

# **ITS INVENTORY**

# Inventory for QRadar User Guide

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#### **1. Introduction**

ITS Inventory for QRadar is a full-featured application that provides structured, enriched, relevant information about IT assets configuration. The application extends configuration data in the built-in QRadar Asset DB with information from Network Hierarchy, Log Sources, Reference Data, Active Directory/LDAP, DNS. As a result, you get all available assets configuration parameters in one place: name, IPs, MAC, network group, accounts, linked log sources status, security groups, etc.

The functionality implemented in Inventory Light gives security analytics and administrators a comprehensive toolbox to address cybersecurity asset management challenges.

Base usage scenarios:

- searching, filtering assets by configuration parameters
- review asset details card with the most relevant and consolidated information
- detect assets not covered by security tools and policies
- use Inventory assets properties in SIEM context (correlation rules, searches, reporting)
- identify SIEM's configuration issues
- use quick access (in one console) to assets parameters during offense or incident analysis

ITS Inventory for QRadar is delivered through IBM AppExchange and absolutely free. This guide provides detailed instructions for installing and initializing ITS Inventory application in QRadar.

#### 2. Overview

A table consists of columns, rows, and cells. It is possible to work with each element of the table both individually and in combination with others. There are a **<u>quick search bar</u>** and **<u>special features</u>** at the top of the table, the **<u>options bar</u>** with icons for **<u>export</u>**, **<u>customizer</u> <u>panel</u>**, **<u>templates menu</u>**, **<u>filters menu</u>** and **<u>application activity</u>** are located in the right upper corner. An <u>information line</u> showing hints for special features is located below the table. The general structure of the table is shown in Figure 1.

Assets New eve	Processing e	Closed events	$\mathbf{)}$						1	
PC Name	IP address	QRadar Asset D	Domain	MAC	Last scan	Business Owner	Technical Owner	Last user	Network Name	CIDR
	10.00	10763	Default	6C:3B:E5:27:65:D1	no data	no data	no data	never	Office.Users.1-st_fic	192.168.10.0/24
	10,000	10764	Default	00:50:56:B9:D7:29	2021-08-30 17:20:22	No clata	no data	SRV-RDS-MAIN-	OPTIONS	BAR
		10765	Default	Unknown NIC	2021-08-24 23:03:12			5-1-5-80-2227530		
QUICK S	EARCH	INV	ENTORY T	ABS	no data	COLUM	N NAME	NKaplanyan	no data	no data
				:D0:0A	2021-08-30 11:01:51	no data	no data	TPoleno	Office.Users.3-rd_floor	192.168.30.0/2
	-	10772	Default	78:E3:B5:98:4F:A6	2021-08-30 11:01:51	no data	no data	VKilicievska	Office.Users.3-rd_floor	192.168.30.0/2
	-	10775	Default	78:E3:B5:98:4B:D6	2021-08-30 10:42:31	no data	no data	TIVANOVA\$	Office.Users.1-st_floor	192.168.10.0/2
States and	10.000	10776	Default	6C:38:E5:2C:49:11	2021-08-30 11:01:51	no data			Office.Users.3-rd_floor	192.168.30.0/2
		10777	Default	C4:65:16:9P:95:F0	2021-08-30 11:33:36	no data	INFORMAT	ION LINE	Office.Users.2-nd_floor	192.168.20.0/2
distant.	10000	10780	Default	6C:38:E5:1P:96:71	2021-08-30 10:42:31	no data	no 👘 ta	YSTAVYTSKYI\$	Office.Users.1-st_floor	192.168.10.0/2
	-	10781	Default	F0:4D:A2:F6:F5:C9	2021-08-30 11:01:51	no data	o data	AKHARCHENKO\$	Office.Users.3-rd_floor	192.168.30.0/2
Acres and and		10783	Default	6C:38:E5:2C:49:09	2021-08-30 10:42:31	no data	no data	MChornolyzkyi	Office.Users.1-st_floor	192.168.10.0/2



#### 2.1 Cells

Table **cells** contain information. An empty cell indicates that the corresponding resource is not yet connected to the system. There are also separate markings inside the cell:

- **(question mark)** additional data sources or additional information. Hovering over the cell displays detailed information.
- **(exclamation mark)** is displayed if data from different sources do not match. This sign is displayed in red without hovering over the cell. Mouse pointing over the exclamation mark displays detailed information.

The general structure of the cell is shown on Figure 2.



Figure 2

#### Data in cells The information in the cells of the table can be of several types. Types are listed in Table 1. Data type Additional information Display Data combination of letters and numbers is considered as Text u t.service-team.oiz string string Number 1570 can be also a set of numbers integer Date and date and 21.05.2019, 11:34:14 hours are displayed in the 24-hour time zone time time No data Not resolved no data is not asset NULL Is not asset Never not resolved never Empty cell

#### Table 1

Double-clicking on a cell opens a panel with details of all fields of the table (Figure 3). It is also possible to open these data in the summary table in the <u>Assets</u> tab in QRadar by clicking on **OPEN IN ASSETS TAB** in the upper right corner of the cell details panel.

Hidden 🕀 🛛 impor	tant 🕀 Compa	re 🕀 (Add new 🕀)						Changes history Delete reco
Closed events								
QRadar Asset ID	Domain	MAC	Last scan	Business Owner	192 168 62 22	ervice to	0.000	Inventory Documentatio
10763	Default	6C:38:E5:27:65:D1	no data	no data	152.100.02.22			inventory bocumentation
10764	Default	00:50:56:89:D7:29	2021-08-30 17:20:22	no data	QRadar Asset ID: 1076 Domain: Default	55		
10765	Default			no data		Ass	et Duplicates	
10769	Default	Unknown NIC	no data	no data	Asset ID I	PC Name	IP	Last Scan
10771	Default	F0:4D:A2:F6:D0:0A		no data	18797	and the second		
10772	Default	78:E3:85:98:4P:A6		no data				
10775	Default	78:E3:85:98:48:D6		no data	liser			
10776	Default	6C:3B:E5:2C:49:11		no data	0301			view for last we
10777	Default	C4:65:16:9F:95:F0		no data	Last user:	The Rest of Concession	C10-04049	
10780	Default	6C:3B:E5:1F:96:71		no data			User List	
10781	Default	F0:4D:A2:F6:F5:C9		no data	Name		Date	
10783	Default	6C:3B:E5:2C:49:09		no data	5-1-5-80-2227530556-356 1106944505-2258354503	7182753-15658353	15- Tue Aug 31 20	21
					ISydorenko_admin		Mon Aug 30 20	021
					scom		Mon Aug 30 20	021

#### Figure 3

Important: details in Inventory could be different than in Assets tab.

The history of changes in Asset card could be seen on **CHANGES HISTORY** in the right upper corner. Deleting the data from the card is possible be pressing on **DELETE RECORD** in the right upper corner.

#### 2.2 Information Line

Below the table there is an information line that contains hints and page views. The left part of the information bar gives you hints on performing some of the special features related operations. On the right side of the information line there is the number of currently displayed rows and pages and the total number of pages for the selected configuration. It is possible to change the number of rows displayed and to go to the next or previous page using the chairs to the right of the total pages button. The structure of the rows and pages is shown in the Figure 4.



Figure 4

#### 2.3 Columns

**Column** is a vertical field that contains a title and consists of rows with information related to the element in the title. There are many columns in the table that could be customized using templates. The structure of the table column is shown in the Figure 5.

Rows in columns can be sorted in ascending order (ASC, where the empty cells are displayed last) or in descending order (DESC, where the empty cells are displayed first).

To change the sorting method click the column name once. It is possible to see the current ordering to the left of the special features above the table: Order to ASC. The ordering is done <u>only</u> for the selected column.



Figure 5

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#### ITS INVENTORY for QRadar User Guide

While hovering over the column name a question mark will appear in the upper right corner of the cell ? .

While hovering over it a pop-up window will show what information is covered in this column, what kind of information the name include and what are the abbreviations in the cell.

The Type column contains the types of devices indicated in the table by abbreviated names. In the <u>Quick Search</u> bar it is possible to search not only shortened names, but also full device type names. What types of devices and shortened names are listed in the Type column is shown in the Figure 6.

Clicking on the icon in the upper right corner with the name of the column opens a scheme of the sources of information from which the data the cells of the column is taken. The schemes are generated automatically from the application configuration An example of a scheme of the sources of the Type column is shown in Figure 7.

Туре
EXT - External servers
PC - Workstations / PCs
MB - Monoblocks
NB - Laptops
TC - Thin clients
TAB - Tablets
MAC - Apple Mac
NET - Network equipment
PRN - Printers / scanners / All-in-One
POS - Payment terminal
CASH - Cash register
SRV - Servers
SRC - Virtual server
SRVA - Server alias
SRDA - The record exists only in DNS
SRVNI - Unidentified server
SRD - Servers currently disabled
IOT.SVN - Video surveillance system
IOT.MON - Monitor or TV with direct connection to
the network
IOT.MISC - Other devices / sensors
Unknown - Not specified

Use Case Manager	User Analytics Inventory	Plus v2 Inventory Light v	2 System Time:
Ð			OS Type
OS Type	OS Version	OS Build Number	$\bigcirc$
ndows 10 Enterprise L	10.0	17763	
ndows 10 Enterprise L	10.0	17763	Active Directory [primary] [primary] [primary] [primary]
ndows 10 Enterprise L	10.0	17763	
ndows 10 Enterprise L	10.0	17763	
ndows 10 Enterprise L	10.0	17763	
ndows Server 2019 Sta	10.0	17763	
l ndows 10 Enterprise L	10.0	17763	"OS Type" field
ndows Server 2019 Sta	10.0	17763	
ndows 10 Enterprise L	10.0	17763	
ndows 10 Enterprise L	10.0	17763	
no data	no data	no data	

Figure 7

Figure 6

### Ш**Э**,

#### 2.4 Rows

**Row** is a bunch of cells that contains information corresponding to the column header to which they relate. The row does not have its own name or title. The row contains information pertaining to one system object. The rows can be sorted, selected and grouped. The cell search is performed in the <u>quick search</u> bar or by using the <u>filter function</u>. It is possible to customize the display of rows according to accessibility with <u>special features</u>. Important lines are highlighted in red always and appear first in the list.

#### 2.5 Options Bar

There is an **options bar** in the upper right corner (Figure 8). It contains 6 icons, which can open the next panels:

- Export table data
- Customizer
- Activity
- Templates
- Filters

Each panel can be opened by clicking on the icon. The menu is displayed on the right side of the screen (the popup window for download options is opened next to the icon). The menu could be closed by clicking on any place outside the open panel (to close the popup window for download options it is possible by pressing Esc on the keyboard). The principle of using templates and filters is described in the sections <u>Templates</u> and <u>Filters</u>. Importing and exporting options are described in the section <u>Data Export</u>.



Figure 8

#### 2.6 Search

To provide a search type the needed data in the search bar and press Enter. More detailed search procedure is described in the section <u>Quick Search</u>.

#### 2.7 Filter

There are two ways to set the filter for the Inventory table.

#### 1. Quick filter

- a. Right-click on the necessary **cell**
- b. Select the needed logic operator from the popup list

#### 2. Advanced Filter

- a. Open the filters menu
- b. Select the column, where to apply the filter
- c. Select the Logic Operator
- d. Enter the search value
- e. Press ADD FILTER

#### 2.8 Template

To create a template do the following steps:

- 1. Open the template menu
- 2. Add or remove the needed columns (fields) by choosing the v-mark on the left of the column name
- 3. Move the selected field to the needed place by the own columns order
- 4. Press LOAD TEMPLATE
- 5. Check the table in the tab Assets

For more information about the work with templates go to section <u>Templates</u>.

#### 2.9 Data Export

To download data in JSON of CSV format provide the following steps:

- 1. Click on the Export Data Table menu
- 2. Choose the format to export data to the PC
- 3. The file is saved to the folder <u>"Downloads"</u>

For more information about exporting data go to the section Data Export.

#### 3. Quick Search

**Quick Search** allows to look for the needed information in a table without using advanced filters. The quick search bar is located at the upper left corner of the screen and looks like as following <u>Quick Searcheet</u>. A quick search is performed on a given parameter (words, numbers or dates) in the indexed fields, if a specific column is not selected. Search supports regular expressions. It is needed to press Enter to search. If the combination of letters or numbers does not exist in the table, the search result will be an empty table. If some rows or columns were hidden by the "hidden" special feature, these rows will not appear in search results. If the searched columns do not appear in the current table configuration (according to the applied <u>filters</u> and <u>templates</u>), the application will not display those columns in the search results.

The search can also be performed on additional data sources and not only on the displayed data in the cell. If a cell is marked with an exclamation mark !, both the data displayed in the cell and the data displayed in the popup window will appear in the search results. A more sophisticated and accurate search could be performed using the filter function. There is an option to perform a <u>search with more parameters</u>.

#### 4. Filters

**Filters** function is placed under the icon g on the <u>options bar</u> in the top right corner of the table. Advanced filters is a complex search with defined parameters, selecting specific items and sorted by specific criteria. This function allows not only finding the needed data, but also hiding unwanted or unnecessary information in the final result.

Compared to the <u>templates function</u> that touches columns, the advanced filters function is primarily used for rows. The advanced filter function can be applied to any template (currently opened, Default Template, All Fields or custom template). When a filter is applied to the table, the application shows, which particular filter is being used (currently activated) in the <u>Activated</u> <u>Filter section</u>. Filters can be saved with templates to a file and downloaded from a saved file.

#### 4.1 Logic Operators

There are several <u>Logic operators</u> in the filter menu that are used to create advanced filters and setting options to find the data in the table. These operators are logical commands for creating search rules. How the Logic operator bar looks like is shown on Figure 9.



It is possible to add a logical operator through the filter menu when creating your own filter. Parameters are added to the **Search value bar** (for «Duplicates Only», «Conflicts Only», «Is empty» and «Is not empty» operators this field is not displayed). If the user has started adding a logical operator, but wants to cancel the addition, it is possible to use the red button **DELETE OPERATOR** below the line of the specified parameter. In the same way it is possible to delete the added statement in an existing filter while editing. After adding one or more logical operators click on **ADD FILTER** to apply the created filter. Meaning, explanation and usage of Logic operators is explained in Table 2.

Operator	Meaning	Data type	Explanation
Equals	the looked value equals to the needed value	string, integer, date	search for cells with the same value
Not equals	the looked value does not equal to the needed value	string, integer, date	search for cells with a value different from the specified one
Contains	contains a symbol of a combination of symbols	string, integer, date	search for cells containing a given parameter, can include a regular expression in the format /expression/
Not contains	not contains a symbol or a combination of symbols	string, integer, date	search for cells that do not contain a given parameter (removing cells with a given parameter), can include a regular expression in the format <i>/expression/</i>
More than	more than	integer, date	search for cells with a value more than the specified parameter
Less than	less then	integer, date	search for cells with a value less than the specified parameter
ls empty	empty cell	string, integer, date	search for cells that do not contain any data
ls not empty	not empty cell	string, integer, date	search for cells that contain any data
Duplicates Only	there is another cell in the current table configuration	string, integer, date	search for duplicated cells
Conflicts Only	problematic hosts with data conflicts	string, integer, date	search for cells with a problematic host (marked $\frac{1}{2}$ )

#### 4.2 Activated Filters

<u>Activated Filters</u> section can be found below the quick search bar or in the filter menu. It displays a list of all the filters currently applied to the current table configuration. The list of activated filters includes the name of the column that the filter is applied to, the Logic operator used, the search options and the button **DELETE** for deleting the filter. The structure of Activated Filters section is shown on Figure 10.



Figure 10

Activated Filters could be **edited**. To edit the activated filter click on the filter in the Activated Filters section in the template menu or directly in the table. After that the settings of the selected filter will be opened. Providing changes is done according to the algorithm of creating <u>custom filter</u>.

#### 4.3 Quick Filters

Inventory allows searching information by parameters. To create more complex filters there is a filter menu, but 6 simple filters can be applied directly in the table without opening a menu. To apply quick filter perform right-click on the cell with needed information. A popup window will appear with a list of filters, logic operators and search parameters available for the column that the selected cell belongs to.

There are 8 quick filters available:

- Equals
- Not equals
- Contains
- Not contains
- Is not empty
- Is empty
- Duplicates
- Conflicts

If the selected cell does not contain any information, only three filters ("is empty", "is not empty" and "conflicts") will be available. For some fields a quick duplicates filter cannot be applied. After selecting a quick filter it will appear in the <u>activated filters block</u>. After applying a quick filter it will appear in the activated filters section and could be modified and deleted.

Example of popup window for a quick filter for the column PC Name is shown on Figure 11.

	Н	idden	(†) Impor	tant 🕀 Compa	re 🕀 (Add r	new (†)		
Processinglev	/ents	Clo	sed events					
address	QR	adar	Asset ID	Domain	МА	c	Last scan	Busi
.168.10.108		107	763	Default	6C:3B:E5:27:65:D1		no data	
.168.70.158	8.70.158		Show all where	QRadar Asset ID eq	uals 10764	<sup>0</sup> :D7:29	2021-08-30 17:20:22	
2.168.62.22		10	Show all where	QRadar Asset ID no	equals 10764	NIC	2021-08-24 23:03:12	
no data		10	Show all where	QRadar Asset ID co	ntains 10764	NIC	no data	
2.168.30.98		10	Show all where	QRadar Asset ID no	contains 10764	:D0:0A	2021-08-30 11:01:51	
2.168.30.94		10	Show all where	QRadar Asset ID is	not empty	:4F:A6	2021-08-30 11:01:51	
2.168.10.75		10	Show all where	QRadar Asset ID is 0	empty	:4B:D6	2021-08-30 10:42:31	
2.168.30.65		10	Show duplicat	es in QRadar Asset I	D field	::49:11	2021-08-30 11:01:51	
.168.20.130		10,	Show conflicts	in QRadar Asset ID	field		2021-08-30 11:33:36	
.168.10.169		107	780	Default	6C:3B:E5:1	F:96:71	2021-08-30 10:42:31	

Figure 11

#### 4.4 Custom Filter

<u>Custom Filter</u> is created on basis of saved filters and allows to search needed information and to exclude the unnecessary. It is also possible to create multiple filters for multiple columns of a template and apply them simultaneously. Created filter could be renamed to custom name and will appear next to default saved filters. Creating a custom filter goes as following:

- 1. Open the filters menu
- 2. Select the needed column from the list of Search field
- 3. Select the Logic Operators

4. Set the **search parameters** value in Search value section (search parameter for Date and Time has certain form and tips are listed below the Search Value bar)

5. Click **ADD FILTER** (filter as applied automatically for the opened table configuration and will appear in the section of activated filters)

- 6. Add more filters if needed
- 7. Select the template to which is needed to apply the filter
- 8. Click SAVE



#### 4.5 Multiply Parameters Filter

When a user needs to find specific information that may contain related keywords (e.g. select all rows with the word «server» but exclude rows with «server-nt»), there is an option to use **Multiply Parameters Filter.** 

Search value		
Value		
	Add operator	Add filter

To create such filter it is necessary to create custom filter and to add several Logic operators by clicking the button **ADD OPERATOR** (Figure 12). The second and every next Logic operator is added with the button **ADD OPERATOR**. To apply the filter click **ADD FILTER**.

#### 5. Templates

**Templates function** is located in the top right corner under the icon in the <u>options bar</u>. Clicking on this icon opens the template menu. This function sorts and selects columns, disables columns view or displays all columns in a table. Each template with user preferences can be saved and downloaded to a file as well as to be opened previously saved template from a file. The template is applied by clicking on the **LOAD TEMPLATE** button in the bottom right corner below the list of columns in the templates menu.

#### 5.1 Templates Menu

The templates menu consists of several sections and buttons. Each section contains a list of table columns and a view indication. The following sections are available in the template menu:

- Templates all available templates (default and custom)
- Table View Editor displaying of columns
- New fields list of all columns, which are not displayed at the moment

Buttons in the menu are used to work with columns and templates:

- Import downloading from a file
- Add new fields adding and removing columns
- column is displayed be default (impossible to hide)
- column is displayed (possible to hide)
- column is not displayed
- non-active column
- Back return to the previous section list
- Save as saving the selected configuration of custom template and adding the name of the template
- $\bullet$  Save saving the selected custom template configuration with the name
- Load template display selected columns or creating a custom template
- Download downloading the table to a file



Icon **ii** means that the column can be moved. In the <u>New Fields</u> section is possible to search for the needed column by name (Figure 13). The search bar is located under the heading New Fields and is operated on the principle of a <u>quick search bar</u>.

N	ew fields
( Sea	rch field
	Average 675.*
	Instance R0 (Fillmannedial Inde-
	Figure 13

5.2 Saved Templates

There are two saved templates in the application that are used most often and can become the basis for creating custom template. All of them are available to open in the templates section from the template menu.

The algorithm of using saved templates is shown in Table 3.

			Algorithm		
Template	Selected Columns	Open the templates menu	Select the template	Apply	Usage
Default Template	Columns by default	:=	Templates Default Template All Fields	ad template	Default template contains the basic set of columns. Could serve as basic template for creating custom templates
All fields	All columns of the table		Templates Default Template All Fields	P	Choosing all the columns of the table

Table 3



#### 5.3 Custom Template

The user can create, save or export own template if the needed columns in the Default Template selection are not displayed or there are too many columns in the All Fields selection. It is necessary to open the template menu and select one of the saved templates, which will be used as basis to create a custom template.

#### 5.3.1 Create

The procedure of custom template creation goes as following:

- 1. Open **templates menu**
- 2. Select one of the existing templates

3. Add (New fields section) or **remove** needed columns (added column will move to the list of included columns, removed column will remain in the list of included columns)

4. **Change** the columns order if needed (click and hold the needed column and move it to the needed position)

#### 5. Click **SAVE AS**

6. Enter the **name of the custom template** (the line with the name of chosen as basic template in the bottom part)

#### 7. Click SAVE

Custom template is created, saved and available in templates menu. To return to the templates menu is possible by clicking **BACK** in the bottom area of templates section.

#### 5.3.2 Edit

The procedure of custom template goes as following:

- 1. Open the **templates menu**
- 2. Click the name the template
- 3. Remove unnecessary columns from the section of custom template
- 4. Add needed columns from New fields section
- 5. Arrange the columns in the needed order
- 6. Click SAVE AS
- 7. Click SAVE

**Remark:** the application has no indication about saving templates, so it is needed to check if the template is saved and applied before completing the procedure.

#### 5.3.3 Delete

The procedure of custom template deleting goes as following:

- 1. Open the **templates menu**
- 2. Click the name of the template
- 3. Click **DELETE** below the New Fields section

**Remark:** he application does not provide any warnings before deleting custom template and it is not possible to restore a deleted template if it has not been saved to a file, so it is recommended to save important custom templates to the file and be careful and confident when deleting.

#### 5.3.4 Export template to file

Downloading a template to a file from the templates menu goes as following:

- 1. Open the **templates menu**
- 2. Select the template
- 3. Change the file name if needed
- 4. Press DOWNLOAD under the template name
- 5. Select the folder on the PC
- 6. Press OK to download (the template will be downloaded in .json format)

#### 5.3.5 Import template from File

To import a table template from a previously saved <u>.json file</u> is needed to open the templates menu, click **IMPORT**, find the needed file on the PC and open it. Below the Default Template and All Fields templates the custom template will appear.

If the custom template's name is identical to the one, that <u>already exists</u> in the user's table configuration, two templates with the same name will appear in the list of templates. It means, that two templates with the name Default Template could be listed, where one templates will be Saved Templates and the other one with the same name will be custom template. The only difference is, that the custom template could be deleted by clicking **DELETE** button. How to import a table from a downloaded file is shown on Figure 14.

Templates	
Default Template	
Backups	
All Fields	
	Import

Figure 14

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#### 6. Activity Menu

**The Activity Menu is located in the settings bar below the icon** III and contains the information about the current state of the Inventory, the activity log, and the on and off functions (Figure 15). Below the function field is the Inventory history log, which displays what happened in the application. The Live update table service check box means that the data aggregator is running. If unchecked, Inventory will not receive data from external sources.

1 Offenses N	etwork Activity Reports	Admin Inventory Plus	Reference	Duta Management	Incident Managemen	t Use Case Manager	Inventory Light	User Analytics	Inventory Plus v2	Inventory Light v2	System Time: 13:29
Search hosts		Hidden 🕘 Impo	rtant 🕀	Арр Н	ealth Checl	k					
Assets New ev	ents Processing eve	Closed events		Run now	Uve update t	able service					Download
PERCH	T-LOW DOL	QRadar Asset ID	Doma	2021-08-3	1T13:28:52+03:00 - [info	o] [0ms] Connectors dat	a cross mapping fin	ished			*
	Test of the local division of the local divi	10763	Defau	2021-08-3	1T13:28:52+03:00 - [info	o] Calculated fields map	ping started				
	-	10764	Defas	2021-08-3 2021-08-3 2021-08-3	1T13:28:52+03:00 - [info 1T13:28:52+03:00 - [info 1T13:28:54+03:00 - [info	o] [Device Type] Starting o] [Device Type] Starting o] [Device Type] Calculat o] [Device Type] Calculat	to fetch related dat to calculate e finished	ta			
Contract and Contract		10765	Defau	2021-08-3	1713:28:54+03:00 - [info 1713:28:54+03:00 - [info	o] [1s 924ms] Calculated o] Usecases mapping sta	fields mapping fini irted	shed			
-		10769	Defau	2021-08-3 2021-08-3	1T13:28:55+03:00 - [info 1T13:28:55+03:00 - [info	o] [1s 229ms] Usecases o] [3s 167ms] Complete	mapping finished 1				
-	NUMB		Defai	2021-08-3 2021-08-3	1T13:28:55+03:00 - [sys 1T13:29:55+03:00 - [info	tem] Registered next W o] Activated connectors:	orker service start a 3	fter 1 minute			
-		10772	Defai	2021-08-3 2021-08-3	1T13:29:55+03:00 - [infe 1T13:29:55+03:00 - [infe	o] [QRadar Assets DB] Si o] [QRadar Log Sources]	sipping running. Ne Skipping running. M	ext run after 1m 4s Next run after 2m	84ms 4s 84ms		
-		10775	Defau	2021-08-3 2021-08-3	1T13:29:55+03:00 - [err 1T13:29:55+03:00 - [info	or] [QRadar Network Hi o] [8ms] Connectors dat	erarchy] No primary a mapping finished	rules. Skipping m	apping		
Case or result	N SHEET	10776	Defau	2021-08-3 2021-08-3 2021-08-3	1T13:29:55+03:00 - [info 1T13:29:56+03:00 - [info 1T13:30:02+03:00 - [info	o] [QRadar Log Sources] o] [QRadar Network Hie o] [QRadar Network Hie	Skipping running. F rarchy] Ready to sta rarchy] Collection fi	vext run after 2m rt cross mapping nished, DR undate	45 84ms on (2) processing ru d	les	
	No. of Concession, Name	10777	Defau	2021-08-3	1T13:30:02+03:00 - [info 1T13:30:02+03:00 - [info	o] [6s 682ms] Connector o] Calculated fields map	s data cross mappi ping started	ng finished			
	10.00.000	10780	Defai	2021-08-3	1T13:30:02+03:00 - [info 1T13:30:02+03:00 - [info	o] [Device Type] Starting o] [Device Type] Starting	to fetch related dat to calculate	ia			
THE OWNER AND	10.1011.01	10781	Defau								Ŧ
	-	10783	Defau	Delete In	ventory records						
tory Light - QRadar I	Edition v.2.5.0										

Figure 15

#### 7. Data Export

There is an option for export table data to a separate file. Table is saved and download in formats <u>JSON</u> or <u>CSV</u> and could be opened any time from the saved file.

Export option could be done in formats <u>JSON</u> and <u>CSV</u> from the options bar above the table in right upper corner under the icon desired file format in the popup window (Figure 16). The saved table includes the fields of search results, filters and templates applied. Name of the files consists of the word "Inventory" and date and time of download (e.g. **INVENTORY 06.08.2019, 08\_37\_38**).

For saving data appropriately in <u>CSV</u> format open the file in MS Excel, select the first column, click "Text to Columns" in the section "Data" and divide the text by commas. It is also possible to download the map of the field name and its ID in the API by clicking Export fields map under the download icon.



Figure 16

#### 8. Special Features

**Special Features** are located in the center above the table and aimed to emphasize and hide selected rows of the table. There are three special features options: "Hidden", "Important" and "Compare". When the feature is inactive, it is displayed in black. When a user activates a special feature, that feature is marked in its color. When a user selects a function, the bottom <u>information line gives a hint in red on how to select the desired row and save changes. When a special feature is colored, each selected row will be added to that selected special feature.</u>

Marked with special feature option rows are saved to a separate file with the selected template. Therefore, another user will also see marked or hidden rows when opening a submitted file.



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#### Special features and the information line view is shown on Figure 17.

Assets New eve	Processing e	Closed events								
PC Name	IP address	QRadar Asset ID	Domain	MAC	Last Sean	Business Owner	Technical Owner	Last user	Network Name	CIDR
Contra to the	10.000	10733	Default	64:11:58:28:19:82	2021-08-31 10:42:58	no data	no data			192.168.10.0/2
		10734	Default	6C:62:6D:7F:19:2F	2021-08-31 11:38	SPECIAL	no data	10.0.0	Personal and	192.168.20.0/2
	10000	10738	Default	Unknown NIC	2021-07-11 17:18	FEATURES	no data	-		192.168.70.0/2
		10751	Default	80:5C:DA:2C:33:34	2021-08-31 11:38:03	no data	no data	100.00.00	Personal and	192.168.20.0/2
	1000	18791	Default	Unknown NIC	no data	no data	no data			no data
	10.00	10756	Default	6C:38:E5:2C:49:01	2021-08-31 10:42:58	no data	no data	and the second	Reden lader	192.168.10.0/2
in the second second	1000	22430	Default	Unknown NIC	2021-08-30 17:29:32	no data	no data			192.168.65.0/2
-	10100	10762	TTDS	4:39:09:1D:F7:6D	2021-08-31 11:38:03	no data	no data	disposed in	discontraine.	192.168.20.0/2
in second second second	10.00	10763	1175	C:38:E5:27:65:D1	no data	no data	no data	-	Part of the local division of the local divi	192.168.10.0/2
	10.000	10764	Default	00:50:56:89:D7:29	2021-08-30 17:20:22	no data	no data	Access of a	distant services	192.168.70.0/2
	10.000	10765	Default	Unknown NIC	2021-08-24 23:03:12	no data	no data	C. Statements	Paratest	192.168.62.0/2
srv-1c-sp	no data	0769	Default	Unknown NIC	no data	no data	no data	10000	10.001	no data

Figure 17

The application has the ability to create own selection of any color chosen. To create own selection button click on ADD NEW, adjust the settings and press ADD ONE (Figure 18).

Domain	Create group label		×	chnical Owne
Default				no data
Default	Name *		-	no deta
Default	test		0	no data
Default	Color *			no data
Default				no data
Default				no data
Default	#FCB900 FF6900			no data
Default				no data
Default		Cancel	Add one	no clata
Default	04.30.63.17.36./1 AML19030 (MALD)	10.000		no data

Figure 18

It is impossible to mark a row with two special features at the same time. In order to execute this, select one feature, save the selection and then select the other.

AlgorIthm Special Choose the Color Usage Choose the Result Feature Save function (below the table) row Hidden 🗸 Hidden Hiding rows Hidden 🛨 \_ Marking rows as important (red-marked rows are click CTRL+click Important Red Changes saved Important 🔂 Important 🗸 displayed first in to select or the current remove the configuration of row the table) Marking rows Compare Green to paying Compare 🔂 Compare 🗸 attention Own Own color Custom Own marking Add new 🕀 color

The special features and the algorithm for their usage are given in Table 4.

Table 4

#### 9. Administration and Customization

To administrate the application it is needed to log in to the Customizer panel under the icon . The panel is available to users with Admin and Security Administrator rights and Security Profile: Admin. In the panel it is possible to register fields, configure a detailed view card, configure mechanisms for scanning and identification of network assets, implement Inventory <u>Usecases</u> and configure connectors and field mapping.

#### 9.1 Field Registration

To register new fields and edit existing ones select the item **FIELDS** in the side menu (Figure 19).



ITS

A list of fields already registered in the application will be available on the opening dashboard. Each field has a label that displays its type, as well as a button to edit the interface. Import controls are available at the top of the panel, which allows to import a ready-made field map and search for registered fields. In order to register a new field press **ADD NEW** (Figure 20).

Dashboard	Offenses	Network	Activity	Reports	Admin	Inventory Plus	Reference	Data Manageme	nt Incident Management	Use Case Manager	Inventory Light	User Analytics	Inventory Plus v2	Inventory Light v2	
General			Add ne	:w		Search		٩							
\$8 Fields		4	PC N	lame			F	dit	IP address		Edit	ORadar A	sset ID		Edit
国 Detail	is card											-			
🙏 Action	ns		Comp	outer FQE	N		te	xt	Computer IP address		text	SIEM asset	identifier		text
Netwo	orks		Dom	ain			E	dit	MAC		Edit	Last scan			Edit
Ø Useca	ses		107	29	8 8							100	21.75		
Settings			Active	e Director	ry domain		te	xt	MAC address		text	Last scan o	r mapping date		date
SEC to	oken		Duci					die	Technical Owner		Edit	Acceta Lin			Edit
Connector	5		BUSI	ness Ow	mer				rechnical Owner		Edit	ASSELS LI	IK		cuit
QRadar A	ssets DB	2	No de	escription	n		te	xt	No description		text	No descrip	tion		link
Inventory	/ Base	0													
DNS Look	kup		Inver	ntory Do	ocumenta	tion	E	dit	Services		Edit	Last user			Edit
QRadar L	og Sources		No de	escription	'n		lir	1k	No description		table	No descrip	tion		text
QRadar N	letwork Hier	ra													

#### Figure 20

This will open the interface for creating a new Inventory field in the sidebar. Field Name and Field Type are required (Figure 21). Press CREATE to create a new field.

	New Field	×
•	Field Name *	
	test	0
er	Field Type *	
	Choose from options	~
	Text	
in	Number	
	Date	
	Link	
	Action	
	Table	
	Calculated	
cri		
_	Cancel	Create

Figure 21



**7** types of data are available in the application. Data types and their purpose are described in Table 5.

Data Type	Description
Text	Displays text data
Number	Displays numeric values
Date	Allows automatic formatting and displaying date-time metrics in the user interface
Link	Displays links in the application (including dynamic)
	Allows to register fields, that contain tabular information (a feature of this type of field is that they
Table	cannot be displayed on the main dashboard of the Inventory table, they are available for displaying
	only in the detailed view card of the asset)
Calculated	Registers logic of calculation of the calculated fields

#### Table 5

Additional field configuration options and their descriptions are listed in Table 6.

Option	Description
A	Fields, for which the Active check box is displayed in the default Inventory table, but it is possible to disable
Active	their display
Static	Fields defined as Static are always displayed
	The Unique check box allows to mark the field as primary, actually the one, that will act as the record
Unique	identifier and therefore on the basis, of which the Inventory table records will be mapped. This parameter
	also indicates, that the field contains unique values and makes the duplicate filter available to it
	The Partial check box allows to enable additional partial key validation to avoid duplicate entries. This
Daustal	situation can occur when data associated with a single network asset comes from different sources and has
Partial	some differences in a unique field, that acts as a record identifier during mapping the data. In this case the
	partial key, on which the records are mapped, will be the value in the field up to the first point symbol
	The Locked check box is a flexible mechanism for controlling the process of merging Inventory records. When
Locked	this parameter is enabled, this primary field cannot be overwritten. If a change in the value of such a field is
	detected, a separate Inventory table entry is created for it

Table 6



#### 9.1.1 Data Types Text, Number, Date

For the data types **Text**, **Number** and **Date** among the must-fill parameters is slug – a unique API field identifier (by default, it is generated automatically based on the field name, but can be adjusted if needed). The sidebar and configuration options for the Text, Number, and Date data types are shown on Figure 22.

Â
0
 <u> </u>
2
•
0
0
Cancel

Figure 22

Parameters to fill in:

- Data Type (necessarily) a data type with strict typification during the calculation of its value
- Short description (optional) a brief description displayed in the interface assistants
- Long description (optional) detailed specification

• Empty Field View (optional) – automatic placeholder displayed when there is no data for the current field in a specific record (default value is no data)

A number of additional options are also available when setting up the field (Figure 23).

New Field		
Text	~ <b>Q</b>	
Slug (API ident	ifier) *	
test	2	
Short description	on	
Help text		
Long descriptio	on	
Other details		
Empty Field Vie	2W	
Default: no d	ata	
Active	check to view on the primary table by default	
Static	check to always view on the primary t	1
Unique	check to mark the field is primary	r
Partial	check to identify asset via partial value	
Locked	check to lock from overwriting (only when primary)	
	Capcel	

Figure 23

#### 9.1.2 Data Type Link

The Link data type is	intandad ta	diaplay liple	a in tha	application	$(\Box_{i} \alpha_{i}) = 2 \Lambda$
THE LINK OALA IVDE IS	intended to		s in the a	addiicaiioi i	IFIQUIE 741.

New Field	×
Field Name *	
test	٢
Field Type *	
Link	~ • • J
Link Type *	
Choose from options	~
Assets Tab	
AQL	
External	
Link Text	
test	0
	Cancel Create 🗸

Figure 24

3 types of links are available by default:

Assets tab (allows immediate switch to the Asset tab in the QRadar system)

• AQL link (allows executing an AQL query directly from the application and immediately open its result in the Log Activity tab)

• External (external URL allows to specify a link to any external resource)

Parameters to fill in:

• Link Text (optional) – a text to be displayed on the link (field name is displayed by default)

• Link Value (necessarily) – link payload (in case of an External link the full resource URL is specified. In case of AQL link the field specifies an AQL query is displayed where the possibility of dynamic templates is supported)

#### 9.1.3 Data Type Table

The Table data type allows to create fields, that contain tabular information. At registration it is necessary to specify slug (unique API field identifier) and also to define in the constructor a column of the table which will be displayed in the user interface. The Table data type configuration panel is shown on Figure 25.

New Field		×	
Field Name *			
test		0	
Field Type *			
Table		~ •	
Slug (API identifier) *			
test		2	
Columns *			
test1		$\ominus$	
test2		Θ	
+ Add column			
	Car	ncel Create	

Figure 25

#### 9.1.4 Data Type Calculated

The most interesting from the point of view of flexibility of adjustment are fields with data type Calculated (Figure 26).

New Field		×	^
Field Name *			^
Field Type *		-	
Calculated		× • )	
Data Type *			
Choose from options		~	
Text			
Number			
Date			
Short description			
test		0	
Long description			
test1		<b>0</b> //	•
	Cancel	Create	*

Figure 26

This type of data is intended to register and specify the logic of calculation of calculated fields. It is needed to enter a slug – a unique API field identifier (filled in automatically but can be adjusted if necessary).

Parameters to fill in:

- Data Type (necessarily) a data type with strict typification during the calculation of its value
- Short description (optional) a brief description displayed in the interface assistants
- Long description (optional) detailed specification

• Empty Field View (optional) – automatic placeholder displayed when there is no data for the current field in a specific record (default value is no data)

• Calculation logic (all fields selected in the Fields parameter are presented as arguments to the input of this calculation function and can be used to calculate the final value of the current field)

The function template is formed automatically. It is needed to specify the logic for calculating the value, that will be returned by the function after the <u>return command</u>. The description of instructions is performed in the JavaScript programming language. This allows the declaration and use of any external functions as well as third-party npm modules pre-imported into the application through the import functionality in the Connectors block, which is described in **6.5 Connectors and Mapping**.



#### 9.2 Detailed View Card

Not all registered fields are available for display in the main Inventory table in the form of columns. Data types such as links and tables are available only in the panel **Detailed View Card**. In order to go to the constructor of the detailed view card it is needed to open the admin panel of the application and press the tab **DETAILS CARD** in General section (Figure 27).



Figure 27

A detailed preview card constructor will be available on the opening dashboard, which allows to configure the output of various information and group it into logical blocks (Figure 28).

General					0
28 Fields	©pc_name		0	Inventory Documentation	~ ®
Details card	¢ip		0	+ Add link	
& Actions	Asset Duplicates				~ ©
Networks	QRadar Asset ID				~ ©
0	MAC				√ ⊚
© Osecases	Domain				~ ©
Settings	Business Owner				~ 💿
SEC token	Technical Owner				√ ⊗
Connectors		+ Add new field			
ORadar Assets DB 🛛 2	Details Card Block				
Inventory Base					0
DNS Lookup	User		0	User History	~ •
		+ Add description		+ Add link	
QRadar Log Sources	Last user				• •
QRadar Network Hiera	User List				v 💿
ORadar Ref Data			******		

Figure 28



To add a new block click the control at the bottom of the panel. It is possible to specify a block name and a brief description while supporting the ability to render dynamic templates. To insert a dynamic parameter enter the @ symbol. The application will automatically pull up the recommended list of all available fields. In the right part of the block there is an area for displaying links. The area below allows to add an unlimited number of fields to display in the current block including those with a tabular type.

It is possible to use the controls to delete an unnecessary field or block. To save the detailed view tab settings click the Save button at the bottom of the panel. Going to the main dashboard of the application and opening the detail view panel for any of the inventory table entries, it is possible to see, that all the necessary information is rendered for the current asset according to the structure of the scheme built in the detailed menu constructor. links and tabular fields.

To create a detailed view card after its configuration click **CREATE**.

#### 9.3 Scanning and Identification of Network Assets

One of the advantages of Inventory is the presence of built-in and accessible «out of the box» network scanning mechanisms and active discovery tools, which allows to scan individual endpoints and subnets and combine data on all detected network assets immediately after installing the application without having to wait for third-party connectors and configuration field mapping. Thus, immediately after installing the application, it is possible to add several subnets for scanning and even at this stage to get the initial entries in the Inventory table for network assets, which were identified during the scanning process. The toolkit is used as a scanning module in the application **NMap**.

To open the scan panel open the admin panel of the application and press on the tab **NETWORKS** of the General section (Figure 29).

This functionality is available in a full version only (Inventory Plus). In Inventory for QRadar editing of configured scan profiles is available.

General	
Fields	
圖 Details card	
a, Actions	
Networks	
⊘ Usecases	
Settings	Welcome to the app configuration page!
ø SEC token	Use navbar menu to open for self main features, or check details in the documentation
Connectors	Get start! View Docs
QRadar Assets DB 🛛 2	
Inventory Base	
DNS Lookup	
QRadar Log Sources	
QRadar Network Hiera	
ORadar Ref Data	

Figure 29



At the top of the panel search controls for registered scan profiles and adding a new one are available (Figure 30).

General	Add new Search	٩	
28 Fields			
Details card			Start Colt Delete
& Actions	Status: Not active	User: System	Creation Time: 31 Aug 2021, 11:52
Networks			
⊖ Usecases			
Settings			
SEC token			
Connectors			
QRadar Assets DB			
Inventory Base			
DNS Lookup			
QRadar Log Sources			
ORadar Network Hiera			

Figure 30

The scan profile panels and its fields are shown on Figure 31 and detailed below.

Stat First	tus: N t scan	lot active 1 : 30 Aug 2021, 18:44 scan history details	0 (0/1) 2 ( for 192.168.20.124 9	User: 3 Previous scan: 30 Aug 2021, 18	42 (1/1) 4	Creation Tit	me: 30 Aug 2021, 18:32 <b>5</b>	Start 6	Edit <b>7</b>	Delete <b>8</b>
		Scan ID	Start Date	Finish Date	Duration	Status	User	Scanne	d Hosts	
	-	23	30 Aug 2021, 18:42	30 Aug 2021, 18:47	00:04:56	© completed		1/1		
		IP <b>a</b>	D Start Date	C Finish Date	d	Duration	Status	g	Actions	
			30 Aug 2021, 18:42	30 Aug 202	1, 18:47	00:04:55	Completed	_hC	Details	)
	+	22	30 Aug 2021, 18:40	30 Aug 2021, 18:42	00:01:38	() canceled	1000	0/1		

Figure 31

- 1. Current status
- 2. Date and time of the first scan with the number of scanned hosts
- 3. User, who performed the operation
- 4. Date and time of the last scan with the number of scanned hosts
- 5. Date and time of the last scan profile modification
- 6. Start scanning
- 7. Edit the configuration of scan profile
- 8. Delete the scan profile
- 9. Scan history (detailed information about the scanning)
  - a. Scan ID
  - b. Scan start date
  - c. Scan finish date
  - d. Scan duration
  - e. Current status
  - f. User, who started the scan
  - g. Number of scanned hosts
- h. Details about scanning
  - i. Information about all scanned hosts
  - ii. Current status of scan task

iii. View of results for a completed scan, where it is possible to get basic information about the host and identified services.



All the information is available and updated in real time. The scanning process is optimized and does not create a load on system resources. Even during the scanning of large networks with a large number of identified hosts scan tasks are registered and queued. The scanning module processes them alternately in small groups with a limit on the number of active scanning tasks, which provides optimal speed and optimization of the use of system resources. If necessary it is possible to stop scan tasks or cancel the entire scan completely.

To register a new profile click **ADD NEW** and enter a subnet with the specified mask or a separate endpoint for scanning (Figure 32).

Add new Search		New Network X
192.168.15.0/24 Status: Not active First scan: 06 Apr 2021, 12:03 (4/71) > Get scan history details for 192.168.15.0/24	User: agubskyy Previous scan: 13 Aug 2021, 12:30 ( <b>0/71)</b>	IP Address or CIDR Range * 1.1.1.1 Netmask 255255255255
192.168.20.124 Status: Not active First scan: 30 Aug 2021, 18:40 (0/1) > Get scan history details for 192.168.20.124	User: dpalko Previous scan: 30 Aug 2021, 18:42 (1/1)	Hostmask C First IP C 0.0.0 Last IP
192.168.20.0/24 Status: Not active First scan: 30 Aug 2021, 19:44 (0/14) > Get scan history details for 192.168.20.0/24	User: dpalko Previous scan: 30 Aug 2021, 19:44 (0/14)	Cancel Create

Figure 32

To add a scan profile after configuration press **CREATE**.

It should also be noted, that the application contains a built-in connector for processing the results of scans called **Inventory Base**. It does not require additional parameters for configuration and allows immediate obtaining all identified as a result of the scanning module unique records of network assets. The process of configuring this connector is not different from others and is reduced to mapping the fields of identified hosts to the fields of the Inventory table. For more information on how to configure connectors see the section <u>6.5 Connectors and Mapping</u>.

#### 9.4 Inventory Usecases

An Inventory usecase (INV UC) is a control (i.e., status check) that is based only on configuration information on assets, that are loaded into the Inventory from external sources. Control status is calculated each time data is updated in Inventory for each Inventory table entry. This functionality is available in a **full version only** (Inventory Plus). In Inventory for QRadar editing of Inventory usecases is available.

If the record falls under the logic of the detection rules described in the Inventory usecase, a new event is formed for it or the detection is recorded in an existing one if there is an active event at the moment of this asset.



Inventory for QRadar usage scenarios are in fact inventory usecase, that detect violation and anomalies in network objects based on Inventory data. It is possible to create inventory usecase for each infrastructure as needed, but there are several basic scenarios, that are relevant for each infrastructure. Basic inventory cases are listed and described in Table 7.

Usecase Name	Description	Severity	Logic
INV-UC-01 Network is not defined	This rule detects assets that haven't a network assigned from the QRadar Network Hierarchy	Low	<ul> <li>IP Address is not empty</li> <li>CIDR is empty</li> </ul>
INV-UC-02 Log Source does not exist	This rule detects assets that have no one an attached log source	Medium	<ul> <li>QRadar Asset ID is not empty</li> <li>Last Event is empty</li> </ul>
INV-UC-03 Log Source status is ERROR	This rule detects assets that have no events for a certain time range and their status is ERROR	High	<ul> <li>Log Source Status equals ERROR</li> </ul>
INV-UC-04 PC Name Duplicates	This rule detects assets that have the same PC Name value. Additionally, the Inventory Light has its own policies to detect and merge duplicate assets, but in some cases, this rule can be useful	Low	PC duplicates     only
INV-UC-05 IP Duplicates	This rule detects assets that have the same IP address	Low	<ul> <li>IP Address duplicates only</li> </ul>
INV-UC-06 MAC Duplicates	This rule detects assets that have the same MAC address	Low	<ul> <li>MAC duplicates only</li> </ul>



In order to go to the registration panel of Inventory usecases to open the admin panel of the application and press on the tab **USECASES** of the General section (Figure 33).



Figure 33



At the top of the panel it is possible to search for registered usecases and add new ones (Figure 34).

General	Addinew Search Q
양 Fields IIII Details card 스 Actions	INV-UC-1: Network is not defined Inventory Usecase User: IT Specialist Creation Time: 17 Aug 2021, 15:24
Networks     Usecases	INV-UC-2: Log Source does not exist inventory Usecase Disable Edit Delete User: IT Specialist Creation Time: 17 Aug 2021, 15:27
Settings © SEC token Connectors	INV-UC-3: Log Source status is ERROR Inventory Usecase Disable Edit Delete User: IT Specialist Creation Time: 17 Aug 2021, 15:33
ORadar Assets DB	INV-UC-4: PC Name Duplicates Inventory Usecase Edit Delete User: If Specialist Creation Time: 17 Aug 2021, 15:34
ORadar Log Sources ORadar Network Hiera ORadar Ref Data	INV-UC-5: IP Duplicates Inventory Usecase Disable Edit Delete User: IT Specialist Creation Time: 17 Aug 2021, 15:35

Figure 34

To register a new Inventory usecase press ADD NEW and fill in the required information (Figure 35).

Add new Search Q		New Usecase	x
INV-UC-1: Is not scanning Inventory Use	ccase	Inventory Usecase Name *	Î
User: agubskyy	Creation nine: us Apr 2021, 15:04	Inventory Usecase Identifier *	
INV-UC-2: Dublicates By IP Inventory U	secase	INV-UC-6	
User: agubskyy	Creation Time: 24 May 2021, 13:32	Usecase Description	
> Get usecase description		Other details	10
INV-UC-3: Network is not detected	Inventory Usecase	Severity *	. I
User: agubskyy	Creation Time: 09 Jul 2021, 13:05	Send to IM check to send offenses to Incident Managem	ent
INV-UC-4: Server is not sending even	nts Inventory Usecase	Cancel	Create

Figure 35

Parameters to fill in:

- Inventory Usecase Name (necessarily) usecase name
- Inventory Usecase Identifier (necessarily) unique identifier (assigned automatically incrementally, but it is possible to make adjustments if necessary)
- Severity (necessarily) criticality level
- Usecase Description (optional) description of Inventory usecase

The description of the detecting rules for the usecase is not different from creating <u>custom</u> <u>filter</u> and built on the similar concept. Meaning: it is possible to select the required Inventory field, specify a logical operator and, if available, determine the value. After pressing **ADD RULE** the rule will be added to the list of configures correlation rules.



To implement more complex scenarios related to complex logic and more complex calculations it is possible to register additional calculated fields.

As already mentioned, the offense status of registered usecases for each asset is calculated automatically at each iteration of the application data update. Thus, if a certain network asset has any problems or anomalies, that are detected on the basis of the registered rules of Inventory usecases, an event will be generated for it, which will be periodically saturated with new discoveries until the problem with this asset is resolved.

The main dashboard of the Usecases panel contains cards of registered usecases, where the data specified on Figure 36 and detailed below.





#### 1. Usecase name

- 2. User user, who created the usecase
- 3. Creation date date and time of creating

4. **Enable/Disable** – temporary disabling usecase without deleting (in this case detection by this rule will be disabled), and enable the disabled usecase

5. Edit – making changes to logic (adding logic based on several logical operators)

6. **Delete** – deleting usecase

7. Usecase description – detailed usecase description

To view the list of events go to the main dashboard of the application. There are 3 navigation tabs at the top (Figure 37):

- New events panel with the new offenses
- Processed events events that are already at the stage of analysis and resolution
- Closed events resolved events

٩	Search host			F	lidden 🕁 🛛 Impo	ortant 🕂	Compare	(Add new (+)
ſ	Assets	w events	Processing e	vents	Closed events	+		
	PC Name	IP	address	QI	Radar Asset ID	Dom	ain	MAC
		1.1	1		20646			AC:E2:D3:61:AF:A5
	-		-		no data			Unknown NIC
					21457			B4:B5:2E:D4:A9:4D

Figure 37



All registered events appear on the first dashboard **New events**. After the incident on this event is registered it changes its status accordingly and is automatically transferred to the next dashboard **Processing events**. At this stage of the life cycle the event is being processed. Once the problem is resolved it is needed to close the event manually from the Inventory panel. After closing the event receives the status closed and is automatically transferred to the dashboard **Closed events**. Each of the dashboards looks similar to the main Inventory table, but as records here are registered events that reflect anomalies in the Inventory assets based on registered usecases.

Fields of event dashboards, their names, description and purpose are specified in Table 8.

Field Name	Description	on Function				
Event ID	Unique event identifier	Event identifier in API				
		<u>Active</u> the event is current and offenses for the current network asset continue to be detected at the moment				
Status	Current event status	Inactive offenses are not generated any more The status of the event changes on the first iteration of the aggregation by the application of these connectors, on which the offense for this asset ceases to occur. The appendix has a retention policy for storing data on outdated events. All new events (i.e. new offenses, that are not in the stage of analysis) fall under it. At the same time no active incident was registered for such events and no detections occurred during the last hour				
Usecase Identifier	Usecase identifier	-				
Usecase Name	Usecase name	-				
Severity	Usecase criticality	-				
Detections Count	Amount of detection	The number of detections on this network asset for a specific usecase. Checking usecases and generating new detections occurs at each iteration of the application data update. If among the active events at the moment there are offenses on this asset and this usecase, the detection is recorded in an existing event. Otherwise, a new event is formed				
First Detection	Date and time of the first detection	Date-time metric of the first offense for this event				
Last Detection	Date and time of the last detection	Date-time metric of the last offense for this event				
PC Name	Name of the endpoint					
QRadar Asset ID	Asset identifier	data from the main Inventory table and indicate the asset, to which the specific event				
AD Object GUID	Active Directory Object	Telates				
Incident ID	Incident identifier	-				
Assign User	The user, who treats the incident	-				



A detailed preview card is available for events on each of the dashboards, which opens in additional tabs on the navigation bar (Figure 38). To open the detailed view tab double-click on the row of the table with the needed event.

Event #366716: INV-UC-5 dptest usecase First detection: 2021-08-27 10:23:20 Last detection: 2021-08-30 21:09:33 Incident Management ID: #785 Assign user: Closing status: False-Positive Closing resolution: Incident resolution examle

Severity: (HIGH) Number of detections: 722 Open asset

#### Figure 38

The detailed card contains the following information of the event:

- Event # event unique identifier
- Usecase name (clicking on it will open the appropriate Inventory usecase in the Usecases section to modify it or view the logic)
- First detection date and time of the first detection
- Last detection date and time of the last detecting
- Incident management ID incident identifier
- Assign user the user, who treats the incident
- Closing status (for closed events) stage of closing
- Closing resolution (for closed events) reason of closing
- Severity incident criticality
- Number of detections

• **Open asset** – current asset, for which the event was generated (it is possible to go to the asset card by clicking)

In the upper right corner of the panel a dynamic bar with control controls placed (Figure 39).

	Assets	New events	Processing events	Closed events	Event #368221 ×	+		
EV Fin Lat	ent #3682 at detection: at detection:	21: INV-UC-3 N 2021-09-02 14:14: 2021-09-02 14:23:	etwork is not detect 12 16	ted			Severity: (MEDIUM) Number of detections: 4 Open asset	Send to Incident Management Close event

#### Figure 39

Usecase incident procedure stage are described in Table 9.

Control	Description	Stage
Send to Incident Management	Incident registration, which will immediately transfer the incident to the Incident Management application and automatically fill in all the data in the form of a new incident	New events Processed events
Close	Closing the incident, which allows to close the current event	Processed events

#### Table 9

**Remark:** it is possible to combine multiple events into a single incident and register it as a single incident in the Incident Management application. Updating information in Inventory, when the incident status is updated, will be performed automatically for all events contained in it.

#### 9.5 Connectors and Mapping

The process of data aggregation by an application from external sources is quite complex and requires consideration of many factors. Software modules, that allow to saturate the Inventory table with information from specific external sources, are called connectors. The purpose of the connector includes obtaining data according to a certain protocol, their preprocessing and reduction to the desired format and subsequent mapping of values to certain fields Inventory. The application implements the plugin extensible concept of management of installed connectors. Thus, each connector to an external source is supplied as a separate package containing the software module of the connector. The necessary connectors can be downloaded through the admin panel and perform further configuration.

Currently, for the application is implemented a significant number of different integration connectors for the most popular services and systems. Among the list of connectors currently available the following general connectors can be found:

- Universal HTTP connector
- Active Directory connector
- Universal connector for QRadar Reference Data
- Connectors for QRadar Assets DB, QRadar Group Policies, QRadar Log Sources, QRadar QVM Assets and QRadar Network Hierarchy
- Transportation connectors (IMAP, SSH)
- Connectors-parsers (XLSX Parser, CSV Parser)
- Connectors to a number of relational and non-relational databases (MySQL, PostgreSQL. MongoDB, MSSQL)
- Connectors for a wide range of popular services and systems (Defender ATP, McAfee, Symantec, Cisco Prime, SCCM, Tenable SC, vCenter)

The application has a wide range of integrations for uploading and aggregating data from external systems. It should be noted, that transportation connectors can only act as an unloading mechanism and support the creation of processing chains from multiple connectors as they have a separate configuration parameter called Additional parser, which allows to select a connector for the next pipeline processing. Scenarios can be implemented, when data, such as a daily report, is retrieved through a transportation connector and passed to the input of the next connector, which can be one of the parser connectors. Thus, the processing chain from several connectors is formed.

The process of creating a new connector is simple and comes down to writing a simple script to fetch data and describe a metadata file. Python and JavaScript are supported.

Connectors are divided the returned data into 2 types: those, that provide direct mapping, and those, that operate in cross-mapping mode and operate processing rules in data aggregation.

Direct mapping occurs, when the connector returns a set of data, that conceptually corresponds to the essence of the Inventory table record. Inventory combines data from different sources, so information about the same network assets may be repeated, so to avoid duplication each entry from the connector must be mapped to the corresponding Inventory entry based on a unique key (or several keys). Within the application this concept is implemented on the basis of the primary fields of the Inventory table. So during the registration of a new field the checkbox is immediately indicating, that this field has the role of a unique identifier during mapping. Thus, in the process of obtaining connector data each record is checked for the presence of a corresponding record for this asset in the Inventory table. If this condition is met, the existing record is supplemented with information based on certain field mapping rules, otherwise a new record is created.

Another type of connectors are connectors that work in cross-mapping mode. They return individual data collections, that are conceptually related to individual entities and do not related to the assets defined in Inventory. The logic of processing the rules can be different and their number is not limited to one. Thus, connectors operating in cross-mapping mode allow to supplement Inventory records with information from third-party data collections based on certain rules with the logic of comparison.

Conceptually the process of data aggregation by the application is an iterative multi-stage process consisting of several main stages:

1. Launch connectors with direct mappings, that can be used at the moment according to their schedule and frequency. If no primary mapping field is defined for any of the connectors or a failure occurs, when trying to upload data from an external source, the mapping for that connector is skipped on the current iteration of the aggregation process.

2. Complement information with cross-mapping connectors

3. Calculation of calculated fields. At this point all external source data in the current iteration has already been pulled up and mapped to the Inventory fields. At this stage the calculation logic based on the dependent fields can already be performed

4. Start the process of calculating of Inventory usecases on the basis of registered rules. Records are analyzed for anomalies and inconsistencies, new events are formed or detections are added to existing ones.

Because the Inventory table data must be up-to-date and must not contain outdated information, the process of starting data aggregation is iterative and is performed automatically at regular intervals. In this case for each connector it is possible to specify the interval, at which it will be activated. Thus, the Inventory table data is dynamic and constantly updated and the refresh rate for different sources can be adjusted and the connectors, that run on each of the iterations, may be different.

A separate block of the admin panel is responsible for controlling the connectors installed in the application. This block is called **CONNECTORS** (Figure 40). This functionality is available in a **full version only** (Inventory Plus). In Inventory for QRadar editing of connectors is available.

#### ITS INVENTORY for QRadar User Guide



🖧 Actions	
Networks	
Ø Usecases	
Settings	
🕸 SEC token	
Connectors	
QRadar Assets DB 🛛 2	Welcome to the app configuration page!
Inventory Base	Use navbar menu to open for self main features, or check details in the documentation
DNS Lookup	Get start! View Docs
QRadar Log Sources	
ORadar Network Hiera	
QRadar Ref Data	
L Import	
Go back to dashboard	

Figure 40

The currently installed connectors in the application are displayed here. The blue label provides information about the number of mapped primary fields for this connector (i.e. the fields, that act as the record ID and therefore on the basis, of which the Inventory table records are mapped).

At the bottom of this section is the Import button is placed, which allows to download and install a new connector in the application or import an external NPM-module for use in post-processing functions and calculated fields.

Open the settings of each of the connectors by clicking on the appropriate menu section. The Active Directory test connector settings are shown on Figure 41.

Active Directory Test	LDAP native connector	5 minutes V Disable & Upgrade Uninstall
Installed By:	Installation Time: 2021-04-09 18:20:46	Last Change Time: 2021-07-19 14:59:46
Changed By:	Author: IT Specialist	Keywords: Active Directory LDAP
		Disable assets creating Version: 1.0.0
1 Setup	(2) Test	- ③ Data View
LDAP Server Address *		
and a local data		
User *		
and a second second		
Password *		
Search Base *		

Figure 41

## IT\$

- Installed By users, who installed the connector
- Changed By user, who modified the connector
- Installation Time date and time, when the connector was installed
- Author the author of the connector
- Last Change Time date and time of last modification of the connector
- Keywords key tag words

• Disable assets creating – disable the creation of new Inventory table entries for this connector (useful in the case of connectors, that should work in the mode of supplementing information only)

Version – current connector version

In the upper right corner of the panel there are the managing controls, which include the following functions:

- Update time for the current source
- Enable/Disable switching the connector on or off (in this case it will not be involved in the data aggregation process)
- Upgrade installing an updated version on the current connector
- Delete deleting the connector

#### 9.5.1 Connector Configuration

**Step 1.** <u>Setup:</u> Specify configuration information and authorization data for the connector Configuration parameters differ for each type of connector and depend on its type.

For example, in case of **ACTIVE DIRECTORY** connector is necessary to enter the following details:

LDAP Server Address (necessarily) – server IP-address

• User, Password (necessarily) – user login and password for authentication on this server

• Search Base, Search Filter (necessarily) – search parameters

• Search Attributes (optional) – additional search attributes (the default set of standard attributes will be returned)

•	Only Specified Search Attributes - measure the returned data to the specified attributes
only	

At the bottom of this panel there is a control **Add custom code**, that allows to describe the custom post-processing function of the connector data, if necessary. Instructions are described in the JavaScript.

After configuring the data press RUN TEST (Figure 42).

Search Base *	
DC=service-team,DC=biz	
Search Filter *	
(objectCategory=computer)	
Search Attributes	
memberOf,objectGUID	
Only Specified Search Attributes	
Add custom code	Run test
Mapping rul	25
Mapping rule #1 Primary	Delete

Figure 42

Step 2. <u>Test:</u> Test the connection and verify, that the entered configuration data is working

If the test is successful, the connector will download the test data from the current source and allow to view them in tabular form. It is possible to select multiple test data samples and start field mapping. For direct mapping connectors select the field name from the source and specify the Inventory field, in which the value mapping needed. Based on the field type the application can automatically format values to the required standard.

#### Step 3. Data view

After testing the results will appear. Additionally it is possible to apply the post-processing function to this particular field. To do so press **ADD A DATA PROCESSING RULE** and select the registered rule (Figure 42). It is also possible t create a new rule and describe its logic in the built-in editor. When describing the post-processing function, use external libraries and pre-loaded modules into the application through the import functionality.

and states and a second		ipv4	+ View	606c563c24b3304a724fb4f3		
an an appendix the factors	101003-000	ipv4	+ View	606c566324b3304a724fb51b		
	100 000 1000	ipv4	+ View	606c568f24b3304a724fb55e		
the second line of the last	THE R. LEWIS CO., LANSING	lpv4	+ View	606c571524b3304a724fbddf		
< 1 2 3 4 > Start mapping or add a data processing rule						

Figure 43

After pressing **SAVE** the rule will be added to the list of mapping rules for the current connector.

Step 4. Mapping. Applying of mapping new fields

The mapping list of all fields is displayed in the section Mapping rules (Figure 44).

Mapping rules					
Mapping rule #1 Primary Common Name	~	Service Team V PC	Delete Name v		
Mapping rule #2 Primary objectGUID	v	AD Object GUID	Delete		
Mapping rule #3	× _	IP address V	Delete		
Mapping rule #4	×	Last logon time	Delete		

Figure 44

It is possible to change or delete the rule logic. For rules, that use application fields, when mapping Primary, an additional label is displayed, which indicates, that this rule is primary, and therefore based on it will be mapping the records of the current connector.



One of the connectors is built into the application and does not require installation. It is called Inventory Base (Figure 45) and is intended to process the results of the network scanning Inventory module and does not require additional parameters for configuration.

Inventory Base	tory Base General Inventory connector to internal base records database		5 minutes v Disable 초 Upgrade Uninstall	
Installed By: System	Installation Tin	ne: 2021-04-05 19:33:27	Author: IT Specialis	t
				Disable assets creating Version: 1.0.0
1 Setup	(2) Test		— (3) Data View ————	(4) Mapping
Add custom code				Run test
		Mapping rules		
Mapping rule #1 Prima	νγ.			Delete
Name	✓ →	PC Name	. ~	

Figure 45



#### **Contact us**

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