BigChange ↔ ServiceChannel

TWO-WAY INTEGRATION

Sync jobs between BigChange and ServiceChannel with a deep, configurable two-way software integration.

Jobs, notes, attachments, assets and updates are all synced seamlessly in both directions throughout the maintenance lifecycle.

Comprehensive Capabilities.

ServiceChannel	BigChange
Create a Work Order (reactive or PPM)	Create a Job Group
Approve a Quote	Accept & create a Job Group
Add a note to a Work Order	Create a note on the Job Group
Add a document to the Work Order	Create attachment on Job Group
Cancel an inactive Work Order	Cancel the Job Group
Cancel an in-progress Work Order	Create a note on the Job Group
Update the Work Order ETA	Schedule a Job
Create a document on Work Order	Add attachment to a Job Group
Create a note on the Work Order	Add a note to a Job Group
Check in Work Order + submit permit	Engineer logs arrival on site
Check out Work Order	Engineer logs departure from site
Complete Work Order	Mark Job Group complete

The Benefits of Integration.

TIME
Eliminating double-entry saves time and reduces the risk of costly mistakes

ENGAGEMENT
Using BigChange as your Single Point of Truth makes life easier for your staff

PERFORMANCE
Your clients get real-time updates, protecting your reporting SLAs

Ferrio

Built on Ferrio Connect.

Our proprietary no-code platform gives you the convenience and speed of an off-the-shelf solution, with the customisation of a bespoke development.

CONFIGURABLE

Powerful drag-and-drop editor to tailor integrations to your requirements

MODULAR

Integrate any two platforms in our library with ease

FAST

Configure and deploy up to 8× faster than a traditional development cycle

Proven Performance.

We went from spending two days of our time each month on admin, to just over **two hours**

PAUL DOUGLAS-FLEET
CEO @ Thermatic Group

Ferrio have enabled us to **double our revenue** without increasing sales headcount.

SAM RICHARDSON
Director @ LinkLearning

Find Out More.

Contact the Ferrio team today to discuss your requirements and get a bespoke quote for your integration.

[EMAIL](#) | [BOOK A MEETING](#) | [PHONE](#) | [WEBSITE](#)

Ferrio

Let's stop wasting time.