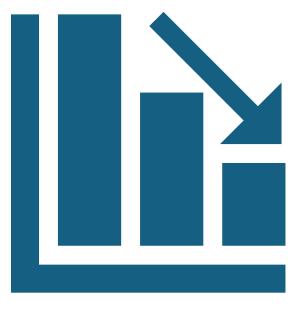
# Peer support to Ukrainian water supply and sanitation utilities

Sector initiative to assist Ukrainian water companies in recovering and improving their services through benchmarking, knowledge exchanges and training

14 November 2024, Warsaw

## Introduction

- already before the war unsatisfactory water services (in many cases) and outdated infrastructure
- situation deteriorated due to the war
- huge investments needed for recovery and improvement
- funding of investment needs on the horizon, but: successful implementation & de-risking requires water companies to be able to:
  - >prepare sound investment plans
  - >successfully apply for investment loans
  - >adequately operate (upgraded) infrastructure



# **Introduction (2)**

- IFAT Munich May 2024: request of Ukrvodokanalecologiya to its D-NL-PL partners to resume previous successful collaboration on benchmarking, knowledge exchanges and training activities
- since then, partners joined forces to be able to provide peer support to Ukrainian water companies



# Memorandum of Understanding on peer support

- goal: helping Ukrainian water companies strengthening their capacity to improve water services through the establishment of a peer support programme
- partners intend to facilitate benchmarking, knowledge exchanges and training activities to enhance the current capacity of Ukrainian water companies and prepare them for the expected recovery programmes ánd EU-accession
- partners commit to collaborate, prepare activity plans and jointly search for funding





• Association Ukrvodokanalecologiya (Ukraine)

Bavarian Environment Agency/TTW (Germany)

• EBC Foundation (The Netherlands)

Gdansk Water Foundation (Poland)



Bavarian Environment Agency







Bavarian Environment Agency



## **Technology Transfer Water (TTW) network**

- Established in 1999 by the Bavarian State Ministry of Environment and Consumer Protection (StMUV),
- Designed to support international cooperation in the field of water management,
- State-run, non- commercial initiative which offers objective and independent advisory assistance, based at the Bavarian Environment Agency (LfU),
- Dissemination of experience in the water management topic, collected within the daily business.





Bavarian Environment Agency



## What we offer

- On-site consultation,
- Exchange of experience by
  - Seminars, IWRM and on selected topics,
  - Training courses,
  - Conferences, workshops, special events (wwtp neighborhoods...),
  - Internships.....
- Translation of technical literature, publications,



F.Hirthammer

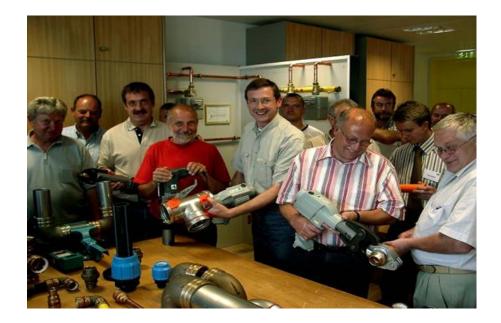




## **Capacity development**

Introduction of further education and training offers for operational staff of water supply and wastewater treatment utilities developed by DWA and DVGW

- Basic and advanced courses
- Specialised courses
- Local exchange of experiences by neighborhoods



Bavarian Environment Agency



## Activity plan 2025

- Arranging for funding
- Advanced course for potential trainers of basic courses in Bavaria
- Organisation of first pilot courses in UA or PL
- Recruiting of participants



## **EBC Foundation**

- sector initiative to improve drinking water- & wastewater services (since 2005)
- not-for-profit foundation, based in The Hague, The Netherlands and governed by European water industry partners Aquanet, FIWA, Norsk Vann, Vewin, EurEau
- mission: assisting water utilities in improving their services through benchmarking & knowledge exchanges







## What we do

- facilitating annual international benchmarking exercises for water companies across Europe and beyond
- supporting national benchmarking programmes (regional hubs in Central-/Eastern Europe)
- supporting WOPs with a benchmarking component (Ethiopia, Kenya, Peru, Philippines)



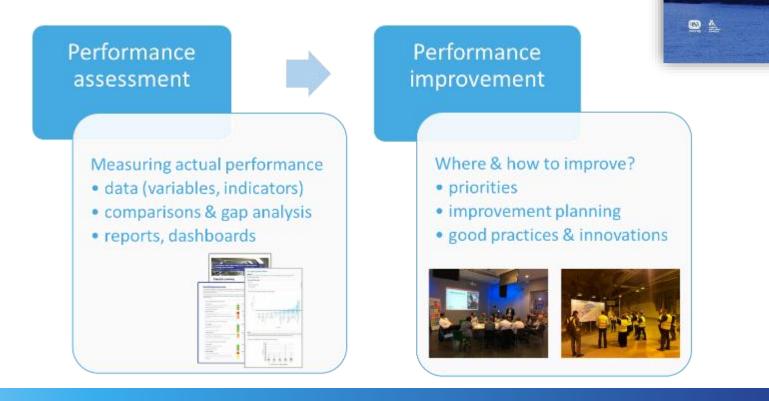


# The benchmarking concept

benchmarking definition (IWA/AWWA, 2011):

"Benchmarking is a tool for performance improvement through systematic search and adaption of leading practices"

2 consecutive steps:





Benchmarking Water Services

## **Utility network to learn from**

 since 2007: more than 250 unique utilities from Europe and beyond sharing good practices & innovations







## Activity plan 2025 (benchmarking & knowledge exchanges)



- arranging for funding
- establishing Ukrainian benchmarking hub
  - centred at Ukrvodokanalecologiya
  - supported by EBC Foundation
- recruiting participants
- startup training
- data collection & reporting (performance assessment, identification of gaps)
- benchmarking workshop in UA & knowledge exchange with EBC's European group



#### **ESTABLISHED IN 1994 BY:**





#### POLAND

- City of Gdansk
- Voivodeship Office of the Environmental Protection
- Provincial Fund for Environmental Protection and Water Management in Gdansk
- Ministry of Environment Protection

#### FRANCE

- Region of Limousin
- Office International De L'eau



#### DENMARK

Freshwater Centre



#### NGO NON-PROFIT

foundation carrying out economic activities





#### ACTIVITY

#### • TRAININGS

- WORKSHOPS
- MEETINGS
- STUDY VISITS
- WEBINARS
- EXCHANGE OF EXPERIENCES
- INTERNATIONAL COOPERATION
- INTERLABORATOTY TESTING SCHEMES
- ECOLOGICAL EDUCATION



Since 2010 cooperation with Ukraine

#### вінницяводокана.



#### • PROJECTS











**Vinnica 2012** 

**Kiev** 





#### **TARGET GROUPS**

- MUNICIPALITIES
- WATER SUPPLY UTILITIES
- WASTEWATER TREATMENT PLANTS
- ADMINISTRATION
- SANITARY INSPECTION
- DESIGNERS
- SWIMMING POOLS
- LABORATORIES
- UNIVERSITIES
- SPECIALISTS
- SOCIETY







#### **ACTIVITY PLAN**

**Dissemination of knowledge and experiences** 

**Providing professional education** 

**Providing ecological education** 

Implementation of cooperation assumptions

**Organisation pilot courses for Ukrainian specialists** 



Peer support to Ukrainian water supply and sanitation utilities

 Signing of the Memorandum of Understanding



# Thank you for your attention!