BigChange ↔ Concerto

TWO-WAY INTEGRATION

Sync jobs between BigChange and Concerto with a deep, configurable two-way software integration.

Jobs, notes, attachments, assets and updates are all synced seamlessly in both directions throughout the maintenance lifecycle.

Comprehensive Capabilities.

Concerto	BigChange
Create a reactive Order	Accept and create a Job Group
Create a PPM Order	Accept and create a Job Group
Accept a Quote	Create a Job Group
Update the Order ETA	Schedule a Job
Commence the Order	Start a Job
Log engineer on site	Engineer on site
Log engineer off site	Engineer off site
Create a note on the Order	Ad a note to a Job Group
Create attachment/document	Add an attachment/document
Trigger a corresponding Job Action	Trigger any BigChange Event

The Benefits of Integration.

TIME
Eliminating double-entry saves time and reduces the risk of costly mistakes

ENGAGEMENT
Using BigChange as your Single Point of Truth makes life easier for your staff

PERFORMANCE
Your clients get real-time updates, protecting your reporting SLAs

Ferrio

Built on Ferrio Connect.

Our proprietary no-code platform gives you the convenience and speed of an off-the-shelf solution, with the customisation of a bespoke development.

CONFIGURABLE

Powerful drag-and-drop editor to tailor integrations to your requirements

MODULAR

Integrate any two platforms in our library with ease

FAST

Configure and deploy up to 8× faster than a traditional development cycle

Proven Performance.

We went from spending two days of our time each month on admin, to just over **two hours**

PAUL DOUGLAS-FLEET
CEO @ Thermatic Group

Ferrio have enabled us to **double our revenue** without increasing sales headcount.

SAM RICHARDSON
Director @ LinkLearning

Find Out More.

Contact the Ferrio team today to discuss your requirements and get a bespoke quote for your integration.

EMAIL | BOOK A MEETING | PHONE | WEBSITE

Ferrio

Let's stop wasting time.