

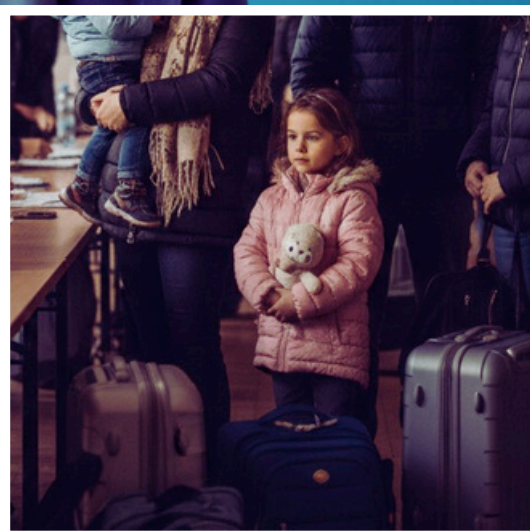


Practical guide for NGOs "Pathways to Integration: Creative Tools for NGOs and Migrants"



Part 3 The Best Practices

Successful strategies in educational programmes for migrants that are replicated in different contexts.



Project: "Empowering Voices: Ukrainian Refugees and Social Co-creation"

This project has been funded with support from the European Commission.

Project No: 2024-2-PL01-KA210-ADU-000279674

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Introduction

European cities and communities are currently operating in the context of a sharp increase in migration and forced displacement. New arrivals often face multiple challenges simultaneously: regularising their legal status, securing housing, finding employment, accessing education, overcoming language barriers, and coping with psychological stress.

In response to these challenges, a range of practices has emerged that have proven effective in different contexts—from “one-stop-shop” integration services to mentorship models in schools, digital tools for legal support, programmes for economic integration through entrepreneurship, and comprehensive local social and educational support services.



This brochure brings together a selection of proven practices in working with migrants and refugees (Poland and Germany) that demonstrate a shared logic of success: comprehensive support, accessibility, inclusiveness, intercultural mediation, and a strong focus on real needs and tangible outcomes.





The focus is on the models that simultaneously strengthen people's autonomy, reduce the risks of social exclusion, support the integration of children in schools, facilitate access to justice, and open pathways to economic independence, particularly for women with migration backgrounds. It is also important that some of these solutions function as a “first point of contact” for newcomers, providing rapid support during the first months after arrival.

The aim of this brochure is to provide a practical guide for those who design or implement integration programmes: NGOs, facilitators, social workers, educators, local authorities, and project teams within the Erasmus+ framework. Each practice is described in a way that allows readers to see not only what has been done, but also the key elements that can be replicated: target groups, working methods, organisational logic, and typical outcomes.

For the user of the brochure, this means saving time and reducing risks in planning. You gain access to ready-to-use examples of models that can be adapted to your context—such as “one-stop-shop” integration hubs, peer-to-peer mentoring for children, digital legal support tools, entrepreneurial mentoring for migrant women, comprehensive school and vocational programmes, and volunteer centres providing first-line support. The brochure can serve as a foundation for developing new initiatives, training teams, preparing Erasmus+ project applications, and building partnerships between cities and organisations.



CPC - Foreigners Support Centre



Context and Needs



The sharp increase in the number of migrants and refugees in Warsaw created the need for a “single point” of integration support. Many newcomers simultaneously faced challenges related to legal status, housing, employment, access to schooling, and mental health.

Target Groups



Adult migrants and refugees and their families living in Warsaw and the surrounding areas

Results / Impact



Every year thousands of people receive support with tangible outcomes, such as the regularisation of legal status, improved access to services, housing, and employment. Beneficiaries’ level of independence has increased, while the risk of social exclusion has decreased.

Objectives



To provide comprehensive, free-of-charge support to migrants and refugees in a single location.
To reduce barriers to accessing services, education, the labour market, and psychological support.

Transferability for Erasmus+



This model can inspire Erasmus+ projects focusing on integration support models, intercultural mentoring, training for social workers and teachers, and the creation of local integration hubs in other cities.

Key Activities / Methodology



- Individual case management and counselling (legal, social, and career guidance).
- Psychological support and group meetings (for example, women’s support groups).
- Free Polish language courses and assistance with communication with schools, institutions, landlords, and employers.
- Work of intercultural mentors who have their own migration experience and speak several languages.



MINT - Mentoring for the Migrant Children Integration

Context and Needs

Migrant and refugee children in schools often face language barriers, social isolation, and a risk of early school dropout. Teachers and schools do not always have the capacity to provide individualized support.

Objectives

- To support the social and educational integration of migrant and refugee children through peer-to-peer mentoring
- To strengthen solidarity and intercultural competencies among local youth

Target Groups

- Migrant and refugee children and teenagers
- Local youth volunteers (high school students / university students)

Results / Impact

Improved language and social skills for migrant children; more stable peer relationships at school. Increased intercultural competencies and civic engagement among young mentors.



A ready-to-use model for KA220-YOU / KA210-YOU / KA2-SCH projects on peer-to-peer mentoring, inclusive schools, youth civic engagement, and intercultural learning.

Key Activities / Methodology



Recruitment and training of local youth volunteers as mentors.
Pairing mentors with migrant children on a 1:1 basis.
Regular meetings focusing on school support, Polish language practice, and joint leisure/cultural activities.
Group meetings and events that foster intercultural understanding and friendship.



IMIG – Online Legal Support Tool for Migrants

Context and Needs



Migrants often face difficulties with complex legal procedures and lack access to affordable legal assistance. Many of them need to prepare official applications or complaints without knowing the legal language or document formats.

Target Groups



Migrants and refugees in Poland. Legal and social NGOs, activists, and volunteers who support them.

Results / Impact



Faster and easier preparation of documents for many migrants who would otherwise lack access to legal support. More efficient work for NGOs and activists providing legal assistance.

Transferability for Erasmus+

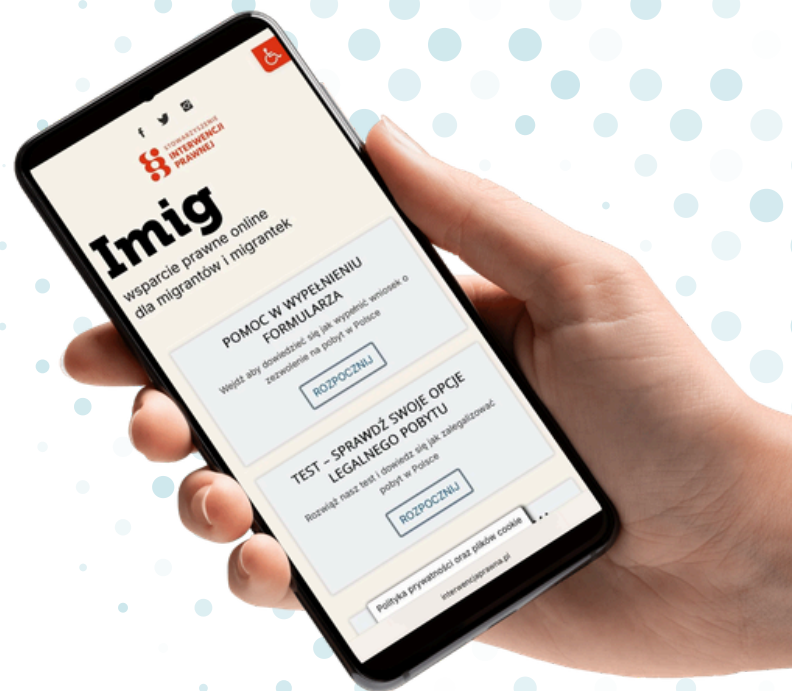


It can inspire Erasmus+ projects on digital tools for inclusion, migrant legal literacy, and capacity-building for youth workers and NGOs working on migration and human rights.

Objectives



- To simplify access to justice for migrants by providing an online legal document generator.
- To support NGOs, volunteers, and lawyers who assist migrants.



Key Activities / Methodology



An online tool that guides the user through a step-by-step questionnaire. Automatically generates ready-to-use legal documents (applications, letters) in the correct format. Multilingual interface (Polish, English, Ukrainian, Russian) to reduce language barriers.

Jumpp – Frauenbetriebe E.V.

A non-profit association, founded in 1984 as “Frauenbetriebe” (Women’s Enterprises). Today it supports both women and men, but places a particular emphasis on women, including those with a migration or refugee background.



The Significance and Role of JUMPP in Migrant Integration



Promotes economic independence, which is a key factor for successful integration. Provides migrant women with the tools to start their own businesses—offering an alternative to reliance on social services. Helps overcome language, cultural, and bureaucratic barriers associated with launching a business in Germany. Creates a safe and supportive environment for women with diverse cultural and personal experiences. Increases the visibility of migrant women as successful entrepreneurs, positively influencing their social integration.

Conclusion: JUMPP is an important instrument for the economic integration of migrants in Frankfurt, especially women. It helps turn business ideas into real projects, fosters self-employment, and enhances confidence and social participation among migrant women.

Location

Hamburger Allee 96, 60486
Frankfurt am Main

Official website:
www.jumpp.de

Phone: +49 69 715 89 550

Email: info@jumpp.de

Facebook: jumpp
Frauenbetriebe e.V.
Також присутні в
Instagram, LinkedIn,
Twitter/X

Key Features of JUMPP’s Areas of Work



Strong focus on economic integration through entrepreneurship.

Individualised approach: personal consultations and mentoring programmes.

Emphasis on women, particularly those facing double barriers (migration experience + gender-related constraints).

High level of expertise in startups and business planning.

Well-developed network of contacts within the entrepreneurial community and supporting institutions.

Key Projects Focused on Migrant Integration



Project MIGRANTINNEN gründen (“Migrant Women Found Businesses”) The central JUMPP programme for women with a migration or refugee background:

- Individual mentoring (Mentor–Mentee)
- Business planning consultations
- Skills development in marketing, finance, and branding
- Legal and organisational advice
- Assistance in finding financing
- Group workshops, training sessions, and networking events
- Support at all stages, from idea generation to business launch



Support for Startups and Self-Employment for Migrants
Consultations for individuals who want to:

- Start their own business
- Transition to self-employment
- Understand German tax, legal, and financial requirements

Courses, Workshops, and Business Coaching for Migrants

Topics include marketing, financial planning, networking, time management, market entry, and digital tools.

Unternehmerinnenforum RheinMain (UFO)

A networking platform for entrepreneurs, including migrant women, fostering connections and visibility.



Conclusion: JUMPP is an important instrument for the economic integration of migrants in Frankfurt, particularly women. It helps turn business ideas into real projects, promotes self-employment, and enhances the confidence and social participation of migrant women.

KUBI – Kultur und Bildung GGMBH Frankfurt - Migrant Integration

KUBI – Kultur und Bildung gGmbH
A non-profit organisation, founded in 1993
as a Turkish-German association.
Since 2021, it has operated as a gGmbH.
The organisation has over 150 employees
from more than 16 countries and
implements around 40 projects.



Key Projects Focused on Migrant Integration ●○●

- 1 Social-Pedagogical Programmes in Schools
 - Support for children with a migration background
 - Assistance with adaptation and language development
 - Individual consultations
 - Work with migrant families
 - Prevention of aggression and conflicts

- 2 Vocational guidance and preparation for future employment
 - Preparation for vocational training
 - Assistance in finding training or internship placements
 - Support with document preparation

- 3 Kontaktstudium — Programme for Migrants with a Teaching Background
 - Retraining and professional development
 - Focus on the social and educational sectors
 - Adaptation of foreign qualifications to German standards

- 4 Programs for At-Risk Teenagers in Schools
 - Support for students at risk of not completing school
 - Social guidance and mentorship
 - Assistance with internships and practical placements
 - Motivation and learning skills development

- 5 Integration Programs for Refugees and Newcomers
 - Consultations
 - Language and social adaptation support
 - Assistance with access to education and social institutions

- 6 Cultural Projects and Democratic Education
 - Intercultural dialogue
 - Prevention of radicalization
 - Promotion of tolerance and participation in community life



Key Features of KUBI's Areas of Work ●○●

education

social support

professional integration

- Multicultural team with a deep understanding of migrant issues
- Implementation of dozens of projects simultaneously — broad community reach
- Focus on prevention of social problems, not just their resolution

Work with all age groups: children, youth, and adults.
Close collaboration with schools and social services in Frankfurt.



The Significance and Role of JUMPP ●○● in Migrant Integration

Ensures equal access to education, which is the foundation of successful integration.
Helps children and adolescents with a migration background avoid school failure.
Increases young people's chances of obtaining vocational education and employment.
Supports newly arrived migrants and refugees during their first years in Germany.
Contributes to the development of a tolerant and diverse society.
Helps adult migrants acquire pedagogical competencies needed in the social sector — an area in high demand in Germany.

Conclusion: KUBI is one of the most important organisations in Frankfurt in the field of social, educational, and professional integration of migrants. Through its programmes, it has a real impact on the future of children, young people, and adults with migration backgrounds.



Ukrainian Coordination Centre - a support organisation and assistance centre for displaced persons

The centre emerged as a volunteer initiative within the Ukrainian community in Frankfurt after the start of the full-scale war in Ukraine, with the aim of helping newly arrived displaced persons. Main projects and activities focused on supporting Ukrainians and integration. The Ukrainian Coordination Centre (UCC) provides a wide range of assistance and support for Ukrainians in Frankfurt—especially for those who have recently arrived.

Name: Ukrainian Coordination Centre e.V.

Contacts / Communication:

Phones: +49 69 212-73 852 (Mo–Fr),
+49 160 913 61 782, +49 176 232 28 951 (AMKA)

Format:

Volunteer / community initiative and support organisation — a centre for displaced persons and Ukrainians who have arrived in Frankfurt.

Email: uainfmm@gmail.com (AMKA)

Address: Mainzer Landstraße 293, 60326 Frankfurt am Main.

Facebook page: available as “Ukrainian Coordination Centre / Український координаційний центр Frankfurt”

Website: ukraine-frankfurt.de

Key areas ● ○ ●

Counselling for Newly Arrived Individuals

Providing information and support for the first steps after arrival: where to register, how to obtain documents, how to find housing, health insurance, and other essential services.



Social Support and Orientation

Volunteers at the centre assist with adaptation issues, provide information about social services, and offer guidance on everyday life in Germany.



Information Support in Ukrainian and German

This is particularly important for those who do not yet speak German well. The UCC acts as a bridge between the Ukrainian community and local institutions.



Organisation of Cultural and Social Events, Community Support and Adaptation

Based on information about concerts, studios, and cultural events organised by the UCC for Ukrainians, these activities help maintain connections, build a sense of community, support morale, and foster social integration.

Career Orientation and Support for Adaptation to Life in Germany

Assistance with job searches, orientation within local conditions, and provision of information about educational or employment opportunities (in cooperation with relevant institutions).



Key Features of the Work of the Ukrainian Coordination Centre e.V. ●○●

Ukrainian-language support — critically important for newly arrived people, especially at the initial stage when they do not yet have sufficient German language skills.

Volunteer-based format and rapid response — UCC emerged as a response to the crisis and was created by volunteers who understand the needs of Ukrainians, enabling flexible and prompt support.

Focus on the first months after arrival — support with essential issues such as registration, documentation, housing, insurance, and information about rights and responsibilities.

Network of contacts and cooperation with local authorities — UCC collaborates with local services to guide people to the appropriate institutions and ensure access to support. (Frankfurt.de)

Community-based support — assistance is provided not only on an individual basis but also through cultural, social, and informational initiatives and events that help Ukrainians maintain connections, adapt, and integrate.



Significance and Role of UCC in the Integration of Migrants ●○●

UCC provides an opportunity for a smooth transition for newcomers. The first important steps after arrival—registration, documentation, housing, health insurance, and understanding the system—become easier with the centre’s support.

The organisation ensures informational and social security for newly arrived people, especially for those who do not speak German or who lack sufficient resources at the beginning.

UCC contributes to social integration through community-building.

Support networks, cultural activities, communication, and events are important for mental well-being and a sense of belonging.

It also facilitates employment and adaptation, helping people navigate the system, identify opportunities, and access relevant contacts.

At the same time, UCC acts as a bridge between the Ukrainian community and German institutions and society, often functioning as a “first point of contact” that helps establish connections.



Conclusion

Ukrainian Coordination Centre e.V. is a very important local instrument for supporting Ukrainians in Frankfurt, particularly those who have recently arrived. It helps them orient themselves, adapt to their new environment, and receive essential support at the start of their integration journey. Its role is often crucial during the “first steps” stage, becoming a point of stability and support for many people during the integration process.



Co-funded by
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Funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Education and Culture Executive Agency (EACEA). Neither the European Union nor EACEA can be held responsible for them.