standards • State the key data types on a payment card • Identify the guidelines for protected cardholder data • Recognise good practice and office etiquette in order to safeguard cardholder data • Handle all protected cardholder data securely, including documentation, to ensure PCI compliance	Global
WORKING SAFELY *Full Course Description*	This training provides a high-level overview on working safely within a working environment. It provides information on how to manage hazards that could occur. In addition to this, it includes notes on how to monitor and report workplace incidents.	• Identify common hazards and the risks associated with them • Manage common office hazards • Appreciate your responsibility for monitoring and reporting • Recognise safety signs used for indicating hazards and control measures • Identify types of emergency and first-aid interventions, and how to access them • Take appropriate action to maintain health, safety and welfare at work	EU

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ABOUT IFINANCE ACADEMY

WHY IFINANCE ACADEMY?

Industry Expertise

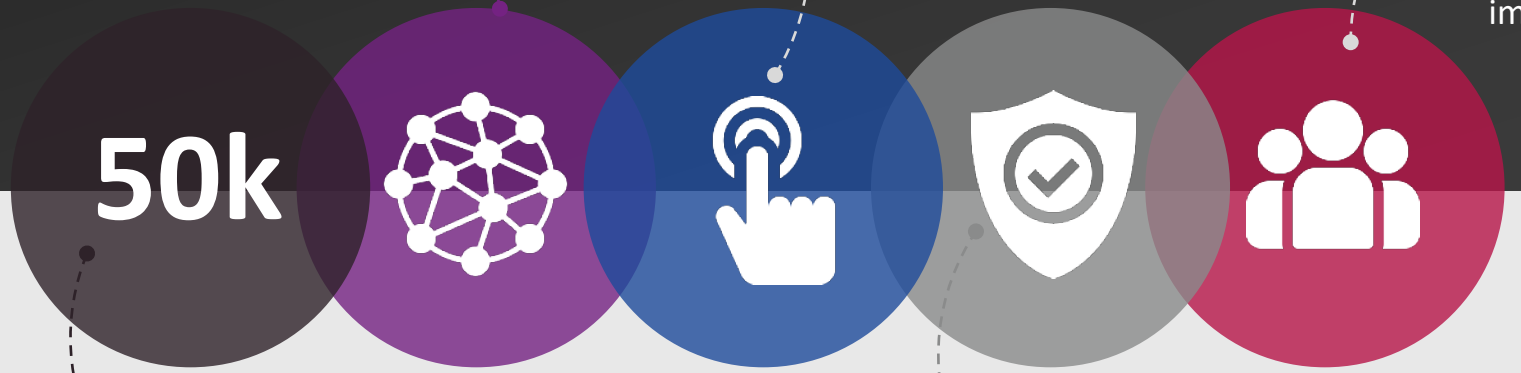
Our courses are created and updated by industry experts and subject-matter specialists

Interactive eLearning

We make training content that's engaging and memorable

Client Service

Our team supports implementation and ongoing learning management



50,000 Learners

Every year we train employees from over 100 companies worldwide

Full Reporting Suite

Ideal for regulatory audits and inspections, showing all training completions

THE CONEXUS GROUP

WE'RE PART OF **THE CONEXUS GROUP**

AN INTEGRATED SUITE OF SERVICES FOR FINTECH & PAYMENT BUSINESSES

The Conexus Group helps businesses accelerate growth through the provision of advisory, staffing and training services

theconexusgroup.com

HEADCOUNT | RECRUITMENT
Head-count.com

VENTURESTEP | CONSULTING & ADVISORY
venturestep.io

iGAMING ACADEMY | TRAINING
igacademy.com

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Thank You

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