

CLEANING SERVICE AGREEMENT

This Cleaning Service Agreement (the "**Agreement**") is entered into on **[Date]** _____
by and between:

Service Provider:

Bunny Busters, LLC.
Business Location: **Mont Alto, PA**
Phone: **(717) 331-3749**
Email: **bunnybustersllc25@gmail.com**

AND

Client:

Client Name: _____
Address Being Cleaned: _____

Square Footage of Home Being Cleaned: _____
Phone: _____
Email: _____
Cleaning Level: _____

Both parties agree to the following terms and conditions:

1. Scope of Services

*Bunny Busters LLC agrees to perform the following cleaning services (the "**Services**") as requested by the Client (check off box of chosen package):*

Residential Cleaning Service Packages

- ☐ **Basic Refresh** – A routine cleaning service focused on maintaining general cleanliness, including dusting, sweeping, mopping, surface wiping, and trash disposal to keep spaces fresh and presentable.
- ☐ **Deep Home Clean** – A thorough cleaning of all living spaces, including detailed scrubbing, disinfecting surfaces, appliance cleaning, bathroom and kitchen sanitation, and dust removal from hard-to-reach areas.

☐ **Seasonal Cleaning** – A comprehensive cleaning designed for seasonal transitions, including decluttering, refreshing spaces, deep dusting, and extra attention to overlooked areas like baseboards, vents, and storage spaces.

☐ **Move In / Move Out Cleaning** – A specialized deep clean before move-ins or after move-outs, covering cabinets, appliances, walls, floors, and fixtures to ensure the space is pristine for new occupants.

☐ **Organizing / Declutter** – A structured service that includes sorting, arranging, and optimizing spaces, reducing clutter, and implementing organization systems tailored to the client's needs.

☐ **Custom Cleaning Package** – A personalized blend of services tailored to your unique space, goals, and priorities.

Specialty Services & Add On Options

☐ **Dishes** – Washing, drying, and organizing dishware, utensils, and cookware, ensuring kitchens remain clean and sanitary.

☐ **Eco-Friendly Cleaning** – Using non-toxic, biodegradable products to reduce environmental impact while maintaining high cleaning standards.

☐ **Pet-friendly cleaning solutions** – Specialized cleaning methods and pet-safe products designed to eliminate odors, fur buildup, and allergens while ensuring animal safety.

☐ **À la Carte Services** – Select individual services, or add on to complement any package.

☐ **Laundry & Fabric Care** – Washing, drying, folding, and putting away laundry / linens.

☐ **Brighter Days Rate** – Clients who qualify for our Brighter Days Rate—designed for those who are elderly, disabled, or living on a fixed income—receive 20% off standard service pricing. Eligibility is determined through our intake process and subject to availability.

Scope of Services Clause

Checklist-Based Service Boundaries All cleaning and organizing services are performed according to the client-approved checklist, tier, or custom menu selected prior to the appointment. Any additional tasks or time extensions must be requested and agreed upon in writing and may incur added fees or require a follow-up booking. Bunny Busters LLC does not perform services outside the scope of agreed documentation.

Specialty Zones

Definition & Limitations Specialty zones — including but not limited to garages, basements, attics, and sheds — may require pre-clearance for access and are subject to limitations based on safety, sanitation, and structural conditions. Bunny Busters LLC reserves the right to reschedule or re-quote any zone presenting hazards, extreme clutter, or pest activity. Specialty zones are priced separately per client request.

2. Frequency of Services

The Client and Bunny Busters LLC agree on the following cleaning schedule chosen by the Client (check off box of chosen service frequency):

- ☐ **One-Time Service** – A single cleaning session performed on [Date _____].
- ☐ **Initial Deep Clean Service** – A starting point, deep clean performed on [Date _____] with intent to move on into recurring sessions.
- ☐ **Weekly Service** – Cleaning will occur [specific day _____] each week.
- ☐ **Biweekly Service** – Cleaning will occur every two weeks on [Specify Day _____].
- ☐ **Monthly Service** – Cleaning will be scheduled once per month on [Specify Date _____].
- ☐ **Custom Frequency** – Services will be performed based on an agreed-upon schedule detailed in a separate written agreement.

***Changes to the frequency of services must be requested at least 2 days in advance and are subject to availability.*

3. Fees & Payment Terms

Pricing Structure:

- **Flat Rate:** \$ _____ for chosen cleaning package.
 - **Additional Services** (if any): \$ _____
 - **Discount** (if any): _____
 - **Cleaning Level formula** (if applicable): _____
\$ = Base Rate + (Level Multiplier × \$100) + Basement or Attic Fee + PPE Fee + Optional Biohazard Fee
 - **Total:** \$ _____

Payment Terms:

- Payment is **due upon completion** unless otherwise agreed upon in advance.
- Accepted payment methods: **[Cash, Online Transfer, check]**

Late Payments:

- Payments not received within **[7] days** of service completion will incur a late fee of **\$15 per day**.
- After **thirty (30) days**, Bunny Busters LLC reserves the right to **suspend all future services** until payment is received and may, at its discretion, **pursue further action**, including but not limited to **referral to collections** or **legal proceedings** to recover outstanding balances.

4. Scheduling & Cancellation Policy

- Cleaning services will be performed on scheduled days & times highlighted above, in section 2, based on client and service provider preference.
- Clients must provide **24 hours notice** for cancellations or rescheduling.
- Bunny Busters LLC reserves the right to reschedule services in case of emergencies or unforeseen circumstances.

5. Liability & Insurance Coverage

Property Damage & Responsibility:

- Bunny Busters LLC ensures utmost care during cleaning but **is not liable** for pre-existing damages or wear and tear.
- In case of accidental damage caused by Bunny Busters LLC, liability will be limited to **insurance coverage**.

Insurance Policy:

- The Client understands that Bunny Busters LLC maintains **General Liability Insurance** covering service-related incidents.

6. Access & Security

- The Client agrees to provide necessary access to the premises for cleaning services.
- If access is denied or delayed, Bunny Busters LLC may reschedule or cancel the service.
- Any access codes, keys, or entry permissions provided will be stored securely and used **only** for the purpose of providing cleaning services.

7. Health & Safety Policy

Sanitation & Hygiene:

- Bunny Busters LLC follows industry health standards, using **EPA-approved** disinfectants and safe cleaning methods.
- The Client must inform Bunny Busters LLC of any allergies or sensitivities to cleaning products before service begins.

Workplace Safety:

- Bunny Busters LLC employees will wear appropriate protective gear when necessary (gloves, masks, etc.).
- Unsafe working conditions, including but not limited to hazardous materials, biohazards, or infestations, **may result in service refusal** or modified pricing.

8. Confidentiality & Privacy

- Bunny Busters LLC respects client privacy and **will not disclose** personal information or confidential details to third parties.
- Any photographs or testimonials requested for marketing purposes require the Client's **written consent**.

8a. Media Use & Testimonial Consent

Share the Bunny Magic (Optional) Clients may opt in to allow Bunny Busters LLC to photograph cleaned spaces, showcase results on social media, or share anonymous testimonials. Media may include branded “Bunny Backdrops” and seasonal content. All shared media will be respectful, non-identifying, and used to inspire future clients. Opt-in is not required and may be revoked at any time.

- ☐ **Yes, I consent.** I give Bunny Busters LLC permission to respectfully photograph cleaned spaces, share anonymous testimonials, and use images for seasonal branding or marketing. I understand no identifying details will be shared, and I may withdraw consent at any time.
- ☐ **No thank you.** I prefer not to have any photos of my home or feedback shared publicly. I understand Bunny Busters LLC fully respects my privacy and this will not affect the services I receive.

9. Termination of Agreement

This Agreement remains in effect **until terminated** by either party.

- Either Party may terminate this Agreement with **7 days** notice.
- Bunny Busters LLC may **immediately** terminate services in cases of unpaid balances, unsafe working conditions, or contract violations.

10. Governing Law & Dispute Resolution

- This Agreement shall be governed by the laws of **Pennsylvania**.
- In case of disputes, both parties agree to **first attempt mediation** before pursuing legal action.
- Any legal proceedings shall be held in **Chambersburg, PA**.

Out-of-State Bunny Friends;

Bunny Busters LLC is based in Pennsylvania and offers services exclusively within the Commonwealth. While Client resides elsewhere, they agree to the terms outlined herein, including the application of Pennsylvania law in case of dispute resolution.

11. Agreement Acknowledgment

By signing below, both parties acknowledge they have read, understood, and agreed to the terms outlined in this Cleaning Service Agreement.

Bunny Busters LLC

Authorized Representative Name: **Shana Sleichter**

Signature: _____ Date: _____

Client Name

Client Name Printed: _____

Client Signature: _____ Date: _____

BUNNY BUSTERS
LLC