

TERMS AND CONDITIONS

When making partial or total payment for the services of Jacques Technologies, S.A.P.I de C.V. (the SUPPLIER) the CUSTOMER accepts the conditions presented below:

Development in bubble.io: The CLIENT acknowledges and accepts that the platform will be developed using mainly the bubble.io programming environment. Complying with the security standards established on the aforementioned site. To use the platform it is necessary that the user have access to the internet.

Finalization of the deliverable: Once the requested platform or development has been delivered, the CLIENT will have a maximum of 15 calendar days to pay any debt corresponding to the fees for said service. In the event that there are delayed payments, the SUPPLIER will have the right to suspend or limit access to the developed platform and also to stop its programming services.

Payment of recurring charges: Any recurring charges, whether maintenance or other similar concepts, must be covered within the month in which they were invoiced. In the event that there are delayed payments, the SUPPLIER will have the right to suspend or limit access to the developed platform and also to stop its programming services. Within these charges, it includes but is not limited to the bubble hosting subscription.

Changes and additional requests: The CLIENT accepts that any change or extra request to the original quote will imply an additional quote or an adjustment to the final deliverable, which must be documented in writing.

Bug Fixes and Adjustments: Once the requested platform or development has been delivered, the CLIENT will have 15 calendar days to review and request corrections within the platform. Additionally, during this period, the CLIENT may request minor adjustments, and in such cases, the PROVIDER will review these requests and evaluate if they fall within the scope of the contracted development.

Hourly Rate Quotes: In cases where an hourly rate quote is provided, the CLIENT acknowledges that the stipulated hours are indicative and that the final hours may vary depending on the CLIENT's final specifications. The PROVIDER, on their part, is required to provide the CLIENT with a weekly summary of hours used so that the CLIENT always has a clear view and control over the project's progress. The time usage reports will be considered reviewed and accepted if the CLIENT does not raise any questions within 5 days of receiving the report.

Platform Transfer: Both parties acknowledge that the platform developed on behalf of the CLIENT will be under the PROVIDER's control and administration. However, if the CLIENT requests to take control of the platform, the PROVIDER will take all necessary steps to transfer it, and the CLIENT must pay an additional fee to the PROVIDER to cover the costs of transition and platform setup. From the time of transfer, the CLIENT will be responsible for any third-party service costs associated with the platform's operation.

Use of Trade Name and Branding: The CLIENT grants permission to the PROVIDER to use the CLIENT's trade name or branding strictly for advertising, commercial, or any other reasonably business-related purposes associated with the PROVIDER's operations.

The above does not constitute any authorization for the PROVIDER to disclose or transmit any other confidential information or documentation used for the creation and implementation of the Platform, and the CLIENT may revoke this authorization at any time.