



Rebuild Ukraine, Water Solar Recovery Forum

# Tariff and Cost recovery issues in Ukraine

## Technical assessment on water tariff and cost-structure in Ukraine

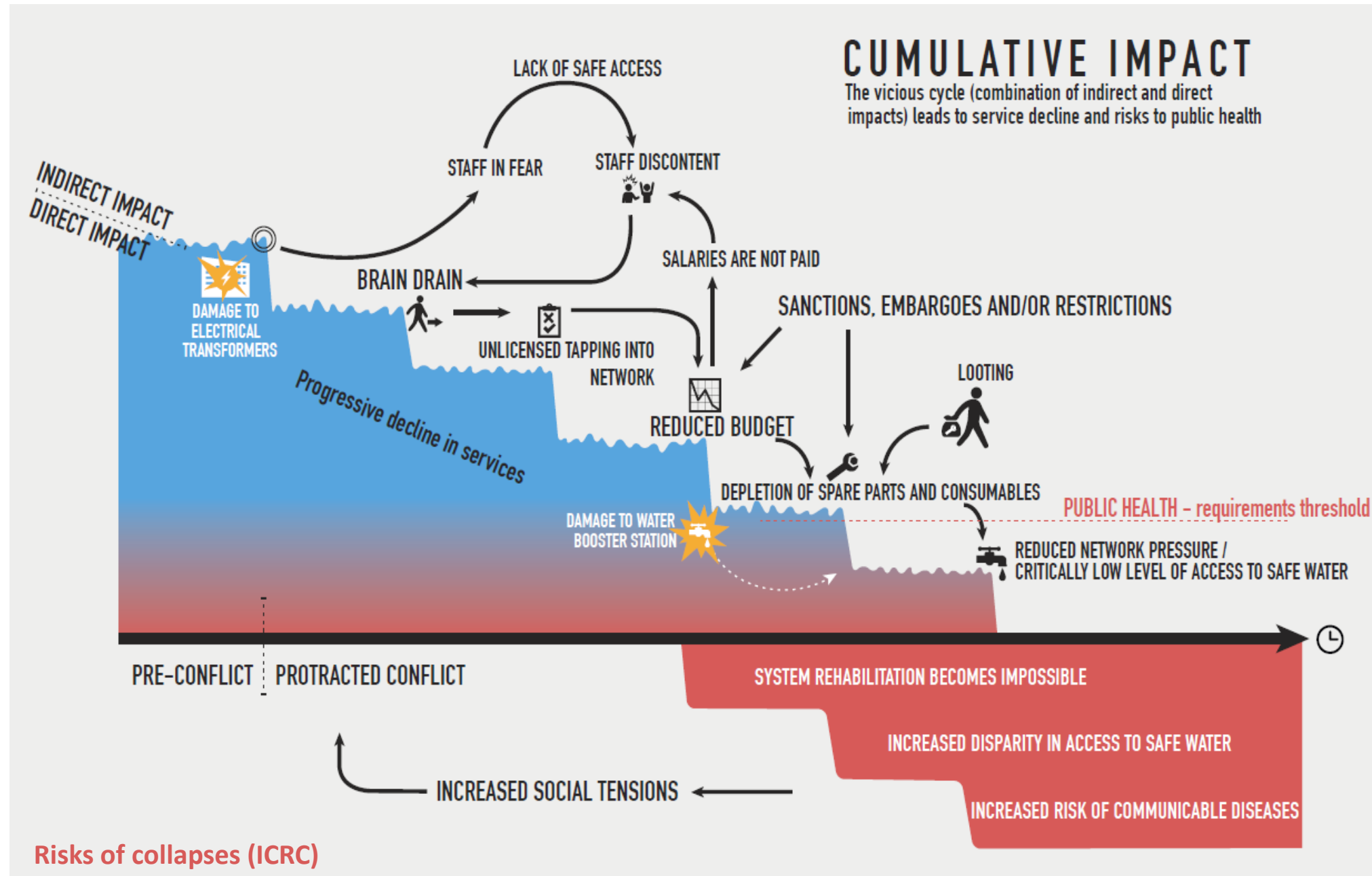
**Objective:** Evidence based policy dialogue towards gradual reforms of the water tariff structure

#	Deliverable	Description
1	<a href="#"><u>State of play: current situation analysis</u></a>	<ul style="list-style-type: none"><li>• Critical VK situation (financial &amp; technical)</li><li>• National Regulator Jurisdiction &amp; tariff adjustment procedure</li><li>• War-induced challenges</li></ul>
2	<a href="#"><u>Options for pro-poor tariff systems</u></a>	<ul style="list-style-type: none"><li>• Household expenditure on water vs income level</li><li>• Increasing block rate tariff model</li><li>• Cross-subsidies for water sector</li></ul>
3	<a href="#"><u>Path to EU integration</u></a>	<ul style="list-style-type: none"><li>• Strengths &amp; Weaknesses of Ukrainian water sector</li><li>• EU integration roadmap (governance &amp; standards)</li><li>• Suitable EU “model” countries</li></ul>
4	<b>Analysis of updated tariff for business consumers</b>	May-June 2024: tariff increases for business consumers across 37 water utilities (+ 17% to 136% for WS / + 26% to 144% Sewerage) → impacts on cost recovery ?
5	<a href="#"><u>Policy brief</u></a>	Consultative process, co-signed by key partners for advocacy

# Issues and challenges

## Devastating war:

- systemic underperformance
- management constraints
- chronic underinvestment
- lack of sustainability and service failure
- incomplete legal and regulatory requirements
- tariffs do not allow for cost recovery, not even for operating costs (<85%)



## Snapshot: Overall situation for WSS in Ukraine

**70%**

Population of Ukraine with access to centralized piped water supply  
**10 million** without piped water supply

**50%**

Population of Ukraine with access to centralized wastewater collection and treatment  
**20 million** without piped water supply

**>30%**

Distributed water not in compliance with drinking water standards

**33%**

Urban sewage treated

**55%**

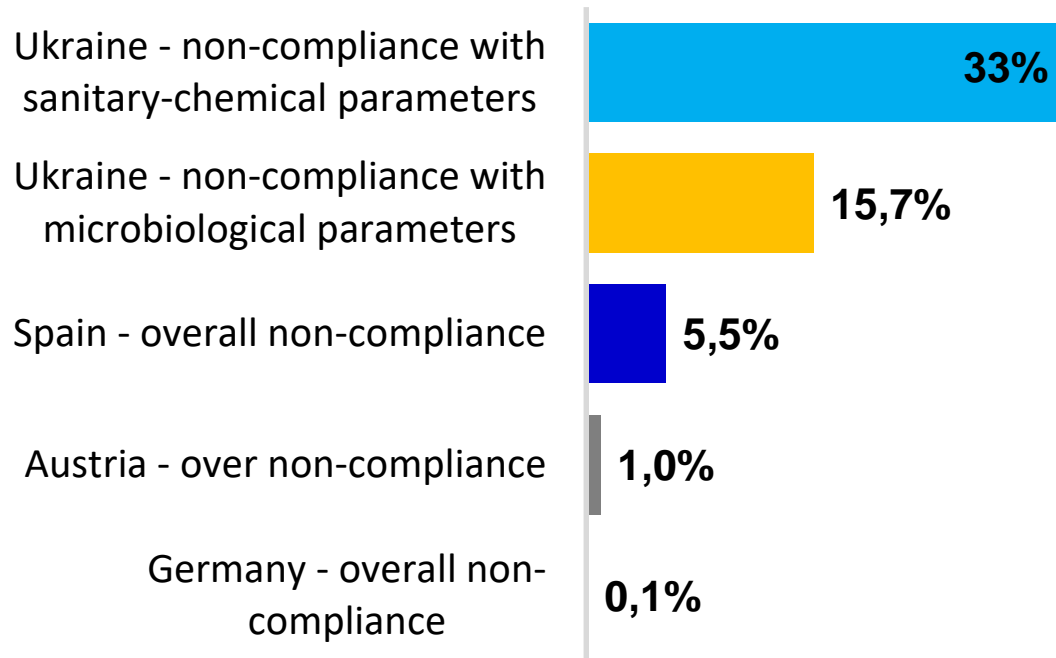
Respondents (9,000 households) refrain from using piped water for drinking purposes due to poor tap water quality

**70-90%**

Depreciation of fixed assets of enterprises as of 01.01.2021  
*National Targeted Social Program "Drinking Water of Ukraine" 2022-2032*

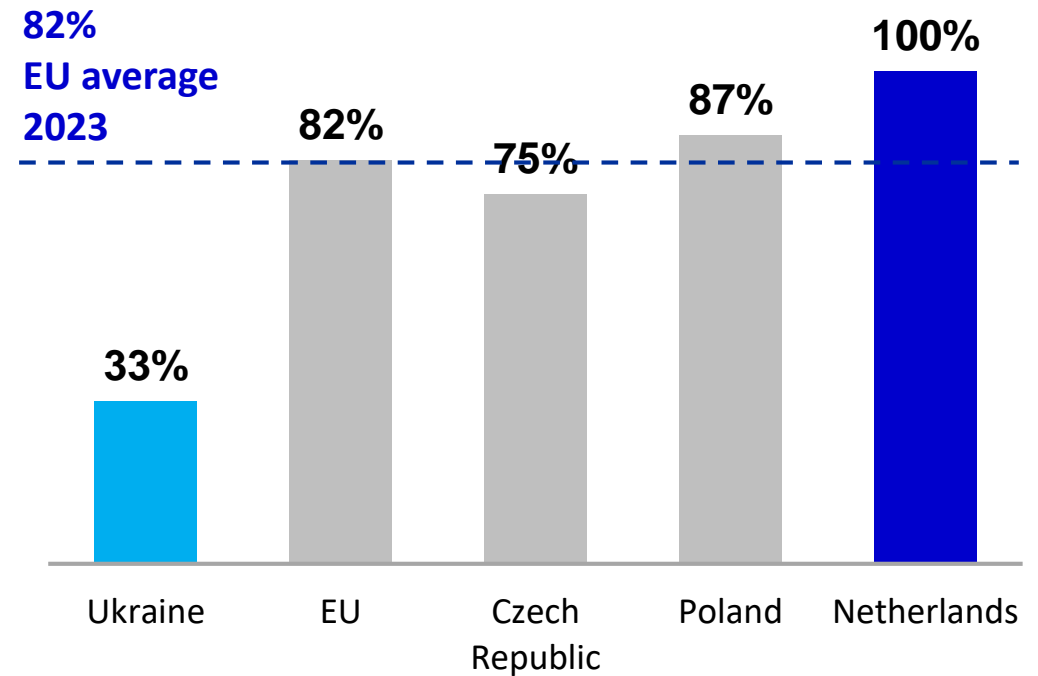
## Challenging path towards EU integration for the WSS sector

### Non-compliance with drinking water standards



Sources: *Ministry of Ecology & Natural Resources of Ukraine*, *Spanish Ministry of Health*, *German Ministry of Health & Environment*

### Proportion of urban sewage treated (Ukraine vs EU countries)



Sources: *Danube Water Program*, <https://water.europa.eu/>

## Cost Recovery (2023)

### Ukraine



**55-65%**

% of cost water utilities recover

### European Union

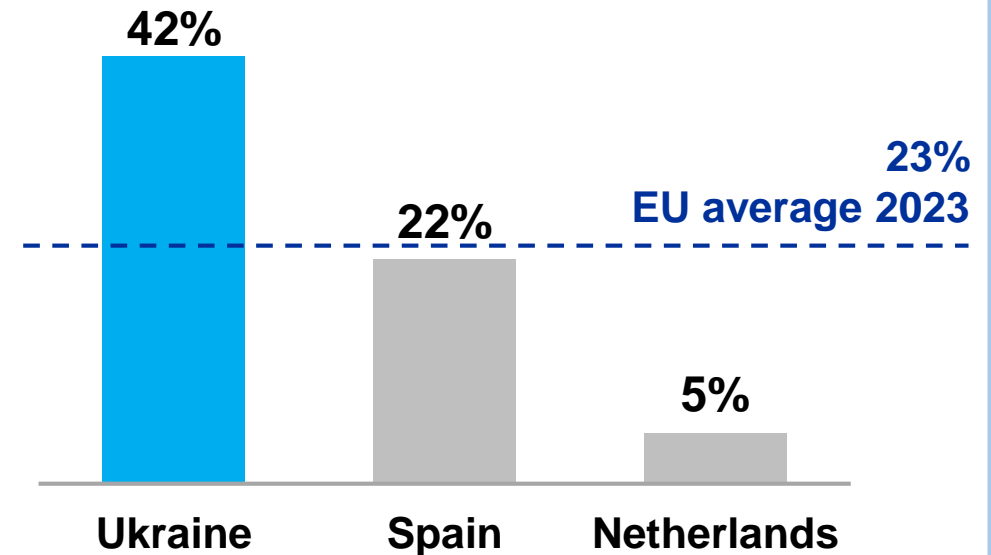


**100%**

- **Denmark** = 98% tariff + 2% public budget
- **Netherlands** = 40% tariff + 60% public budget
- **Sweden** = 0% tariff + 100 % public budget

Source: OECD

## Non-revenue water (2023)



Sources: MinRegion & World Bank, Ukrainian Vodokanal Association, EC,



## War damages and Losses (Dec 2023)

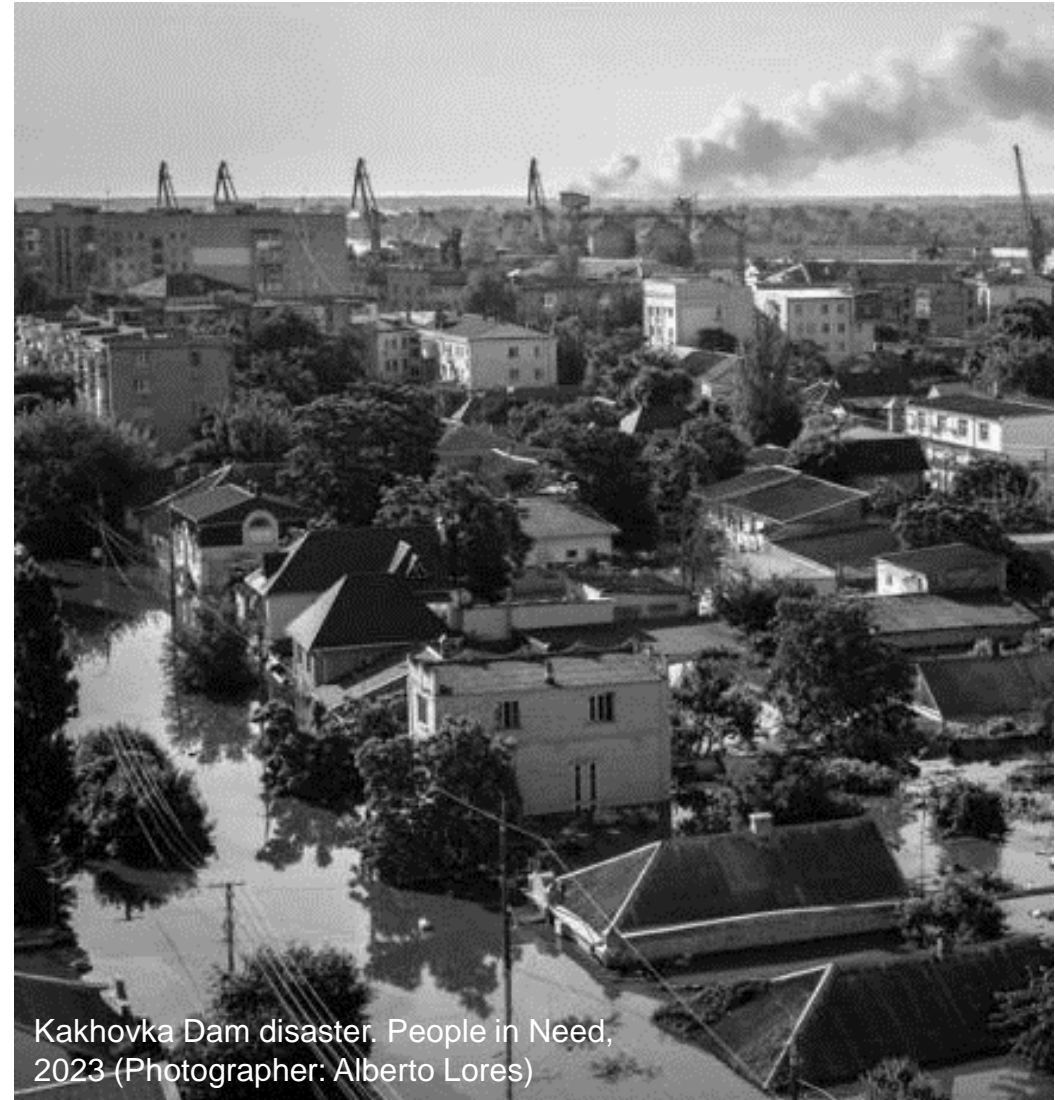
Total WSS recovery and **reconstruction needs: \$11.1 billion** for the 10 years from 2024–2033

Total **physical damage** for water supply and sanitation sector: **\$4 billion**

Total losses in the sector: **\$11.6 billion**

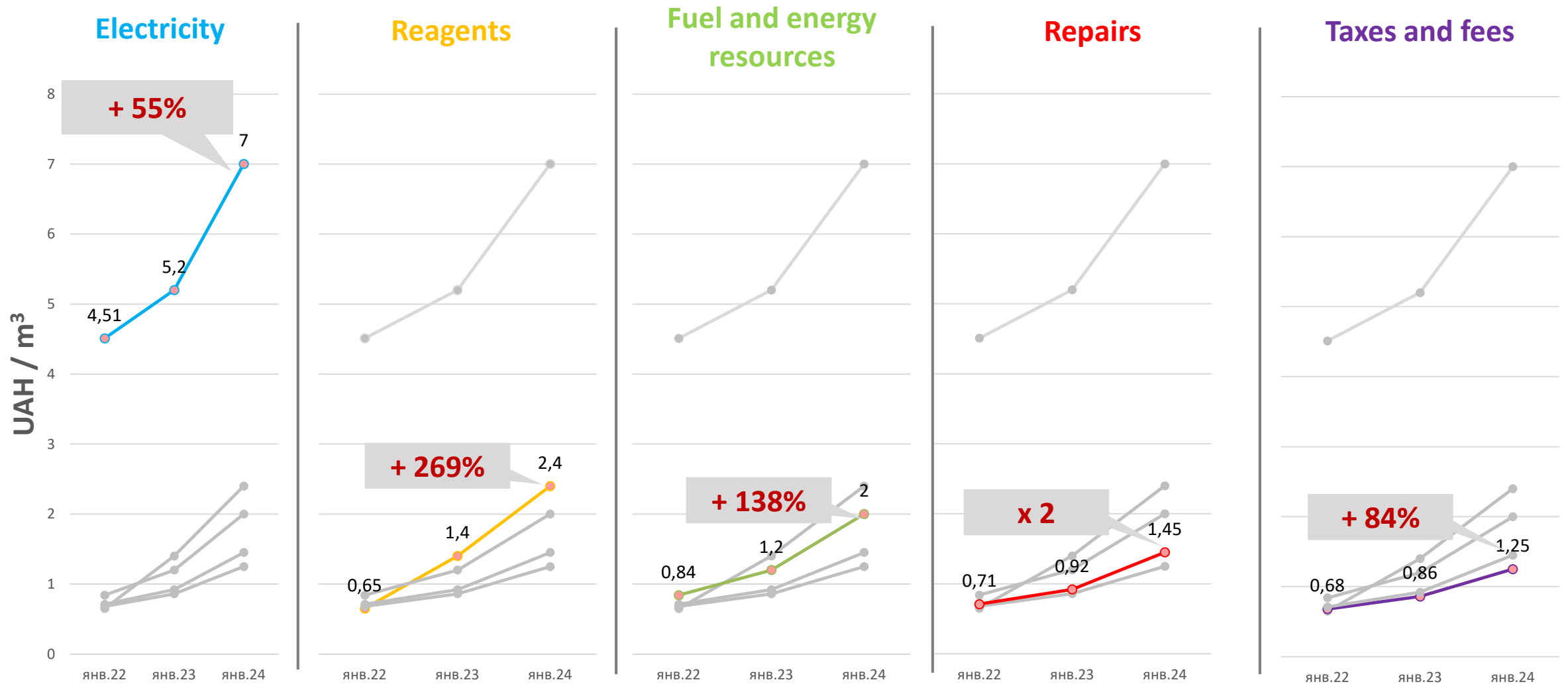
- **Lost revenues** WSS services due to war ~ **40%** of the total losses in the sector ~ **\$ 4.6 billion**
- **Losses** due to **energy** consumption ~ **\$3.5 billion**

Source: RDNA 2 and RDNA 3



Kakhovka Dam disaster. People in Need, 2023 (Photographer: Alberto Lores)

## Operating cost increase



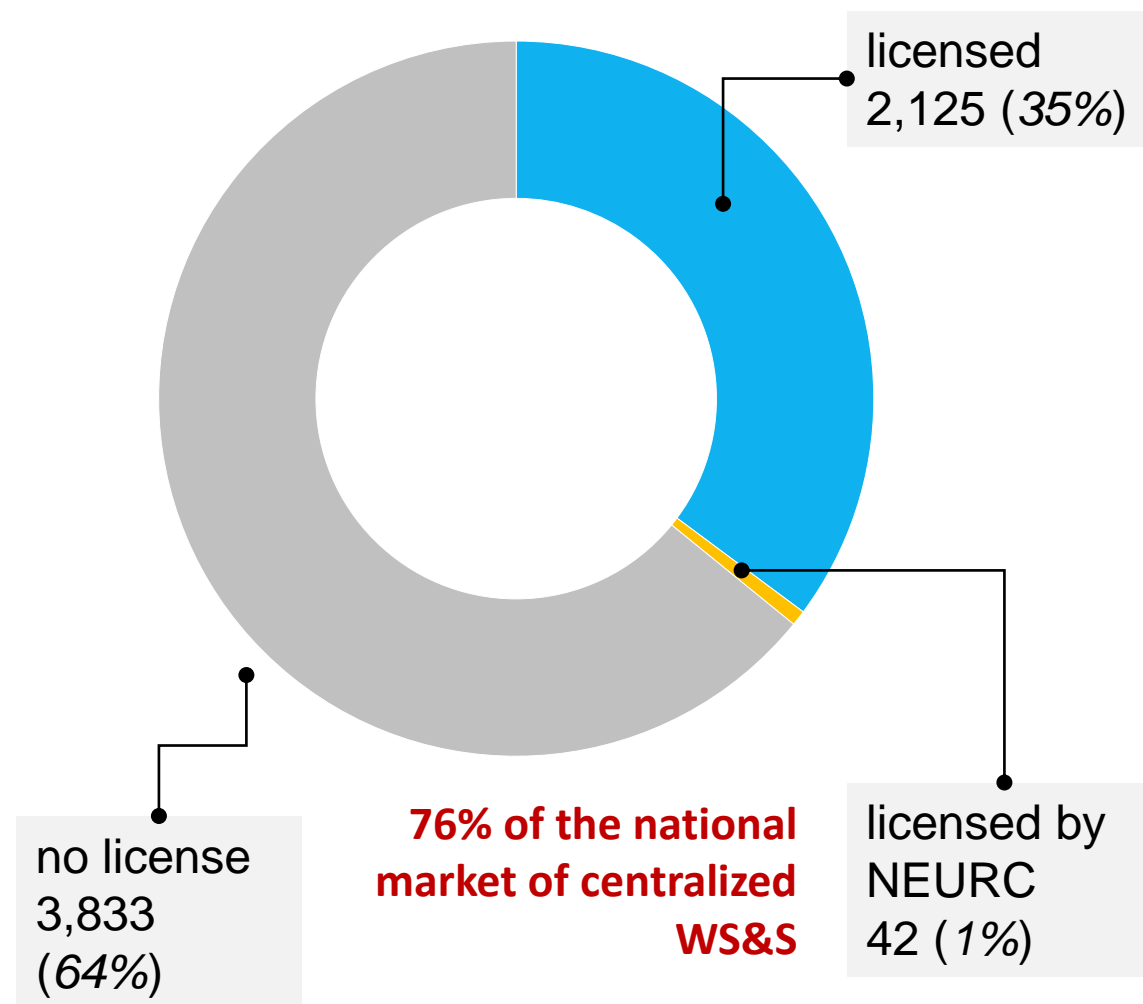


## Background: Water Tariff Study

### Current tariff structure: 1-block volumetric tariff per cubic meter:

- Applied to consumption volume, calculated according to meter readings or consumptions norms.
- Consumption norms: 95 liters – 300 l/c/d (EU ~ 124) decided by city administration

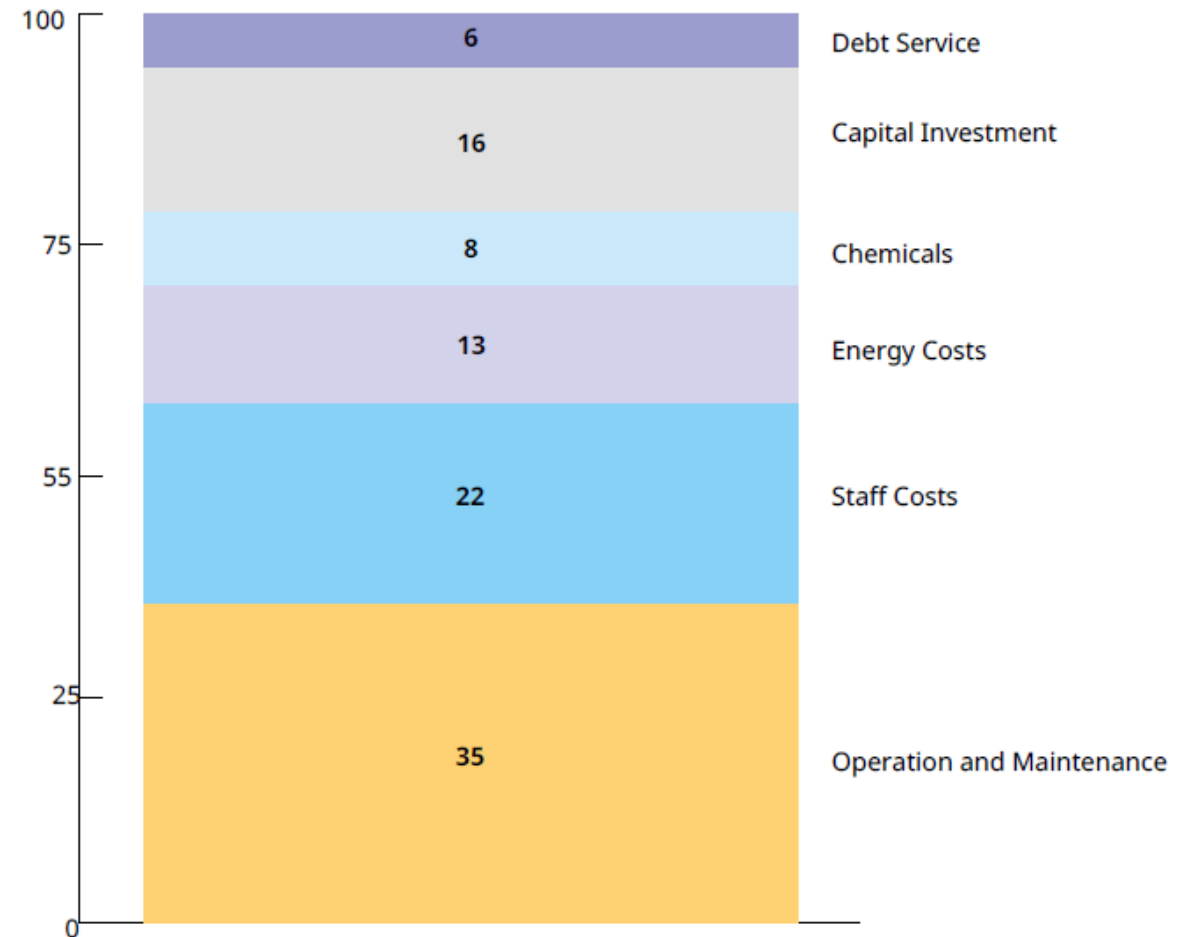
Scope: 42 vodokanals licensed by NEURC representing 76% of total population



## Cost vs revenues for WS&S Services



Theoretical Breakdown of Water Bill Expenses for Average EU Water Facility (in %)



## Cost vs revenues for WS&S Services (UAH/m<sup>3</sup>)

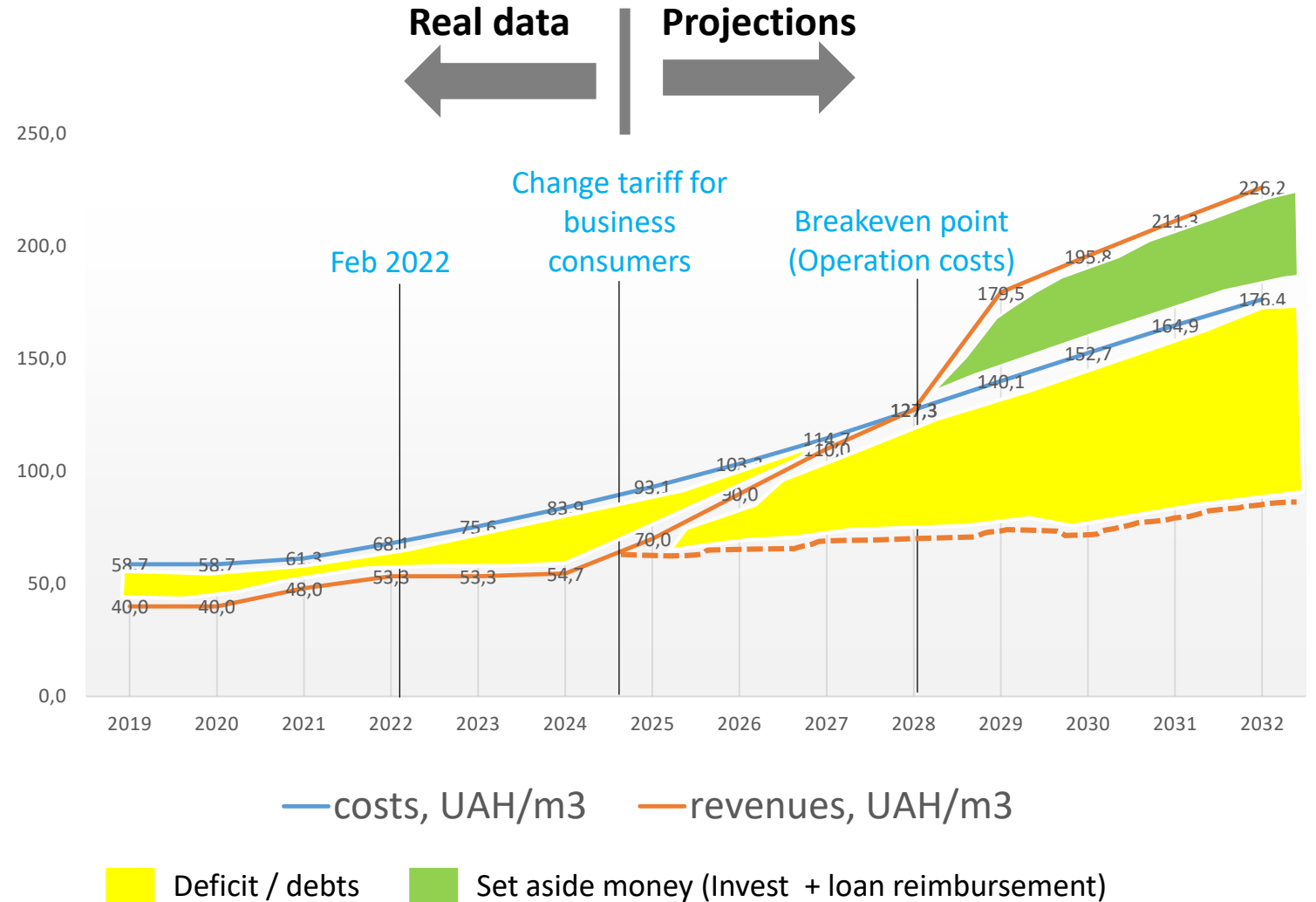
**2018 – 2022 Feb:** Actual status

**2022 Feb – 2024:** widening gap

**June 24:** increased tariff for business consumers (37 utilities):

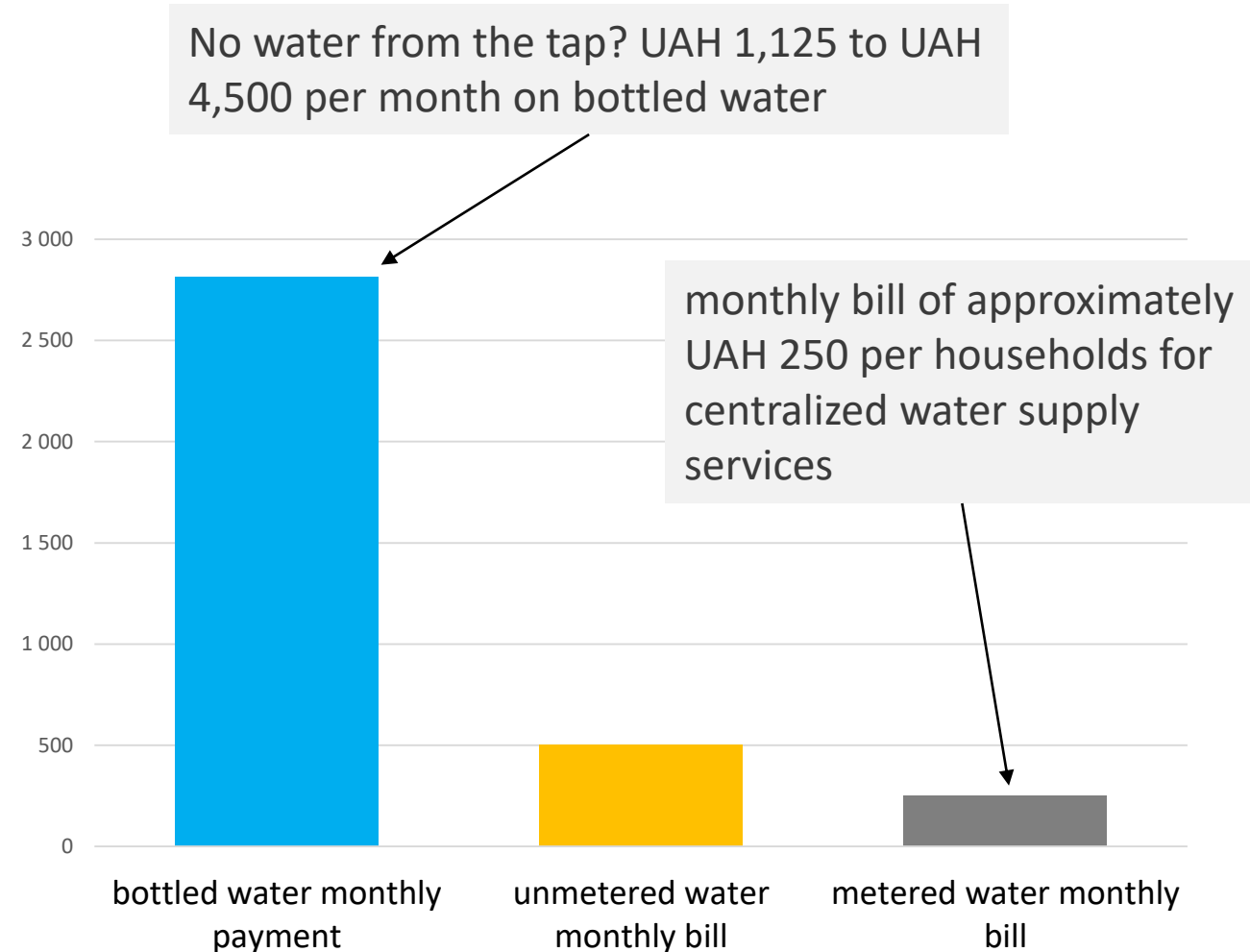
- + 17% to 136% for WS
- + 26% to 144% for sewerage
- cost recovery rates from 66.9% for water and 71.0% for sewerage to 74-76%

**2024 onwards,** achieving cost recovery + set aside funds



## Situation of low-income households for tariff

- **Poverty in Ukraine: 5.5% in 2021 to 22% in 2023**
- **Pushing 7 million people into poverty.**
  
- UKR households pay ~ 1.8% of their income for WSS services
- up to 5.6% for low-income households and 6.8% for the poorest consumers (norm ~ 3-5% )
  
- Consumers that cannot afford to install individual water meters, are subsidizing better off consumers than can afford to install them.



## Tariff Models and Reform Scenarios

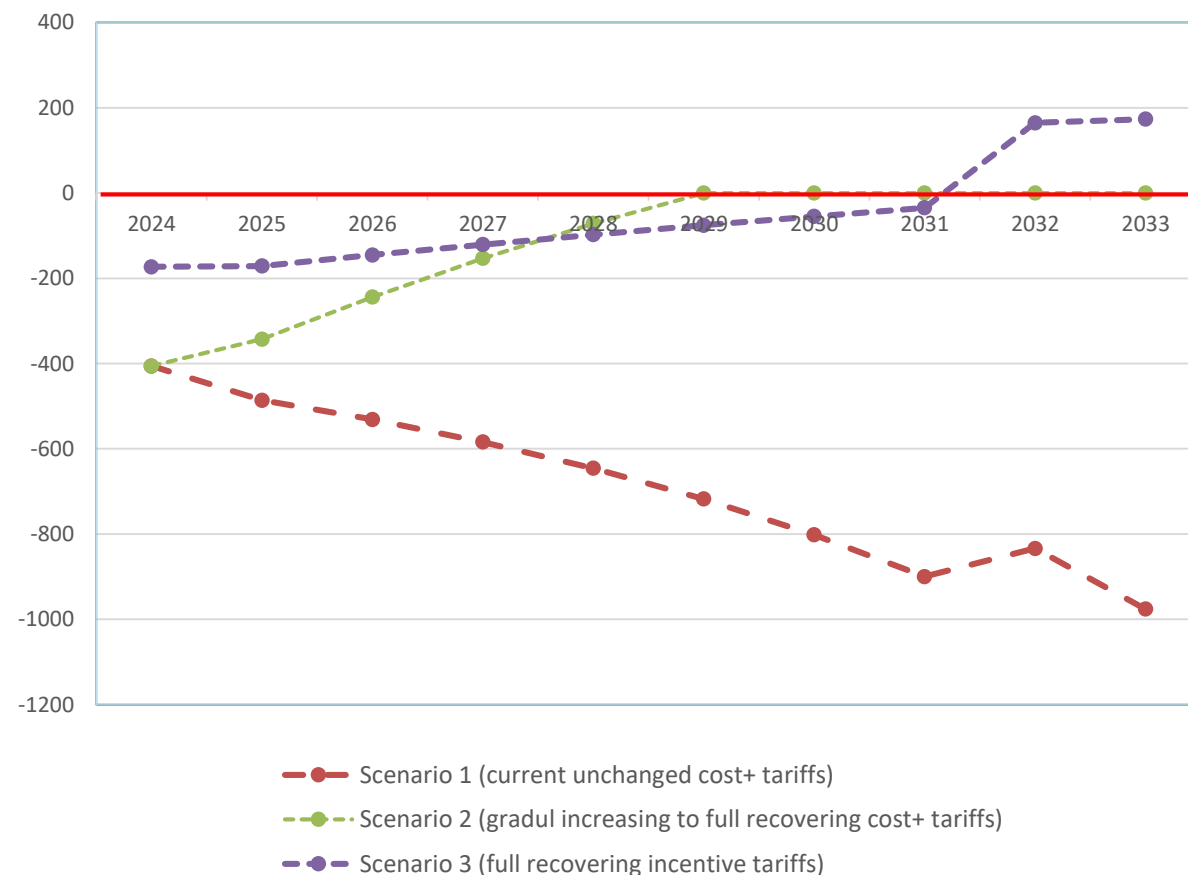
### Proposed Tariff Models

- **Increased block tariff (IBT):** the more you consume, higher is the unit cost; affordable basic "lifeline" rate; needs metering; promotes conservation
- **Two-Part Tariff** (*like for energy in Ukraine*): Fixed service fee + usage rate; Cost-based structure; Customer type flexibility

### Reform scenarios:

- **Scenario 1** – ‘cost plus’ /single block with the real cost of services and NRW; **unsustainable**
- **Scenario 2** – ‘cost plus’ + gradually increased tariffs to reach the full cost recovery; **high social impact**
- **Scenario 3** – full cost recovery tariffs, incentive-based (IBT or two parts) with real cost of services and NRW. **Sustainable transition to EU-aligned tariff structure**

### Financial Modeling Results: Zhytomyr Case Study ((in million UAH)2024-2033)



## Pro-Poor Water Sector Recovery

### Ukrainian Housing Subsidies (Since 1995)

- 1.7M households, ~ UAH 1,189 monthly average
- Key Challenges: Water only 5-10% of utility bills; Inequitable consumption norms; poverty targeting

### Reform scenarios:

- Short-term Measures:
  - ✓ State budget cross-subsidies
  - ✓ Emergency utility support
  - ✓ Targeted connection subsidies
- Structural Solutions
  - ✓ Environmental Fund creation
  - ✓ Regulation enabling private sector engagement
  - ✓ EU-aligned social protection

### EU Best Practices

- Italy (50L/day free)
- Lithuania (vouchers)
- Spain (Social Fund)
- Belgium Social Water Fund (0.025€/m<sup>3</sup>)
  - ✓ €4M annual support
  - ✓ 16% households above affordability threshold
- France Housing Solidarity Fund
  - ✓ 77% public + 23% utility funding (0.5% of revenues)

## % of buildings with commercial water metering



### Individual household water metering

- Kharkiv: 65%
- ??