

Purchasing Manager
Customer name
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Postal code
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15th December 2008

Dear Customer

PRODUCT INFORMATION - THIS IS NOT A CIRCULAR

I am writing to inform you that as of 31st December 2008 Edwards will cease production of our UK manufactured coating systems. As your company purchased one of these systems recently we would like to reassure you that we will continue to provide service and spares support for these instruments, both inside and outside the warranty period. The following models are affected:

Auto 306 lab coater
Auto 500 lab coater
TF 600 lab coater
Scancoat 6 sputter coater
Identicoat 500 fingerprint coater
Identicoat 750 fingerprint coater

Your contact for service and spares support remains unchanged. If you are unsure where your local service centre is please check on our website www.edwardsvacuum.com.

We have licensed Hind High Vacuum Co. PVT. Ltd. (HHV) to use the technology behind these instruments. HHV have been manufacturing a range of thin film coating systems since 1967 and intend to add these models to their range. They have also been our manufacturing partner making these coaters under contract for Edwards in recent years. For further information on orders, applications and their range of coaters please contact HHV directly. Their contact details are as follows:

HHV Ltd
Castle Court
41 London Road
Reigate, Surrey
RH2 9RJ
United Kingdom

Email: info@hhv ltd.com
Tel: + 44 (0) 1737 735090

If you have any questions or concerns about the above, please contact your local sales or service contact.

Yours sincerely



James Pumfrey
General Manager, Scientific Business Development



Will Clemson
Product Manager, Vacuum Services