

# Part 7 - Failing prints and fixing 3D printers

## Where to get help

- **Official Support Guides**  
Bambu Lab provides detailed troubleshooting resources:  
<https://bambulab.com/en/support/804403369274351616>
- **YouTube Tutorials**  
Many creators offer step-by-step guides for common issues and printer setups.
- **Manufacturer Support**  
You can contact the official support team—preparing a short video of the issue often helps them diagnose the problem more quickly.
- **Community & Friends & Maker spaces**  
Don't hesitate to ask friends or community members who have experience with 3D printing.

## How to prevent prints to fail?

### Printer or Filament Issues – Quick Checks

- **Verify the build plate**  
Make sure the print plate is correctly attached and properly seated on the build platform.
- **Check the surface**  
Ensure the build plate is clean and free of any leftover filament, debris, or previous print residue.
- **Confirm filament availability**  
Check that you have enough filament to complete the entire print.
- **Monitor long prints**  
For prints longer than an hour, check periodically (e.g., every 30 minutes) to ensure the filament is feeding correctly and not tangled or snagged.
- **Dry TPU before printing**  
TPU absorbs moisture easily, so drying it beforehand is recommended for better print quality and more reliable extrusion.

## Model Issues

- **Parts are too thin or fragile**

In design tools like Tinkercad, a part may look solid and strong on the screen, but in reality it might be too thin to print reliably. Thin or filigree features can break easily after printing.

- **Model requires supports**

Some models need support structures to print correctly. Without proper support, overhangs and bridges may sag or produce poor-quality surfaces.

- **Excessive or poorly placed supports**

In some cases, the model does require supports, but the slicer may generate too many or place them in difficult areas. This can damage the model during removal or make post-processing very time-consuming.

- **Unwanted holes or small gaps**

The model may contain tiny gaps, holes, or non-manifold geometry that can cause slicing problems or result in weak printed parts.

## Slicer Issues

- you want to print TPU but you made the setup for PLA
- you have several complex models in the slicer and sliced/printed wrong one