

Rellevate Bank Account Set Up



Step 1: Check for Welcome Email from Rellevate and click here.

Welcome to Rellevate Digital Account!



dev-noreply@rellevate.com <dev-noreply@rellevate.com>

To: matt@paymenture.com



Wednesday, May 10, 2023 at 10:53 AM



Sam:

On behalf of Avini Health Old, welcome to Rellevate Digital Account. Let's get you started on your path to financial wellness:

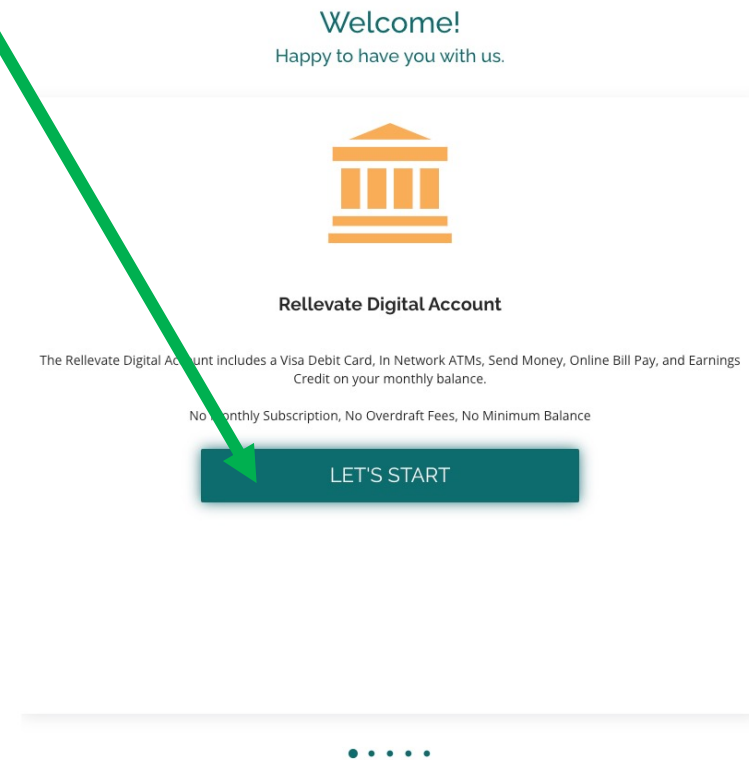
Download the Rellevate app on the Apple Store or Google Play. Click the link below to access your new benefits:

[Click Here](#)

Pay Any-Day ¹

With Pay Any-Day you can access up to 50% of your pay before payday. No need to use other costly options to access money between paychecks.

Step 2: Click on the Let's Start button.



Step 3: Locate security code in email.

Rellevate Verification code - 15:14:35



dev-noreply@rellevate.com <dev-noreply@rellevate.com>

To: matt@paymenture.com

Yesterday at 3:14 PM



RELLEVATE

The verification code is 908400

Questions?

Call 1.475.275.9698

For Online Account Access:

rellevate.com

Step 4: Enter security code here and click continue.



Let's setup Your Credentials

Your onboarding process was already started, to continue with it, we need to confirm your email address first. We just sent a security code to your inbox.

Email*

matt@paymenture.com

Security Code

908400

[Resend Code](#)

Enter the 6 Digit Code sent to your email

CONTINUE

Step 5: Create secure password and click continue.



Let's setup Your Credentials

Username*

matt@paymenture.com

Password*

.....

Confirm Password*

- The password must have at least 6 characters and 20 characters maximum
- It must contain at least one number
- It must contain at least one special character, e.g., _!@#\$%&*

CONTINUE

Step 6: Click continue.



You are on the way!

Your credentials had been created.
Congratulations.

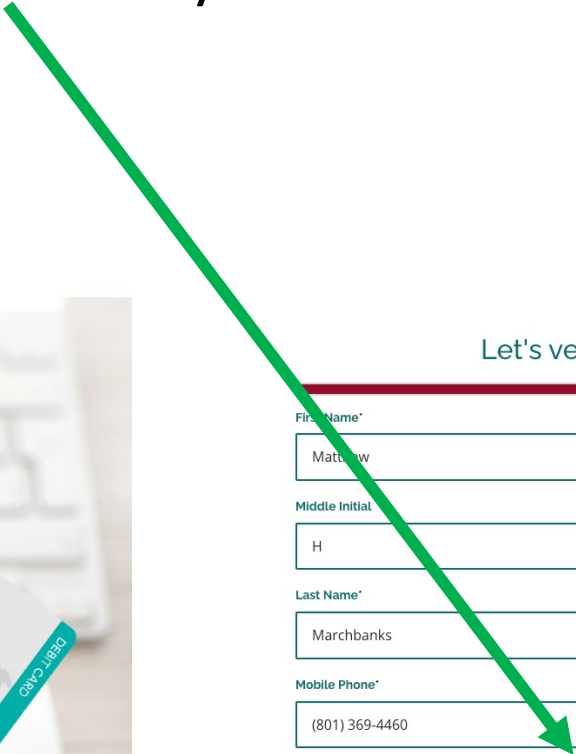
Next we need to verify your Personal Information.

CONTINUE

Step 7: Choose security image and click select.



Step 8: Enter personal information only.



Let's verify Personal Information

First Name*

Matthew

Middle Initial

H

Last Name*

Marchbanks

Mobile Phone*

(801) 369-4460

Home Phone

DOB*

01/24/1976

SSN or ITIN*

.....

NEXT

Step 9: Enter address information.



Let's verify Personal Information

Residential Address*

940 N 980 W

Apt. unit, suite, or floor #

City*

OREM

State*

UT

Zip Code*

84057

☒ Mailing Address is same as Residential

CONTINUE

Step 10: Click acknowledge fee schedule.



Fee Schedule

Monthly fee	Per purchase	ATM withdrawal	Cash reload
\$0	\$0	\$1.95* In Network \$2.95* Out of Network	N/A

ATM balance inquiry (in network or out of network)	\$1.95 / \$2.95
Customer Service (automated IVR or Live Agent)	\$0
Inactivity	\$0

We charge other types of fees. Some of them are:

Pay Any-Day Transaction	\$2.95***
Instant Bill Pay (coming soon)	\$2.95
Instant Send Money	\$2.95**
Card Replacement	\$4.95
Expedited Card Delivery	\$14.95

* Network ATM / Allpoint ATM- 2 transactions per month no fee with withdrawal or balance inquiry. After 2 transactions, \$1.95 per transaction. ** Instant Send Money- Me to Me, sending via Visa Debit Card to other Personal Accounts 2 transactions per month no fee. After 2 transactions, \$2.95 per transaction. Instant Send Money- Person to Person, sending money via Visa Debit Card- \$2.95 per transaction. *** Pay Any-Day- as applicable, may be waived.

No Credit or Overdraft Feature.
Register your card for FDIC insurance and other protections.
For general information about prepaid accounts, visit cfpb.gov/prepaid.
Find details and conditions for all fees and services

[Acknowledge](#)

Step 11: Click accept cardholder agreement.



CARDHOLDER AGREEMENT

ALL FEES

GET STARTED		
Card Issuance/Activation	\$0	Fee charged for activation of the card. This fee will be removed on the date of activation.
MONTHLY USAGE		
Monthly Fee	\$0	This fee will be deducted from your Card Account each month, beginning on the first month after date of activation and each month thereafter on the first few days of the month
ADD MONEY		
Pay Any-Day	\$2.95	This is our fee for using Pay Any-Day. It is a per transaction fee**
Direct Deposit	\$0	
Vanilla Direct Reload	N/A	
GET /SEND CASH		
Domestic ATM Withdrawal / In Network ATM / Allpoint Network	\$0 / 1.95	This is our fee for using In Network ATM / Allpoint. 2 transact. no fee per month, after 2, there is a \$1.95 fee. See below for detail.
Domestic ATM Withdrawal / Out of Network ATM	\$2.95	This is our fee for using an Out of Network ATM. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
Over the Counter Cash Withdraw	N/A	Assessed each time the Card is used at an Over the Counter/In-Person Bank Teller. The Bank/Financial Institution may charge an additional fee for each transaction.

Decline

Accept

Step 12: Click accept account agreement.



DIGITAL ACCOUNT AGREEMENT / TERMS & CONDITIONS

Revision Date: April 18, 2022

IMPORTANT - PLEASE READ CAREFULLY. THIS AGREEMENT CONTAINS AN ARBITRATION PROVISION ("ARBITRATION CLAUSE") REQUIRING CLAIMS TO BE RESOLVED BY WAY OF BINDING ARBITRATION AND WAIVING A RIGHT TO TRIAL BY JURY AND TO PARTICIPATE IN CLASS ACTIONS. RELLEVATE FACILITATES BANKING SERVICES THROUGH SUTTON BANK.

CUSTOMER SERVICE CONTACT INFORMATION:
Address: 700 Canal Street, 1st Floor, Stamford, CT 06902
Website: info@rellevate.com
Toll-Free Customer Service Number: 1(833) 354-0972

1. THE ACCOUNT

This Rellevate Digital Account Agreement (this "Agreement") represents an agreement between you and Rellevate, Inc. ("Rellevate") and contains the terms and conditions governing the Rellevate Digital Account program (the "Program"), including the Rellevate Digital Account (the "Account") and any reward, discount, and promotional offers related thereto. Rellevate facilitates banking services through Sutton Bank. By clicking the ACCEPT on the website or by using the account you agree to be bound by this Agreement. The Fee Schedule, is available in Section 19 and on the website at www.rellevate.com applies to your use of the Account and is incorporated into this Agreement by this reference as are the Pay Any-Day, Bill Pay and Send Money Terms of Use. If you do not agree to be bound by the Agreement and these Terms of Use, click on the [I Don't Accept] button below and do not activate or use the Account. Please contact Customer Service at 1 (833) 354-0972 to cancel.

2. ELIGIBILITY/REPRESENTATIONS AND WARRANTIES

You understand that by signing up for an Account you represent and warrant that (a) you are at least 18 years old, (or older if you reside in a state where the majority age is older) (b) you reside in the United States, Puerto Rico, or the District of Columbia (with a valid U.S. tax ID); (c) you have provided us with a verifiable U.S. street address (not a P.O. Box); (d) all information you submit is truthful and accurate and you will maintain the accuracy of such information; (e) your use of the Website and/or the Account does not violate any applicable law or regulation; and (f) you received a copy of this agreement and our Privacy Policy and agree to be bound by and comply with its terms.

3. ADDRESS AND NAME CHANGES

Decline Accept

Step 13: Click accept esign disclosure.



ESIGN DISCLOSURE

Your Consent. To the extent permitted by applicable law, you consent to use electronic signatures and to electronically receive all records, notices, statements, communications, and other items for all services provided to you under this Agreement and in connection with your relationship with us (collectively, "Communications") that we may otherwise be required to send or provide you in paper form (e.g., by mail). By accepting and agreeing to this Agreement electronically, you represent that: (1) you have read and understand this consent to use electronic signatures and to receive Communications electronically; (2) you satisfy the minimum hardware and software requirements specified below; and (3) your consent will remain in effect until you withdraw your consent as specified below.

Hardware and Software Requirements. In order to access and retain Communications provided to you electronically, you must have: (1) a valid email address; (2) a computer or other mobile device (such as tablet or smart phone) that operates on a platform like Windows or a Mac environment; (3) a connection to the Internet; (4) a Current Version of Internet Explorer 8 (or higher), Mozilla Firefox 7.0, Safari 5, or Chrome 15; (5) a Current Version of a program that accurately reads and displays PDF files, such as Adobe Acrobat Reader version 7 or higher; (6) a computer or device and an operating system capable of supporting all of the above; and (7) a printer to print out and save Communications in paper form or electronic storage to retain Communications in an electronic form. "Current Version" means a version of the software that is currently being supported by its publisher.

Your Right to Withdraw Your Consent. Your consent to receive Communications electronically will remain in effect until you withdraw it. You may withdraw your consent to receive further Communications electronically at any time by calling 1.833.354.0972. If you withdraw your consent to receive Communications electronically, we will close your Card Account and return your remaining Card Account balance as set forth in this Agreement, and you will no longer be able to use your Card or participate in the Program, except as expressly provided in this Agreement. Any withdrawal of your consent to receive Communications electronically will be effective only after we have a reasonable period of time to process your withdrawal. Please note that your withdrawal of consent to receive Communications electronically will not apply to Communications electronically provided by us to you before the withdrawal of your consent becomes effective.

Copies of Communications. You should print and save and/or electronically save a copy of all Communications that we send to you electronically.


Address or Name Changes. You are responsible for notifying us of any change in your name, physical address, mailing address, email address, or phone number. Requests for address or name changes may be subject to additional verification requirements. To change your email or phone number you can login to your account at www.rellivate.com and update or call 833.354.0972. To change your address, please call 833.354.0972.

We will attempt to communicate with you only by use of the most recent contact information you have provided to us. You agree that any notice or communication sent to you at an address noted in our records shall be effective unless we have received an address change notice from you.

We cannot accept responsibility for any email messages not received by you or for any delay in the receipt or delivery of any email notification. If you make your email account available to any other individual, you agree that you are responsible for any release of any Card Account information to such individual.

Decline Accept

Step 14: Review information and confirm accuracy.



A stylized illustration of a person with dark hair and glasses, wearing an orange sweater with a lightning bolt pattern, sitting at a desk with a laptop. Above the person are various security-related icons: a document with a checkmark, a cloud with a padlock, a key, a folder, a shield with a padlock, and a person icon with a padlock. Dashed lines connect these icons to a central computer monitor icon that also has a padlock on it.

Review Information

EMAIL
matt@paymenture.com

NAME
Matthew Marchbanks

RESIDENTIAL ADDRESS

MAILING ADDRESS

SSN OR ITIN

EMPLOYER #
2190

DOB

PRIMARY PHONE #

EMPLOYEE #
2

EDIT

CONFIRM

Set up is complete. Click go to dashboard.



Great, You are set!



Success

If you need anything, get in touch with us at 1-833-354-0972.

GO TO DASHBOARD

Check out your new bank account.

 Hide menu

 Dashboard

[My Account](#) My Card

Agreements

Good afternoon, Matthew.

ACCOUNTS

It may take up to 30 minutes for account information to load. Log out, grab a cup of coffee, and come back later!



CARDS

Your card is on its way, it should arrive within 6-9 days.

